

AVAP Property Management Terms & Conditions:

Last Updated - 22/01/2026

AVAP Property Management overview:

AVAP Property Management is a service that offers residential, commercial and public property management services. The intended purpose of this service is to manage a space contracted to us for management in terms of; systems, maintenance, building and installations.

What we offer:

We will outline in a Property Management contract exactly what we offer and the terms of service for the specific contract as each Property Management service differs and depends on the property owners / purchasers needs.

The customers promise:

As a business, customer or company purchasing AVAP Property Management services or products you must agree:

- You own all relevant rights to allow any building, designs, installations, modifications, changes and maintenance to the contracted property.
- You own the property or possess the relevant license, lease or certificates to allow IT & AV hardware and software to be installed and connected to previously existing IT & AV systems.
- You have the relevant insurance to allow us to follow our duties as outlined in the Property Management contract you have signed.

Cancellations & refunds:

We will issue the purchaser, customer and/or client our specific terms and conditions prior to accepting any payment. We will do this via email to the email provided to us by the direct purchaser. These specific terms and conditions will outline relevant and necessary costs incurred by us (AV Architect Pro) in order to complete the purchase. There will be a specific cancellation and refund clause which is tied to the specific service purchased.

By law - our customers reserve the right to cancel any contract with us for any service or product from the time of purchase to a maximum of 14 days. Should the purchase be for a monthly subscription service - after every payment, the purchaser is legally allowed to cancel the subscription within 14 days from the start of the next subscription month.

We will then give a refund (if eligible) to the initial bank card used for the initial payment within 30 days. We will aim to refund the customer as soon as possible however due to the nature of our services and products - this may take up to 30 days.

Refund policy:

As AVAP Property Management may require purchases of resources per client case - regardless of the reason for a refund - once any purchase has been made by AVAP we may charge a cancellation fee that will be reflected in the refund amount.

After deducting any relevant cancellation fee - we will process a refund of the remaining amount within 30 days. We will aim to refund the customer as soon as possible however due to the nature of our services and products - this may take up to 30 days.

Contractual changes:

Should any changes be made in writing, in a legal document, that allow any changes in this document - by law - the terms and conditions of this document will be altered to adhere to the new contracts terms, conditions and clauses in any relevant way.

Any changes to the terms and conditions after the customer has purchased any AVAP Property Management service or product of any kind will not be used to govern the terms and conditions of the service or product purchased and the initial terms and conditions at the time of purchase will legally govern the AVAP Property Management product or service purchased.

Governing law:

This agreement, and any dispute, controversy, proceedings or claim of whatever nature arising out of or in any way relating to this agreement or its formation (including any non-contractual disputes or claims), shall be governed by and construed in accordance with English law.

Contact us:

Should any claim arising from our products or service exist - please contact us immediately:
techs@avarchitectpro.com