

Telephone Discounts

How much is the discount?

Landline providers offer a \$10.00 discount for the Minnesota's Telephone Assistance Program (TAP). Landline, wireless, and broadband providers may receive a discount of \$7.25 to \$9.25 for the federal Lifeline program. The Lifeline credit applies to one telephone number listed in the applicant's name. Additional benefits are available to person living on Tribal lands or reservations.

Am I eligible? You can also go to: <https://mn.gov/puc/consumers/help/telephone/>

Telephone service must be in your name. You must show proof that you, or a member of your household, meet the income guidelines or participate in one or more of the qualifying programs. To qualify based on your household income, you must attach one of the income-qualifying documents to your application. To qualify based on one of the programs, you must attach copies of proof of program participation.

How Do I Apply?

Option 1: You can begin the application process for the Lifeline discount by visiting the [Lifeline Page](#) from any computer or mobile device and complete the electronic application. If you qualify, you will then contact your participating service provider to become enrolled.

Option 2: You may also apply by mailing the [Lifeline application](#), [Lifeline Household Worksheet](#), and documents to the USAC at this address:

Lifeline Support Center
PO Box 7081
London, KY 40742

Option 3: You may also apply by visiting a service provide. You can find participating service providers that qualify for Lifeline using the "[Companies Near Me](#)" tool on the USAC website.

- If applying for the TAP discount only, mail the [TAP application](#) to your service provider.
- [See a Presentation on How to Apply](#)

Wireless Providers

Wireless providers offer special Lifeline discount plans to qualifying customers. Some plan options offer free phones. Not all wireless companies offer Lifeline discount benefits. The approved companies and their contact information are listed below.

Providers

[Access Wireless](#)

[enTouch Wireless](#)

[Assurance Wireless](#)

[StandUp Wireless](#)

[American Assistance](#)

[Life Wireless](#)

[Q Link Wireless](#)

[Tag Mobile](#)

[Assist Wireless](#)

[North American Local](#)

[SafeLink Wireless](#)

[Tempo Telecom](#)

[TerraCom Wireless](#)

[T-Mobile Wireless](#)

[TruConnect](#)

Questions? If you have questions about telephone discount programs or the application process, contact your local telephone company or the Commission's Consumer Affairs Office. The Consumer Affairs Office can be reached in the Metropolitan area at 651-296-0406, toll free at 1-800-657-3782, or by email at consumer.puc@state.mn.us.