

Pineo's Pet Spaw & A Dogs Day Inn
DAYCARE & KENNEL REGISTRATION AGREEMENT

This is a contract between Pineo's Pet Spaw & A Dogs Day Inn (hereinafter called the "Company") and the pet owner whose digital signature is confirmed (hereinafter called "Owner").

Pineo's Pet Spaw & A Dogs Day Inn ("The Spaw") has my permission to do or take whatever actions it or its agents, employees or servants (collectively referred to as "**The Spaw**") determine in their opinion is appropriate and reasonable for the well-being and care of my animal. Should **The Spaw** determine, its sole discretion, that veterinary care is warranted or necessary, I agree **The Spaw** is authorized to use a veterinarian of its choice. I further agree to pay any and all associated fees, costs and charges to the veterinarian and indemnify and save harmless **The Spaw** from any and all claims, losses and/or damages, direct or indirect, arising there from.

The Spaw will not be held responsible for any conditions, illness, ailment or problems discovered during grooming. Should veterinary care be necessary as a result of any services rendered by **The Spaw**, **The Spaw** must be notified within 48 hours of such care. It is expressly agreed by the parties that save and except for acts of gross negligence; **The Spaw** is not liable for any loss or damage suffered by animal or its owner(s).

It is expressly agreed **The Spaw** will not be held responsible for clipper burn, minor nicks, or skin irritation resulting from grooming; nor will it be held responsible for stressful effects that grooming may have upon an animal.

The Spaw shall not be held liable for any after-grooming effects of **DE-MATTING** clipping procedures or problems uncovered on a **BADLY MATTED** or **OTHERWISE NEGLECTED COAT** including, but not limited to: itchiness, skin redness or self inflicted irritations/abrasions from excessive external rubbing. I understand and confirm that time and costs associated with de-matting are unpredictable and subject to the particular condition of my dog; consequently, I agree to pay whatever fees are incurred as a result of de-matting. **The determination of whether an animal is "matted" shall be in sole determination of The Spaw.**

I agree to pay all costs for the grooming of the animal including, but not limited to, special handling requirements, de-matting, and fees due for late drop-off, pick-up or missed appointments. **The Spaw** reserves the right to refuse to groom any animal for the health and/or safety of the groomer, the animal or other animals in the care and/or control of **The Spaw**. A soft muzzle may be used to control the animal. Services may be discontinued or refused if **The Spaw**, in its sole discretion, **determines** that an animal presents itself as unsafe, a hazard or danger including, but are not limited to; behavior issues, health problems, fleas or parasites.

I agree to inform **The Spaw** prior to grooming if the animal has ever bitten any human or another animal or has any aggressive tendencies whatsoever. I understand and agree that I will be held solely liable for any harm, injury, damage or property damage caused by my animal. I further agree to indemnify and hold harmless **The Spaw** against any and all claims, losses and damages arising from the actions or inactions, direct or indirect, of my animal.

The animal will be allowed outside to eliminate in rock and or grassed yards. I agree to inform **The Spaw** if the animal is known to ingest rocks, outside plants and/or feces and The Spaw will not be held responsible for harm of the animal due to ingesting without notification.

Should I have to cancel my animal's appointment, I agree to notify **The Spaw** no sooner than 24-hours prior to the scheduled appointment. If **The Spaw** does not receive such notice, I agree to pay a rescheduling fee of 50 percent of the estimated grooming charge plus applicable taxes. It is agreed that The Spaw may, in its sole and absolute discretion, waive any and all portions of this Agreement. Any such waiver shall not act as a bar or stop The Spaw from enforcing any and all other remedies it has or may have at law or in equity.

I understand and agree that missed appointments will incur a fee equivalent to 50 percent of the estimated grooming charge plus applicable taxes.

I agree to be punctual for appointments. If I am more than 15 minutes late, I understand that I will be charged \$5.00 for every 15 minutes that I'm late to the pre-arranged drop off or pick up time.

I agree to make sure my animal has relieved itself prior to drop-off.

I affirm that I am the rightful legal owner of the animal for which services are rendered.

I have read, understand, and agree to the policies of The Spaw as set forth in this form.

I acknowledge that The Spaw may/will use photos/videos of my dog/cat for social media purposes.

I hereby acknowledge that I have read all of the above and agree as the Owner of the animal(s) foregoing.