

# FREQUENTLY ASKED QUESTIONS



## HOW DO I PURCHASE A VOUCHER?

Join us at our Voucher Sale at the Canon City Tractor Supply, happening the 1st & 3rd Saturday of most months, from 10:00 am to 12:00 noon; you will find us in the feed room.

If you have a vet appointment scheduled before the next Voucher Sale or if your work schedule doesn't align with our event days & times, please don't hesitate to reach out to us at (719) 429-8453. Our voucher program team will be happy to assist you in scheduling a different day / time that works better.

## WHAT IF MY VOUCHER EXPIRES?

Please don't discard your expired voucher. We can extend its validity as long as it hasn't been expired for an extended period. Contact us at (719) 429-8453 and leave a message detailing your situation. One of our voucher team members will contact you.

## MAY I USE JJ'S VOUCHERS AT ANY VET?

No, at this time our vouchers may be used at: Eskridge Vet Clinic and Fourmile Vet Clinic (very limited number of dog appointments per month).

Our list of participating vets may change, stay up-to-date by following JJ's Facebook page.

## WILL THE VOUCHER COVER ALL EXPENSES FOR A SPAY OR NEUTER?

No. The spay / neuter voucher covers the expense of the surgery itself. It does not cover extra expenses, i.e. pain medication, blood tests (may be required if a pet is 5+ years old), antibiotics, cones for male dogs, etc.

## WHAT PAYMENTS DO YOU ACCEPT?

We accept cash & all major credit cards at the sale.

## MAY I PURCHASE MORE THAN ONE VOUCHER?

Absolutely! You may purchase multiple vouchers.

## WHY ARE VACCINES REQUIRED?

Vaccines for cats & dogs are required by veterinarians. If you have proof of prior vaccines, the cost will be reduced accordingly.

## WHO IS ELIGIBLE TO PURCHASE JJ'S VOUCHERS?

All Fremont County residents, except breeders and rescue organizations.

## ARE PIT BULLS & PIT BULL BREEDS ELIGIBLE?

Yes! In fact, their spay / neuter voucher will be discounted \$20 for a total of \$66-\$78\*

\* Depends on dog age & vaccine history