

Pineo's Pet Spaw & A Dogs Day Inn

GROOMING AGREEMENT

This agreement is between Pineo's Pet Spaw & A Dog's Day Inn (hereinafter referred to as "The Spaw") and the pet owner (hereinafter referred to as "Owner"), whose digital signature confirms their agreement to the following terms:

Authorization & Veterinary Care

1. The Spaw has my permission to take any actions deemed necessary for the well-being of my pet.
2. If The Spaw determines that veterinary care is required, I authorize them to use a veterinarian of their choice.
3. I agree to cover all associated veterinary costs and release The Spaw from any claims related to such care.

Liability & Grooming Risks

4. The Spaw is not responsible for any pre-existing conditions, illnesses, or ailments discovered during grooming.
5. If veterinary care is necessary due to grooming services, The Spaw must be notified within 48 hours.
6. Except in cases of gross negligence, The Spaw is not liable for any loss or damage to my pet.
7. The Spaw is not responsible for:
 - Clipper burn, minor nicks, or skin irritation from grooming.
 - Stress-related effects from grooming.
 - Issues resulting from de-matting/shaving, including itchiness, redness, or self-inflicted irritation.

De-Matting & Special Handling

8. De-matting fees are based on the severity of matting and will be determined at The Spaw's discretion.
9. The Spaw reserves the right to refuse grooming for any pet due to health or safety concerns.
10. Muzzles or other handling techniques may be used if necessary. (Additional costs will incur)

11. Grooming may be discontinued if a pet is deemed unsafe due to behaviour, health conditions, or parasites.

Owner Responsibilities & Liability

12. I must **inform The Spaw if my pet has bitten anyone/animals** or has aggressive tendencies.
13. I am solely liable for any harm, injury, or damage caused by my pet.
14. I will inform The Spaw if my pet is prone to ingesting rocks, plants, or feces, and I release The Spaw from liability for any related issues.

Facility Policies

15. Due to **Kings County Noise By-Laws**, a bark collar may be used for excessive barking **(20+ minutes)**.
16. My pet may be allowed outside in designated areas for elimination.
17. I agree to notify The Spaw at least 24 hours in advance to cancel an appointment. Failure to do so will result in a rescheduling fee of 50% of the estimated grooming charge (minimum \$60). *(Please Note: Monday appointments need to be cancelled no later than Thursday 6 pm, Friday cancellations for Monday appointments will incur additional cancellation charges)*
18. Missed appointments will incur a fee of at least 50% of the estimated grooming charge (minimum \$60).
19. I will be punctual for drop-off and pick-up. A late fee of \$5 per 15-minute delay applies after the scheduled time.
20. I will ensure my pet has relieved itself before drop-off.
21. I affirm that I am the legal owner of the pet receiving services.

Media & Acknowledgment

22. I acknowledge that The Spaw may use photos or videos of my pet for social media purposes.
23. I have read, understand, and agree to The Spaw's policies as outlined in this agreement.

By signing, I acknowledge my understanding and acceptance of these terms.

*****DIGITAL SIGNATURE WILL BE OBTAINED IN PERSON*****

- THIS IS POSTED FOR YOUR REFERENCE -

Pet Name(s): _____

Client Name: _____

Client Signature: _____

Date: _____

Received by (staff): _____

Date: _____