Your AaroBand Wi-Fi (Motorola Q11)

How to change your Wi-Fi name and password, pick the right speed setting, update your units, and read the light — no app needed.

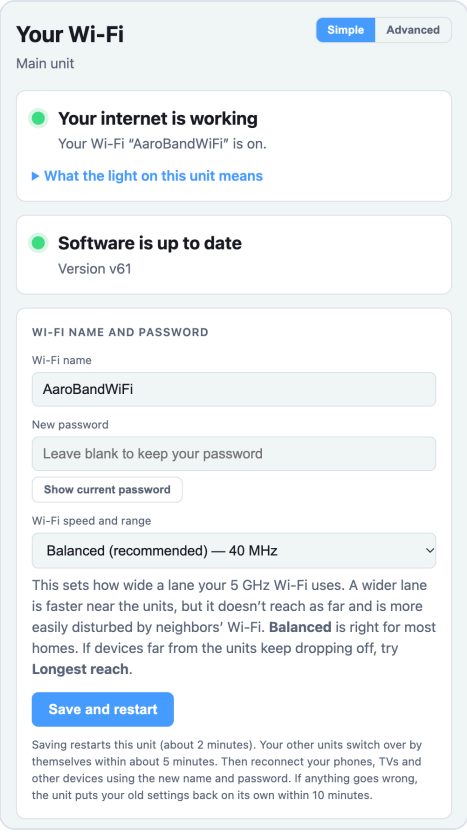
Your home Wi-Fi has a **main unit** (the one plugged into your AaroBand connection) and, in larger homes, one or more **extra units**. Everything is managed from the main unit's settings page, and the extra units copy its settings automatically.

> **There's no need to press the pinhole reset button.** To fix most problems, **restart** instead (see section 6). A reset erases the unit's setup, and you'd have to set it up again. The MotoSync app no longer works with these units, so you don't need it.

1. Open your Wi-Fi settings

1. Connect your phone or computer to your home Wi-Fi.
2. In your web browser, type `192.168.1.1` in the address bar and press Go.
3. Your browser will warn that the connection **isn't private**. That's expected: the page lives on your own main unit, not on the internet. Tap **Advanced** or **Show Details**, then **Proceed** or **visit this website**.
4. Sign in. Username: **root**. Password: the **Wi-Fi Password** printed on the label under your **main unit**. Can't find it? Call or text us.

2. Change your Wi-Fi name or password



1. Under **Wi-Fi name and password**, type a new **Wi-Fi name** and/or a **New password** (at least 8 characters). Leave the password blank to keep your current one.
2. Tap **Save and restart**.
3. The main unit restarts (about 2 minutes). Your extra units switch over **by themselves** within about 5 minutes — you don't need to touch them.
4. Reconnect your phones, TVs and other devices using the new name and password.

> **You can't lock yourself out.** If something goes wrong, the unit puts your old settings back on its own within 10 minutes.

Forgot your Wi-Fi password? On any device that's still connected (or plugged in with a cable), open the settings page and tap **Show current password**.

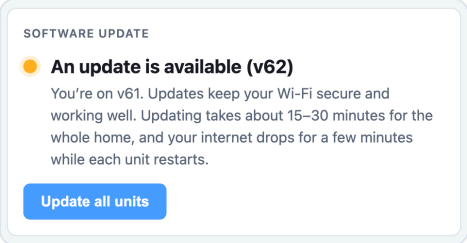
3. Wi-Fi speed and range

On the same page, **Wi-Fi speed and range** sets how wide a "lane" your 5 GHz Wi-Fi uses. A wider lane is faster close to the units, but it doesn't reach as far and is more easily disturbed by your neighbors' Wi-Fi.

Choice	Best for
Balanced (recommended) — 40 MHz	Most homes. Good speed and good reach. This is the default.
Longest reach — 20 MHz	Devices far from the units keep dropping off, or you live close to many neighbors. Top speed is lower, but the connection is steadier.
Fastest up close — 80 MHz	Devices that sit near a unit and need the most speed. Reaches less far, and can be less stable in busy areas.

Changing it works like a name change: tap **Save and restart**, and the extra units follow within about 5 minutes.

4. Software updates



We release updates that keep your Wi-Fi secure and working well. When one is ready for your home, the settings page shows **An update is available** under **Software update**.

1. Tap **Update all units**. You only do this once, on the main unit's page — every unit in your home updates.
2. Your extra units update first, then the main unit. The whole home takes about **15–30 minutes**, and your internet drops for a few minutes while each unit restarts.
3. **Leave everything plugged in** until the page says **Software is up to date**.

If an update can't finish, the unit goes back to its previous software on its own.

5. What the light means

Light	What it means	What to do
○ Solid white	Everything is working.	Nothing.
Rainbow, then white	Just came online.	Nothing.
Amber	An extra unit has a weak signal to the main unit.	Move it a little closer to the main unit or another unit.
Red, flashing	An extra unit can't reach the main unit.	Make sure the main unit is on and white, then restart the extra unit.
Red, solid	No internet.	Restart the main unit. If it stays red, call or text us — there may be an outage.
Blue	The unit isn't set up, usually because it was reset.	Set it up again (see section 6), or call or text us for help.

6. Restart (fixes most problems)

1. Unplug the **main unit's** power for 10 seconds, then plug it back in. (Or open the settings page and tap **Restart this unit**.)
2. Wait 2–3 minutes for its light to turn solid white. The extra units reconnect on their own.
3. If an extra unit's light stays red, unplug that unit for 10 seconds too.

Your internet is off while a unit restarts.

If a unit was reset

Its light turns blue. Connect to its setup Wi-Fi, named **q11-** followed by the last four characters of the MAC address on its label (the password is the label's **Wi-Fi Password**). Then open `192.168.1.1` and follow the steps. Or call or text us and we'll help.

7. The status page and Advanced view

The settings page also shows whether your internet is working, whether your software is up to date, how long the unit has been running, its Wi-Fi channels, the units in your home and the devices connected. The **Advanced** button shows technical details for our technicians — you won't need it, and please don't change settings there unless we ask you to.
