

## Resetting your network

First, install the Linksys app on your phone.

Android:

[https://play.google.com/store/apps/details?id=com.cisco.connect.cloud&hl=en\\_US](https://play.google.com/store/apps/details?id=com.cisco.connect.cloud&hl=en_US)

# Linksys

Linksys LLC  
In-app purchases

3.5★  
72.8K reviews

5M+  
Downloads

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iPhone:

<https://apps.apple.com/us/app/linksys/id533516503>



**Linksys** (4+)  
Smart WiFi management  
Linksys USA, Inc.  
★★★★★ 4.7 • 95.8K Ratings  
Free

## Resetting a Linksys Router

1. Locate the Reset Button:  
Identify the reset button on the bottom of the Linksys router. It's a red button.
2. Press and Hold:  
Press and hold the reset button for 10-15 seconds.
3. Observe the LED Indicator:  
Release the button once the router turns off its light.
4. Reboot Process:  
Allow the router to reboot, which may take a few minutes.
5. Factory Default Settings:  
After rebooting, the router will be reset to factory default settings.  
The LED will be solid purple when ready to set up.

## Setup Instructions

Before starting, ensure you only have the base router node plugged in as to not have the other(s) interfere with the setup process.

1. Download and open the linksys app and select "Set up a new Wi-Fi Network" in the app.
2. Reset the main router if you haven't already. When prompted about what you're setting up, press Velop and Mesh Routers. The app will guide you through a series of questions to confirm the physical connection. If you're just resetting your network, you shouldn't have to do anything with how it's plugged in, but the guide is there if you need it.
1. Press next through the prompts up until you get to "Making sure everything has finished starting up".
2. When pressing "Node light is solid", confirm the main router's light is solid purple. Wait for your phone to connect to the router. It could take up to a minute.
3. It will check for internet. Ensure router is still plugged into receiver power brick, into the LAN (not the red/POE) side.
4. It'll suggest to reuse the old wifi name and password, you can do that or set your own.
5. To maintain device connectivity, consider using the same credentials as the previous/temporary network, or later, you can set up the guest network up to use those credentials.
6. Continue through the "privacy pledge" page. We suggest making a linksys account. You can also skip if you'd like, but that's not recommended.
7. Unless you have a linksys account, press "Create account" and follow the instructions. It will send a verification email to the email you put in, verify that account in your email inbox.
8. If you made/had an account, it will link it to the account. It will then configure the wifi network.
9. Now that the main node is set up, you can plug in and reset the other node(s) with the same process as before. If you have more node(s), wait for their lights to be solid purple, and then you can add them with the "add more nodes" at the bottom. The process for the mesh router nodes is nearly identical.

## Post-setup Ownership

Taking ownership of the router enables you to check updates, monitor network performance, and access additional features. If you encounter any issues during this process, feel free to contact us for further assistance.

Thank you!