

SMALL GROUP TOUR TERMS & CONDITIONS

AGREEMENT OVERVIEW

This agreement governs small group escorted tours provided by Italian Travel Artisans, doing business as Italia Dolce Vita, Italy with Me, and Venessence Travel ("Company"), Florida registered Seller of Travel ST37794. Tours are limited to 12 participants maximum to ensure authentic, boutique experiences.

TOUR PRICING & INCLUSIONS

Quoted prices are per person, double occupancy, and include: accommodations, specified meals, ground transportation, expert guides, entrance fees, wine tastings, cultural activities, and 24/7 tour support. Prices subject to change until final payment due to currency fluctuations, fuel costs, or government-imposed taxes.

EXCLUDED FROM TOUR PRICE

Airfare, travel insurance, single supplement, personal gratuities, personal expenses, optional activities, airport departure taxes, passport/visa fees, and items not specifically listed as included.

RESERVATIONS & PAYMENTS

- **Deposit:** 10% of tour price to secure reservation (non-refundable)
- **Final Payment:** Due 60 days before departure
- **Late Bookings:** Full payment required if booking within 60 days
- **Single Travelers:** Single supplement applies as specified in tour details

MANDATORY MEDICAL ASSISTANCE INSURANCE

All travelers must purchase comprehensive travel insurance with medical assistance coverage before tour departure. Insurance must include:

- Emergency medical coverage (minimum \$100,000)
- Medical evacuation and repatriation coverage
- 24/7 medical assistance hotline
- Coverage for pre-existing conditions (if applicable)

Proof of insurance must be provided 30 days before departure. Tours will not commence without valid insurance documentation.

MEDICAL EMERGENCIES & COMPANY LIMITATIONS

Company **does not provide:**

- Medical assistance or accompaniment to hospitals
- Translation services for medical situations
- Medical decision-making or advocacy
- Coordination with medical facilities
- Medical expense payments or guarantees

In medical emergencies, travelers must contact their insurance provider's 24/7 assistance line directly. Company's role is limited to helping contact emergency services if requested. All medical costs, decisions, and arrangements are traveler's sole responsibility.

CANCELLATION POLICY

Written cancellation required via email or registered mail.

Refunds based on timing:

- **59-30 days before departure:** 50% refund
- **Less than 30 days:** No refund

COMPANY TOUR CANCELLATION

Company reserves right to cancel tours due to insufficient enrollment (minimum 6 participants) or safety concerns. In such cases, full refund provided with no additional liability for airfare or other costs.

GROUP CONDUCT & REMOVAL POLICY

Company reserves the right to remove any traveler from the tour whose conduct is deemed disruptive, inappropriate, offensive, or interferes with other participants' enjoyment. This includes but not limited to: excessive alcohol consumption, disrespectful behavior toward guides or locals, failure to follow safety instructions, or any behavior creating hazards or embarrassment. **Removed travelers receive no refund and are responsible for all costs associated with early departure.**

HEALTH & TRAVEL REQUIREMENTS

- Valid passport required (6+ months beyond return date)
- Travelers responsible for any required visas or health documentation
- Physical ability to participate in walking tours, wine tastings, and cultural activities
- Must disclose medical conditions that may affect participation
- **Mandatory comprehensive travel insurance with medical assistance (see above)**

TRAVELER MEDICAL RESPONSIBILITY

Travelers are solely responsible for:

- All medical expenses and decisions
- Communicating with medical providers (language barriers)
- Arranging medical care or evacuation if needed
- Managing prescription medications and medical equipment
- Understanding that Company staff are not medical professionals

FORCE MAJEURE

Company not liable for cancellations, delays, or modifications due to circumstances beyond control including: pandemics, government restrictions, natural disasters, strikes, terrorism, supplier bankruptcy, or weather conditions. Standard cancellation policy applies.

PHOTOGRAPHY & MARKETING

Company may use photos/videos from tours for promotional purposes. Travelers preferring not to be photographed must notify Company in writing before tour commencement.

ITINERARY MODIFICATIONS

Company reserves right to modify itineraries, substitute hotels/restaurants of similar quality, or adjust activities to enhance the group experience or due to operational requirements. No refunds for unused portions due to modifications, weather, or personal choice.

LIABILITY LIMITATIONS

Company acts as agent for independent suppliers. Not responsible for supplier negligence, weather delays, strikes, illness, accidents, medical emergencies, or circumstances beyond Company control. Travelers assume all risks associated with travel activities.

DISPUTE RESOLUTION

Claims must be presented within 30 days of tour completion. All disputes resolved through binding arbitration in Sarasota, Florida. One-year statute of limitations applies.

ACCEPTANCE

By completing registration and making deposit, travelers accept all terms and conditions. Terms subject to change without notice.

Italian Travel Artisans, Inc

Updated August 4, 2025