



MEMBER RIGHTS AND RESPONSIBILITIES

We consider you a partner in your health and wellness care. When you are well-informed, participate in therapeutic treatment decisions, and communicate openly with your practitioner and other health professionals, you help make your care as effective as possible. The clinic encourages respect for the personal preferences and values of each individual, regardless of age, race, sex, creed, language, national origin, or source of payment.

- You have the right to considerate and respectful care.
- You have the right to, and are encouraged to, obtain relevant, current, and understandable information concerning your therapy, treatment, and expected health and wellness benefits from practitioners and other direct therapists and technicians in accordance with their legal scope of practice.
- You have the right to consent to or refuse a therapeutic treatment, as permitted by law, throughout your clinical visit. If you refuse a recommended therapeutic treatment, you will be informed of the expected health consequences of this action and receive other needed recommendations and available care at your consent.
- You have the right to be informed about unanticipated outcomes of care. The responsible, licensed independent practitioner or his or her designees should clearly explain the outcome of any treatments that differ significantly from the anticipated outcomes.
- You have the right to expect that therapeutic treatment records are confidential unless you have given permission to release information or reporting is required or permitted by law.
- You have the right to expect that the clinical staff will give you ethical health and wellness services to the best of its ability. Therapeutic treatment, referral, or affiliate consultation may be recommended. If an affiliate consultation is recommended or requested, you will be informed of the risks, benefits, and alternatives. You will not be given an affiliate consult until the other authorized affiliate clinic agrees to accept you.
- You have the right to know if this clinic has relationships with outside parties that may influence your treatment and care. These relationships may be with educational institutions, other healthcare providers, or insurers.
- You have the right to consent or decline to take part in research affecting your care. If you choose not to take part, you will receive the most effective care the clinic otherwise provides.
- You have the right to be told of realistic care alternatives when clinical care is no longer appropriate.
- You have the right to know about clinic rules that affect you and your therapeutic treatment and about charges and payment methods.
- You have the right to receive health and wellness therapeutic care in the least restrictive environment that is appropriate for your treatment plan. You will not be restrained or placed in seclusion unless it is determined that such restrictions are necessary to protect you or others from harm.

- Every member shall be allowed to designate who may be permitted to visit during the clinic visit in accordance with the clinics policy.

Member Responsibilities

- As a member, you also have responsibilities. You are responsible for providing information about your health, including past illnesses, hospital stays, and use of medicine, alcohol or drugs.
- You are responsible for asking questions when you do not understand information or instructions.
- If you believe you cannot follow through with your treatment, you are responsible for telling your practitioner or technician.
- Infinitely Healing Indigenous Priory works to provide therapeutic care efficiently and fairly to all members and the region. You and your visitors are responsible for being considerate of the needs of other members, staff, and the clinic.
- You are responsible for providing information for approved insurance and for working with the clinic to arrange payment, when needed.
- Your health depends not just on your clinical therapeutic care, but in the long term, on the decisions you make in your daily life. You are responsible for recognizing the effect of lifestyle on your personal health.
- You are responsible for telling your practitioner, therapist, or technician when you are having pain. Ask your practitioner or therapist what to expect concerning pain and discuss natural pain relief options with them. We want you to work with us to develop a natural pain relief plan. Report your pain when it first begins and report pain that is unrelieved by natural pain relief measures already tried.

An indigenous tribal clinic serves many purposes. These clinics work to improve people's health and wellness; offer therapeutic treatments and therapeutic modalities to help supplement the treatment of people with lifestyle change, injury and disease; educate health professionals, tribal members, and community members; and improve understanding of health, wellness and disease. In carrying out these activities, this priory works to respect your values and dignity.