

Annual Report 2024



www.cwlh.org.au
08 9420 7200
2 Delhi Street
West Perth WA, 6005



ACKNOWLEDGEMENT OF COUNTRY

City West Lotteries House would like to acknowledge the Wadjuk people of the Noongar nation, the traditional owners of the land on which we work. We pay our respects to their Elders, past, present, and emerging, and extend that respect to all Aboriginal and Torres Strait Islander peoples we work with and come through the doors at CWLH.

We recognise their continuous connection to the land, waters, and culture, and commit to learning from their wisdom and fostering a respectful relationship with the land we share.

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ABOUT CITY WEST LOTTERIES HOUSE

We believe that communities are important and that meeting places are essential for effective collaboration, community engagement, and learning.

Lotteries Houses in this state were established to provide community organisations with affordable office rental space and a base in which to form supportive relationships. Organisations in our buildings are diverse and support many people in the community.

Tenants are provided with services, from reception to meeting rooms, photocopying and postal services. This enables our tenants to focus on delivering their unique value to their communities.

City West Lotteries House also has state-of-the-art conference and training rooms offering special rates for our tenants. The team at City West Lotteries House will do our best to assist in your day-to-day endeavours.



Vision

Purpose

A strengthened community sector with greater purposeful impact.

Connecting the community sector through a multi-purpose harmonious community hub.



Values

1

Harmony. Above all, we are a community. We show up for each other and act with empathy and humility.

2

Respect. We operate with transparency by communicating with honesty and integrity.

3

Diversity. We break down barriers, so our community can be free to think, create and innovate together.

Chair Report

Dear Members,

Kaya! Just like that, we find ourselves at the end of 2024—it feels like only two weeks ago that I stepped into the role of Chair, aiming to fill the most capable shoes left by Peter Le (Chair 2019–2023). My heartfelt gratitude goes to Peter for handing over the reins and leaving City West Lotteries House (CWLH) in such strong standing. I'm honoured to present this year's Chair's Report, following in Peter's footsteps. His dedication and vision have guided CWLH through both rewarding and challenging times.



Reflecting on the past year, our community's strength clearly lies in our shared commitment and resilience, which enables us to flourish as a vibrant, supportive hub. Last year, together we proudly celebrated the 20th anniversary of CWLH's presence on Delhi Street in West Perth—a testament to our longstanding role in this community.

This year, we embarked on the final stages of our space's refurbishment, with immense gratitude to Lotterywest for the grant funding that made it possible. The eastern end of the building transformed into a modern, welcoming facility, complete with a new kitchen, gender-neutral bathrooms, and end-of-ride facilities, in line with the western end. Of course, any works on an occupied building comes with challenges, but thanks to the dedication and patience of our tenants and management, we now have amenities that everyone can enjoy. We also achieved the long-anticipated installation of solar panels—a sustainable improvement championed for many years by Dora De Luca.

I extend my heartfelt sympathies to those organisations that have lost key members this year. We acknowledge the invaluable contributions they made to our community.

It's been a pleasure to work alongside our General Manager, Nicky Quick, whose collaborative and solutions-focused leadership has been pivotal in fostering an inviting and dynamic community at CWLH. Nicky's dedication, alongside the hard work of our team members—Fiona Kibblewhite, Jenny Hough, Ned Peglar and Davide Finaldi-Baratieri —has made CWLH a truly special place.

Chair Report

I also want to express my sincere gratitude to my fellow Board members—Steven Chau (Treasurer), Karen Brown, Adam Goldsmith, Marc Spradbury, Dora De Luca, Beth Marchbank, and Jess Boyce—for their unwavering commitment, expertise, and shared vision for CWLH. A special thanks to Marc Spradbury for dedicating numerous volunteer hours to assist with operational issues during our systems transition.

In the coming year, CWLH will be reviewing our Strategic Plan, and I encourage all of you to participate in shaping our strategic direction to keep CWLH as a heart and hub for NFPs. I am excited to see CWLH continue to thrive, grow, and embrace sustainable practices that further our shared mission.

As we turn toward 2025, I look forward to meeting those of you I haven't yet had the chance to connect with, and I wish every organisation at CWLH ongoing success as we advance our collective vision for a more equitable, more sustainable and inclusive community. Thank you for your support, and here's to a remarkable year ahead.

Kind regards,
Dr Angela Rooney, GAICD

Treasurer Report

It is a great pleasure to present the Treasurer's report for City West Lotteries House Inc. (CWLH) for the 2024 financial year.

CWLH produced a deficit of \$39,597 which is a slight improvement to last year (2023: (\$99,043); 2022: \$70,182). CWLH net financial position is anticipated to improve in the medium term with additional income from increased utilisation of the conference and training rooms whilst the solar panels will continue to reduce one of our largest expenses.



The completion of the renovation on the eastern end of the building, funded by the Lotterywest grant, has alleviated much of our asset integrity risk but we continue to find additional items. Maturing CWLH's asset register will become increasingly important as we seek to build reserves to ensure we can continue to provide the same high-quality amenities and services.

CWLH continues to have a healthy balance sheet and there are reasonable grounds to believe that CWLH will be able to pay its debts as and when they become due and payable.

The 2024 Financial Statements prepared by CWLH were audited by AMW Audit (Anderson Munro and Wyllie – Chartered Accountants). AMW Audit have confirmed, in their opinion, that the special purpose financial report of CWLH has been prepared in accordance with the Australian Auditing Standards, including:

1. Giving a true and fair view of the Association's financial position as of 30 June 2024 and of its financial performance for the year ended on that date; and
2. Complying with Australian Accounting Standards and Australian Auditing Standards.

Steven Chau
CWLH TREASURER

General Manager Report

This is a note of gratitude to acknowledge Lotterywest, our Tenants, our Voluntary Board, our Staff and our Clients.

Thank you, Lotterywest, for believing in us and providing us with the opportunity to future proof our building and continue to thrive as a community organisation.

Thank you to our tenants for your tolerance, patience and good nature in allowing us to change out 67 outside roof sheets, add 202 solar panels, replace the gutters and the downpipes (and flood your office – AMCS), to install a new meter box, to replace smoke detectors, repaint the car park, re-cable your internet, change out the phone system, replace the back gate and often in work hours - then just when you thought it was safe to come out - we commence a full blown renovation. Special thanks to Dora de Luca and her team at the Wilderness Society allowing access for the builders, to Alison Evans of CWSW and her team for putting up with their lack of office access, to Andrew Hall and the PICYS team who relocated to Meeting Room 1 and to Living Proud and QLife who staunchly delivered their peer support program throughout. Thank you to Mary Butterworth for her design direction – she saved the day on several occasions. Thank you to COTA who graciously accepted homelessness, they are top of our list for an office space. I hope our tenants and clients will all enjoy the outcome for many years.



As an NFP we have a voluntary board and our board is exceptional, it is diverse and committed. We offer soggy sandwiches and fizzy drinks, and they offer their experience, knowledge, resources, support and direction – thank you.

General Manager Report

Our small team of part time staff are exceptional, Fiona is the face of front reception, Davide is a chameleon and moves from task to task with alacrity and focus, Ned stretches our perceptions and challenges our media boundaries and Jenny is the solver of all problems – what a team!

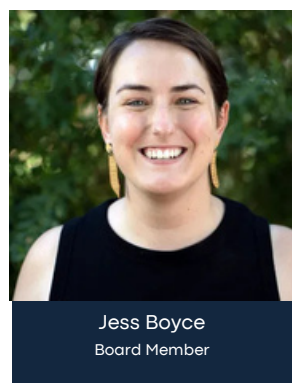
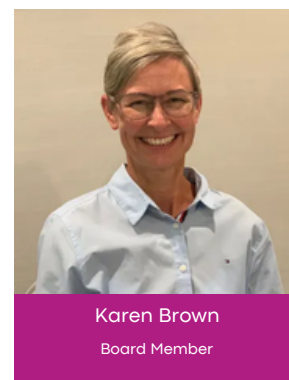
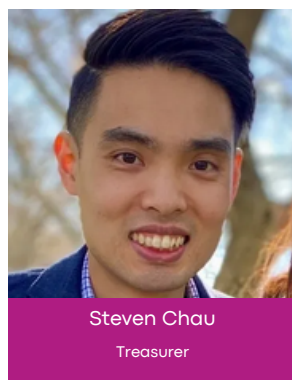
Our external clients are from all walks of life and brighten our days with extraordinary stories and passionate directives.

2025 promises to be an outstanding year – we have fabulous new facilities, a full house of tenants, a committed board, a highly competent team of staff. Wishing everyone a special Christmas and New Year 2025.

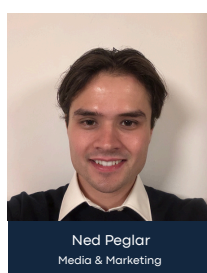
Nicky Quick
CWLH GENERAL MANAGER

OUR PEOPLE

BOARD MEMBERS



STAFF MEMBERS



OUR TENANTS



Allergy Support Hub (ASH)

ASH helps people and families with allergies live their best life through support, education and counselling.



Australian Centre for Child Protection WA (ACCP)

ACCP is Australia's premier research centre for child abuse and neglect prevention.



Australian Marine Conservation Society (AMCS)

AMCS is Australia's peak marine conservation organisation.



Blind Sports WA (BSWA)

Blind Sports WA is a subsidiary of Blind Sports Australia (BSA), a national sporting organisation for blind and vision impaired sport.



Centre For Women's Safety and Wellbeing (CWSW)

CWSW is the leading voice for women and children affected by gender-based violence in Western Australia.



COUNCIL ON THE AGING WA (COTA)

COTA WA provide research and guidance for agencies and organisations across WA, and collaborate to provide programs to improve the lives of older people.

OUR TENANTS



DEVELOPMENTAL DISABILITY WA (DDWA)

DDWA is the State's most trusted source of advocacy, information, and support for people with developmental disabilities and their families.



FREEZE FRAME OPERA

Freeze Frame Opera is an associated which aims to present opera classics in new, accessible, locally made productions using singers and creatives of outstanding professional quality.



HAEMOPHILIA FOUNDATION OF WESTERN AUSTRALIA (HFWA)

The Haemophilia Foundation's mission is to enhance the quality of life of West Australians with bleeding disorders.



LIVING PROUD (LP)

Living Proud provides advocacy, leadership and training aimed at reducing disadvantage among LGBTIQ+ people. In partnership with QLife, the organisation offers phone line and chat support between 3pm-12am daily.



MICROBOARDS AUSTRALIA (MB)

Microboards Australia specialises in helping people with disabilities to create a small network of trusted people, known as a microboard.



OVEREATERS ANONYMOUS (OA)

OA provides a safe space in which individuals who struggle with overeating can find the strength to lead healthier and happier lives.

OUR TENANTS



PERTH INNER CITY YOUTH SERVICE (PICYS)

PICYS pledge to promote and support the positive wellbeing, appreciation, active participation and voices of young people in Perth & beyond.



PHOENIX

Phoenix provides specialist counselling and psychoeducational programs for adults who have experienced childhood sexual abuse, and support for family members impacted by a disclosure.



PROJECT HUMANITY AUSTRALIA INC

Project Humanity Australia Inc proudly funds various international community and development-based areas of need.



SEXUALITY EDUCATION COUNSELLING AND CONSULTANCY AGENCY (SECCA)

SECCA provides specialist counselling in the area of human relationships and sexuality to people who have a disability, as well as their families and carers.

Special Olympics
Western Australia



SPECIAL OLYMPICS WA (SOWA)

Special Olympics is the world's largest sports organization for children and adults with intellectual disabilities and, as with the Olympics and Paralympics.



TRANSFOLK WA

Transfolk is a peer support service for trans, gender diverse, and non-binary people and their loved ones in Western Australia.

OUR TENANTS



URBAN BUSHLAND COUNCIL (UBC)

The Council promotes sustainable policy development, lobbies for legislative change, and raises public awareness about the value of urban bushland.



WA ABORIGINAL LEADERSHIP INSTITUTE (WAALI)

WAALI purpose is to inspire and support Aboriginal people to take up leadership positions and strengthen their families and communities



WA FOREST ALLIANCE (WAFA)

WA Forest Alliance (WAFA) is a grassroots, umbrella organisation working to deliver strategic and effective advocacy for the protection of WA's South-West forests.



WILDERNESS SOCIETY (WS)

The Wilderness Society's mission is to replace the environmentally destructive thinking of the past with a modern and sustainable vision that will benefit all people and all life on Earth.



YUED ABORIGINAL CORPORATION

The Yued region, part of the Noongar language area north of Perth, spans about 29,254 square kilometers. The area is known for significant cultural sites.

The Yued Aboriginal Corporation works to protect these heritage sites, promote Yued culture, and support sustainable land management, ensuring a balanced future for both cultural preservation and community development.

STRATEGIC PLAN

2021 - 2025

1. INNOVATIVE SERVICE MODELS

Focusing on the needs of the community sector through regular engagement around developing services that meet changing needs.

1.1 Ensure regular and effective engagement with current and future tenants to better respond to demand for services.

1.2 Consult with current tenants and future users around the potential for them to access shared business support services via CWLH.

1.3 Develop model for shared business support services based on identified needs.

2. FINANCIAL SUSTAINABILITY

Strengthening financial sustainability through development of capital assets and diversification of revenue streams.

2.1 Develop a clear and realistic financial model to inform the budget and cash flow forecasts based on a clear understanding of costs, income and assumptions.

2.2 Diversification of income streams through providing a range of services to build a future fund.

2.3 Establish Future Fund to ensure sufficient capital to undertake future improvements and maintenance to key assets.

3. GOVERNANCE AND RISK

Ensuring that the governance structures and risk management processes are fit for purpose and ensure legal and regulatory compliance.

3.1 Review and align Constitution with purpose, values and objectives of the Strategic Plan.

3.2 Continue to develop a skills-based Board through regular review of the professional skills matrix and / or targeted recruitment.

3.3 Ensure that risk management is central to all strategic and operational activities.

4. BUILDING PARTNERSHIPS

Building and maintaining strong partnerships to enhance and diversify the services that we offer.

4.1 Partnering with other service providers, to share knowledge, generate innovative ideas and ensure our services remain appropriate to meet the needs of our users.

4.2 Collaboration with other Lotteries Houses through coordination of a formal network aimed at achieving mutual benefit.

4.3 Marketing to raise awareness of the benefits of CWLH facilities and services (to generate new customers and supporters) to increase income and pro-bono support.



2024 HIGHLIGHTS

Take a peek into the whirlwind year of CWLH in 2024. We highlight our achievements from a massive advertising grant to the new kitchen and remodelled bathrooms now with showers.



SOLAR INSTALLATION AT CWLH

After 16 years of passionate advocacy for solar energy, first as a member of The Wilderness Society and now as a Board Member, Dora de Luca, together with our meticulous Treasurer, Steven Chau, played a pivotal role in launching our solar initiative. The process began with the replacement of 67 tin roof panels in March to cover the skylights, followed by the installation of a striking \$40,000 meter box to manage the solar system. To minimize disruption to our tenants, Western Power kindly coordinated the shutdown of street power on a Saturday in April.

Then, in April, West Sun Solar completed the installation of 220 Jinko panels and a 100kW Fronius inverter, officially making CWLH solar-powered.

We extend our heartfelt gratitude to our tenants for their patience during the installation, enduring the noise of roof work and panel installation. The remarkable outcome is one we can all be proud of: Dora can now rest assured that we're safeguarding the environment, Steven can relax knowing our electricity bills are significantly lower, and CWLH is confidently future-proofed for the next decade.

NAIDOC WEEK

During NAIDOC Week, celebrations recognizing the history, culture, and achievements of Aboriginal and Torres Strait Islander peoples took place across Perth. It was an action-packed week for WAALI and YUED. Marnie Tonkin of Yued hosted a Sundowner presentation in the Conference Room for our tenants, delivering an engaging and informative historical talk that captivated an audience of over 30. The following Sundowner provided an informal opportunity to connect with Marnie and discuss her presentation further. If your organization is interested in hosting a Sundowner or presentation with CWLH to share with our community, please let us know.



EXPANDING OUR DIGITAL REACH

We're excited to share that City West Lotteries House has been awarded a substantial \$13,000 monthly Google Non-profits grant, setting the stage for a powerful online presence. While our journey with Google Ads is just beginning, we're proud of our initial results – a 16% click-through rate that shows our campaigns are already resonating with the community. We also tested LinkedIn paid ads to broaden our reach and have applied for a LinkedIn ad grant, expected to launch next June. Additionally, we have created Instagram Reels to connect with new audiences and amplify our community presence. These digital initiatives mark significant progress in reaching and supporting more local organisations.



RENOVATIONS GALORE

After the stress of loosing the middle section of our building we can finally see the light at the end of the tunnel and we can finally start seeing the improvements happening around our building in 2024. Made possible through the generous support of Lotterywest. These renovations are designed to improve accessibility, comfort, and functionality for everyone who uses the space. Here's a sneak peek at all the fantastic improvements:

Our renovated bathroom facilities now include five gender-neutral showers, each spacious and equipped with benches and rails for added comfort and accessibility. Whether you're freshening up after a workout or just need a break, these facilities ensure everyone feels welcome. In addition, we've installed four new toilets, including one accessible stall that meets modern accessibility standards. All toilets are paired with state-of-the-art hand dryers, ensuring convenience and hygiene. For those storing personal items, we've added twelve personalised clothes lockers, offering both security and convenience.



The glass outside door now gives direct access to a towel drying rack, making it easy to dry off after a shower or workout. Additionally, a new vanity area complete with plug sockets has been installed, so you can style your hair or get ready in comfort before heading out.

Our brand-new kitchen now boasts a spacious breakfast bar and a top-of-the-line dishwasher, making meal prep and clean-up a breeze. It's the perfect spot for grabbing a quick snack or enjoying a coffee break with colleagues. The LED lighting system offers three different settings, so you can easily adjust the lighting to suit your needs, whether it's for bright task lighting or a softer ambiance.

The enlarged meeting room now includes an informal seating area, offering more flexibility for team discussions or casual meetings. Designed to promote creativity and collaboration, the room provides a comfortable environment for a variety of needs.

For those who cycle to the building, we've added a large bike shelter at the front reception, providing a safe and secure place to park your bike. This is part of our ongoing commitment to promoting sustainable commuting options. Additionally, the back courtyard has been transformed with modern, permanent shade sails, offering a cool, shaded space to relax or work outdoors.

Finally, a new security gate with one-way handles has been installed to enhance safety and security, while still maintaining accessibility for everyone. With all these incredible renovations, our building is ready to serve you even better in 2025 and beyond. Thank you to Lotterywest for making it all possible, and we can't wait to see you enjoy the upgrades!



CWLH COMMUNITY

Over the past year, the CWLH team has thoroughly enjoyed hosting our lively tenant breakfast meetings and morning teas. These events have proven to be invaluable opportunities for our tenants to network, exchange ideas, and celebrate notable achievements across the CWLH community.

We extend a special thank you to YUED, WFA, HFO, and Blind Sports for hosting such engaging and insightful gatherings. These gatherings allowed us not only to learn more about the inspiring work of each organization but also to connect on a more personal level with the dedicated individuals who bring these initiatives to life.

Additionally, we express our gratitude to Belinda Cavauiolo from Bendigo Bank for her thoughtful presentation at one of our tenant meetings. Her contributions provided valuable insights and fostered a meaningful connection with our community.

The CWLH team looks forward to many more occasions like these, where we can continue to strengthen our community bonds, share our journeys, and celebrate our collective progress. Thank you to everyone who has contributed to making these gatherings memorable.

TENANTS HIGHLIGHTS

PICYS

PICYS have had a busy year in 2023/2024 with negotiations to service sustainability and growth funding.

We have succeeded in growing Household Network from a core of 23 supported accommodation places to 28 supported accommodation places. And we have secured funding to provide individualised psychosocial support to 40 young people up from a core contract provision of 15 young people.



We are currently negotiating an increase in properties, with PICYS offering the State government a proposal that we purchase three 2 bed units if they match us with three 2 bed units, this would be an increase of 12 supported accommodation places to the youth homelessness response in Perth Metropolitan area.

Check out our annual report to find out more about the young people's achievements.

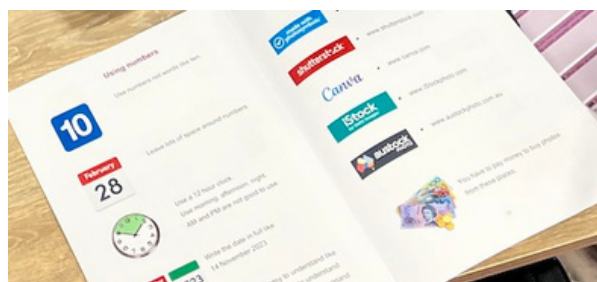


"BECAUSE OF THE ROCK THAT IS PICYS, THEY'VE ALWAYS PROVIDED ME A SENSE OF STABILITY IN WHAT CAN BE A CHAOTIC LIFE, ITS ONLY THEN THAT I'VE BEEN ABLE TO CHANGE MYSELF FOR THE BETTER."

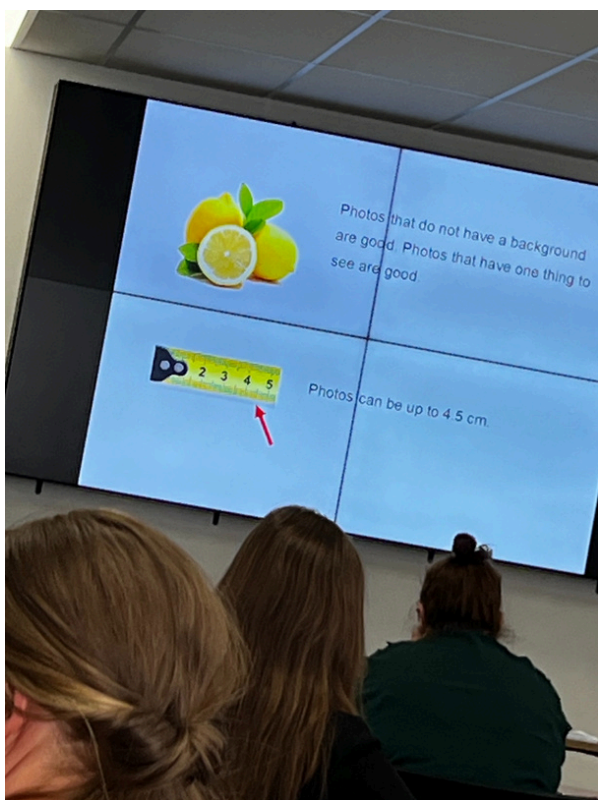
- ARCHIE, 20 YEAR OLD, GAY TRANS MALE

DDWA

This year, we feel we finally made a difference with our Easy Reads initiative. We held workshops for over 500 professionals, including government representatives, public service staff, teachers, and disability service providers, to help them learn how to create Easy Read documents. Now, we now see government departments and organisations putting Easy Reads on their home page (website).



In fact, we recognise the Office of the Public Advocate (OPA) for their work in making their services more accessible to people with intellectual disability and other cognitive impairments. It seems that OPA may be the first WA government agency to have clear signs for 'Easy Read Factsheets' on their homepage, which link directly to Easy Read information. In DDWA's Easy Read training workshops, we now highlight OPA's efforts and encourage other agencies to do the same. We continue our commitment to making documents and online materials easy to read and suitable for all people.



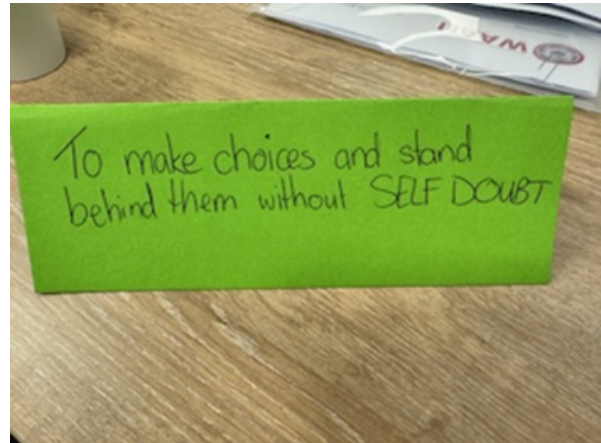
Annual Report 2024



WAALI

WAALI's Yorga Djenna Bidi program (Aboriginal Women in Leadership) ran two cohorts this year whereby the end of the Program, participants have:

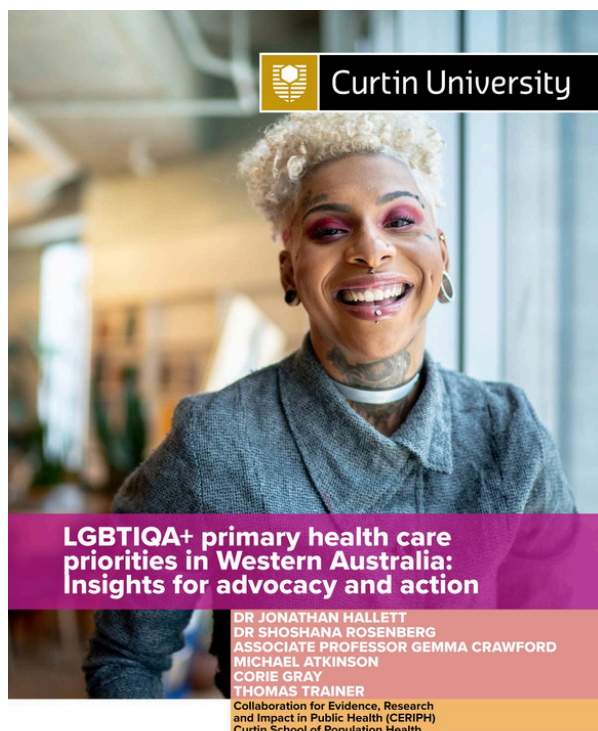
- Developed enhanced cultural consciousness and be able to maintain cultural identity in community and the workplace.
- Stepped into their authentic, purpose-led, courageous leadership potential.
- Built strength-based resilient leadership by knowing their unconscious motivators and values.
- Identified self-care needs and developed strategies to navigate holistically (mind, body, spirit).
- Developed leadership skills to solve complex challenges (conflict management, building trust and reliability).



Cohort 2, 2024, yoka (women), Module 2 Facilitator Lanie Byk, and WAALI Program Manager Kylie Taylor, enjoying a visit with our guest speaker YDB Alumni, Kezia Jacobs-Smith from the Telethon Kids Institute. The yoka did some self-reflection on how their values align with their leadership journeys.



LIVING PROUD



Make tomorrow better.



This has been a busy year of change for Living Proud! We welcomed new core funding from the WA Government and appointed our first CEO Meaghan Holden. We finalised the Proud and Connected Community Grants project and launched the report we commissioned with Curtin University LGBTQIA+ primary health care priorities in Western Australia: Insights for Advocacy and Action. We are excited to celebrate this year of milestones during PrideFEST in November with our current and former staff, volunteers, board members and community members who have been part of the fight for recognition, support, advocacy and leadership for 50+ years.



Leigh Andrew Hill

23 February 2024

Cook Government fund development of WA-first LGBTQIA+ Inclusion Strategy



Living Proud
LGBTIQ+ Community Services of WA



SECCA

A "Welcome to Sexuality, Relationships and Your Rights (SRAYR)!" was held on 12th June 2024. This was an opportunity to learn more about the design and functions of the SRAYR book and website, and how these came to be.

This resource is a supported resource that can be used with people with disability to help teach them about relationship, sexuality, and sexual health.

A presentation featured a panel of speakers including SECCA's project officer, a designer of the SECCA Tiles and the SRAYR books, and professionals who use SRAYR to enhance their teaching of sexuality and relationship concepts within their work.

Participants learnt about the history of SRAYR, the different design considerations, and tips and tricks on how to make the most out of using SRAYR when they are teaching relationships and sexuality education.

WAFA



We are currently negotiating an increase in properties, with PICYS offering the State government a proposal that we purchase three 2 bed units if they match us with three 2 bed units, this would be an increase of 12 supported accommodation places to the youth homelessness response in Perth Metropolitan area.

Check out our annual report to find out more about the young people's achievements.

UBC

2024 has been a year of campaigning for UBC and the entire WA conservation movement as we worked with our members to Defend WA's Nature from changes to legislation that protect our environment. We were at a rally at Parliament House in February and also at Threatened Species Day in the Cultural Centre in September.



SPECIAL OLYMPICS AUSTRALIA

In 2024, Special Olympics Australia proudly launched the Special 3 Basketball Competition. The NBL embraced the inclusion revolution, bringing 32 athletes with intellectual disabilities and autism from across Australia to compete in a thrilling demonstration of Special 3 Basketball at the first-ever HoopsFest. The event's success has paved the way for a return to Perth in 2025. Athletes were overjoyed to meet event supporters such as Basil Zempilas, Luc Longley, Andrew Vlahov, and John Rillie. Looking ahead to 2025, we aim to build on this legacy, with the Perth Wildcats and Special Olympics WA at the forefront, working to integrate Special 3 Basketball into NBL home games across the country.



ACCP 20TH BIRTHDAY CELEBRATION

On 23 and 24 October 2024, the Australian Centre for Child Protection engaged in a series of events celebrating 20 years of driving change to better prevent and respond to child abuse and neglect through generating research evidence and creating new policy and practice solutions.

We thank our many partners and collaborators across Australia and internationally who have joined us on our mission to improve the lives of vulnerable children and their families, and we look forward to continuing to work together in partnership.

Be Centre celebrated its 20th birthday with current and former staff, students, friends of the Centre, and sector leaders. The evening included a special video message from the Hon Amanda Rishworth MP, Minister for Social Services and guests included the Hon Katrine Hildyard MP, Minister for Child Protection; former ACCP Directors and Advisory Board Chairs.



ACCP BIRTHDAY SYMPOSIUM

On Thursday 24 October 2024, the ACCP streamed a full day program of research and practice presentations, sharing our latest research outcomes and policy and practice solutions with the sector. More than 700 individuals tuned in over the course of the day, from places as far as Canada, the US, France, the UK and Singapore. Symposium speakers included: Professor Barbara Fallon and Professor Leah Bromfield on rethinking child protection in Australia and globally; Professor Simon Hackett and Amanda Paton on harmful sexual behaviours; issues, responses and resources; Professor Melissa O'Donnell on preventing infant removals. The symposium also explored a range of additional topics, including enhancing perinatal care, leading models for Aboriginal-led and Lived Experience co-design, new insights from linked administrative data, new evidence and resources to enhance practice, working across sectors, and interdisciplinary practice.

PROJECT HUMANITY

We feel truly blessed to be a part of CWLH accommodation, which has provided our small non-profit charity with the perfect central venue for our monthly board meetings. The accessibility and convenience of the space have made it much easier for our team to come together and plan our initiatives. During after hours, the open area allows us to organize hampers for our homeless outreach program, creating a supportive environment where we can focus on helping those in need. We are deeply grateful for their generosity and continued support.



FAREWELL TO SPECIAL FRIENDS

It is with great sadness that we acknowledge the sudden passing of Beryl Kerr on 31 August 2024.

Beryl Kerr was a long-standing member, volunteer and friend of the Haemophilia Foundation WA committee and community. Beryl was a long-term volunteer and her most recent project was digitally archiving the (many, many) years of paperwork and documents that were held in the office. Beryl also helped us to print and mail out the HFWA newsletter bi-monthly. She was a very experienced administrative person, having worked for Fuji Xerox for many years, along with a multitude of other experience that we benefitted from as an organization.



Beryl was a fun-loving, caring, compassionate, observant and quietly spoken person who emanated a sense of calm. She had a knack of "smoothing the waters" and was even able to wrangle Gavin into submission when required.

Beryl attended a great many HFWA events over the years, both with and without her wonderful husband Mike. Her smiling face was usually seen at HFWA's Women's events, and she could be counted on to provide wonderful conversation on countless subjects, especially travel within Australia and overseas (which Beryl and Mike loved).

Beryl was a wonderful person and will be deeply missed and forever remembered. We extend our deepest sympathies to her husband Mike and her family & friends.



THANK YOU.

We thank you for
being part of our
community



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12 November 2024

The Board of Management
City West Lotteries House
2 Delhi Street
WEST PERTH WA 6005

Dear Board Members,

DOCUMENTS FOR YOUR ATTENTION

Please find enclosed the following documents for your attention:

- signed financials including signed audit report; and
- our management letter regarding the audit.

Please do not hesitate to call us on 9300 0400 if you have any queries in regards to this matter.

Yours faithfully

AMW AUDIT

Chartered Accountants

A handwritten signature in black ink, appearing to read 'M Shone', with a stylized flourish at the end.

MARTIN SHONE

Principal

Enc.

**CITY WEST LOTTERIES HOUSE INC.
ABN 75 908 955 394**

**FINANCIAL REPORT
FOR THE YEAR ENDED
30 JUNE 2024**

CITY WEST LOTTERIES HOUSE INC.
ABN 75 908 955 394

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CITY WEST LOTTERIES HOUSE INC.
ABN 75 908 955 394

BOARD OF MANAGEMENT'S DECLARATION

The Board of Management have determined that the Association is not a reporting entity.

The Board of Management have determined that this special purpose financial report should be prepared in accordance with accounting policies outlined in Note 1 to the financial statements.

In the opinion of the Board of Management the financial report as set out on pages 4 to 13:


1. Presents fairly the financial position of City West Lotteries House Inc. as at 30 June 2024 and its performance for the period ended on that date.
2. At the date of this statement, there are reasonable grounds to believe that City West Lotteries House Inc. will be able to pay its debts as and when they fall due.
3. The financial statements and notes satisfy the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*.

This statement is made in accordance with a resolution of the Board of Management pursuant to Regulation 60.15 of the *Australian Charities and Not-for-profits Commission Regulation 2013* and is signed for and on behalf of the Board of Management by:

Dated this 12 day of November 2024.



Angela Rooney
 Chairperson



Steven Chau
 Treasurer

**CITY WEST LOTTERIES HOUSE INC.
INCOME AND EXPENDITURE STATEMENT
FOR THE YEAR ENDED 30 JUNE 2024**

	Note	2024 \$	2023 \$
Income			
Rental income		655,843	565,322
Tenant services income		92,412	100,185
		<u>748,255</u>	<u>665,507</u>
Less: Tenant Services Cost of Sales		(72,954)	(60,824)
Gross profit		<u>675,301</u>	<u>604,683</u>
Other Income			
Capital grant	2	15,271	-
Interest income		46,574	8,324
	2	<u>61,845</u>	<u>8,324</u>
Expenditure			
Administration expenses		(71,359)	(54,328)
Building maintenance		(64,357)	(48,982)
Building repairs and maintenance		(49,153)	(51,431)
Depreciation		(270,769)	(256,650)
Utilities and Rates		(40,888)	(35,810)
Insurance		(17,414)	(16,132)
Personnel expenses		(250,056)	(231,854)
Rates & Charges		(12,747)	(16,863)
		<u>(776,743)</u>	<u>(712,050)</u>
Deficit for the year	3	<u>(39,597)</u>	<u>(99,043)</u>

The accompanying notes form part of these financial statements

CITY WEST LOTTERIES HOUSE INC.
BALANCE SHEET
AS AT 30 JUNE 2024

	Note	2024 \$	2023 \$
Current Assets			
Cash and cash equivalents	4	1,248,995	966,297
Trade and other receivables	5	113,756	116,844
Prepayments		<u>22,548</u>	<u>15,126</u>
Total Current Assets		<u>1,385,299</u>	<u>1,098,267</u>
Non-Current Assets			
Property, plant, and equipment	6	<u>4,546,499</u>	<u>4,627,699</u>
Total Non-Current Assets		<u>4,546,499</u>	<u>4,627,699</u>
Total Assets		<u>5,931,798</u>	<u>5,725,966</u>
Current Liabilities			
Trade and other payables	7	100,774	86,992
Income in advance	8	92,814	101,931
Grants received in advance		234,729	-
Provisions	9	<u>15,659</u>	<u>14,612</u>
Total Current Liabilities		<u>443,976</u>	<u>203,535</u>
Non-Current Liabilities			
Provisions	9	<u>11,466</u>	<u>6,478</u>
Total Non-Current Liabilities		<u>11,466</u>	<u>6,478</u>
Total Liabilities		<u>455,442</u>	<u>210,013</u>
Net Assets		<u>5,476,356</u>	<u>5,515,953</u>
Equity			
Retained Earnings		1,066,356	1,105,953
Capital Reserves	10	<u>4,410,000</u>	<u>4,410,000</u>
Total Equity		<u>5,476,356</u>	<u>5,515,953</u>

The accompanying notes form part of these financial statements

**CITY WEST LOTTERIES HOUSE INC.
STATEMENT OF CHANGES IN EQUITY
FOR THE YEAR ENDED 30 JUNE 2024**

	Capital Reserves \$	Retained Earnings \$	Total \$
Balance at 1 July 2022	4,605,000	1,009,996	5,614,996
Transfers to/(from) reserves	(195,000)	195,000	-
Deficit for the year	-	(99,043)	(99,043)
Balance at 30 June 2023	<u>4,410,000</u>	<u>1,105,953</u>	<u>5,515,953</u>
Transfers to/(from) reserves	-	-	-
Deficit for the year	-	(39,597)	(39,597)
Balance at 30 June 2024	<u>4,410,000</u>	<u>1,066,356</u>	<u>5,476,356</u>

The accompanying notes form part of these financial statements

CITY WEST LOTTERIES HOUSE INC.
STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 2024

	Note	2024 \$	2023 \$
Cash Flows from Operations Activities			
Receipts from tenants		742,226	622,262
Interest received		46,574	8,324
Payments to suppliers and employees		(566,533)	(541,388)
		<hr/>	<hr/>
Net cash (used in) / generated from operating activities	11(b)	<hr/> 222,267	<hr/> 89,198
Cash Flows from Investing Activities			
Receipts from Capital Grants		250,000	-
Purchase of property, plant & equipment		(189,569)	(67,946)
		<hr/>	<hr/>
Net cash generated from / (used in) investing activities		<hr/> 60,431	<hr/> (67,946)
Increase in cash held		282,698	21,252
Cash and cash equivalents at the beginning of the year		966,297	945,045
		<hr/>	<hr/>
Cash and cash equivalents at the end of the year	11(a)	<hr/> <u>1,248,995</u>	<hr/> <u>966,297</u>

The accompanying notes form part of these financial statements

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

The financial statements cover City West Lotteries House Inc. (the Association) as an individual entity, incorporated and domiciled in Australia. City West Lotteries House Inc. (the Association) is an Incorporated Association.

The financial reports were authorised for issue on 12th November 2024 by the Board of Management of the Association.

Financial Reporting Framework

The Board of Management have prepared the financial statements on the basis that the Association is a non-reporting entity because there are no users dependent on general purpose financial statements. These financial statements are therefore special purpose financial statements that have been prepared in order to meet the requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. The Association is a not-for-profit entity for financial reporting purposes under Australian Accounting Standards.

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Australian Charities and Not-for-profits Commission Act 2012*, the requirements of the *Associations Incorporation Act 2015*, and the significant accounting policies disclosed below, which the Board of Management have determined are appropriate to meet the needs of its members. Such accounting policies are consistent with those material accounting policies of previous periods unless stated otherwise.

Statement of Compliance

The financial statements have been prepared in accordance with the mandatory Australian Accounting Standards applicable to entities reporting under the *Australian Charities and Not-for-profits Commission Act 2012*, the requirements of the *Associations Incorporation Act 2015*, the basis of accounting specified by all Australian Accounting Standards and Interpretations, and the disclosure requirements of Accounting Standards.

AASB 101	Presentation of Financial Statements,
AASB 107	Cash Flow Statements,
AASB 108	Accounting Policies, Changes in Accounting Estimates and Errors,
AASB 124	Related Party Disclosures,
AASB 1048	Interpretation of Standards and
AASB 1054	Australian Additional Disclosures.

1 Material Accounting Policy Information

Basis of Preparation

The financial report has been prepared on an accrual basis and is based on historical costs. It does not take into account changing money values, or except where specifically stated, current valuations of non-current assets. Cost is based on the fair values of the consideration given in exchange for assets.

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

Accounting Policies

The following is a summary of the material accounting policies adopted by the Association in the preparation of the financial report. The accounting policies have been consistently applied, unless otherwise stated.

Property, Plant and Equipment

Freehold land and buildings have been brought to account at cost.

The depreciable amount of all fixed assets are depreciated over their estimated useful lives commencing from the time the asset is held ready for use.

The following rates of depreciation have been applied on a straight-line basis:

Buildings	2%
Building Improvements	10-20%
Plant and fittings	10%-50%
Furniture and Equipment	20%-50%

Revenue

Revenue from rents is recognised on the supply of services to the tenant.

Non-reciprocal government support is recognised in the income and expenditure statement on an accrual basis.

Grant income is recognised when the Association obtains control over the funds, which is generally at the time of receipt.

If conditions are attached to the grant which must be satisfied before it is eligible to receive the contribution, the recognition of the grant as revenue will be deferred until those conditions are satisfied.

Interest revenue is recognised as it accrues, taking into account the effective yield on the financial asset.

All revenue is stated net of the amount of goods and services tax (GST).

Income Tax

The financials have been prepared on the basis the Association is exempt from income tax.

Employee Benefits

A liability for long service leave is recognised and is measured as the present value of expected future payments to be made in respect of services provided by the employee up to the reporting date. No consideration is given to expected future wage and salary levels, nor experience of employee departures and period of service. A liability is treated as current where the employer has a present obligation based on services rendered by employees up to the reporting date.

Contributions are made by the Association to an employee superannuation fund and are charged as expenses when incurred.

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

Goods and Services Tax (GST)

Revenues, expenses and assets are recognised net of the amount of GST, except where the amount of GST incurred is not recoverable from the Australian Tax Office (ATO).

Receivables and payables are stated inclusive of the amount of GST receivable or payable. The net amount of GST recoverable from, or payable to, the ATO is included with other receivables or payables in the Balance sheet.

Cash and cash equivalents

Cash and cash equivalents include cash on hand, deposits held at-call with banks, other short-term highly liquid investments with original maturities of three months or less.

Trade and other receivables

Trade and other receivables are generally settled within 30 days and therefore carried at amounts due. A provision is established at the time a specific debt is considered doubtful. Bad debts are written off when identified.

Trade and other payables

Trade and other payables represent the liabilities for goods and services received by the Association during the reporting period that remain unpaid at the end of the reporting period. The balance is recognised as a current liability with the amounts normally paid within 30 days of recognition of the liability.

The Association as lessor

The Association leases rooms in their building to external parties.

Rental income received from operating leases is recognised on a straight-line basis over the term of the specific lease.

Critical accounting estimates and judgements

The Board of Management evaluate estimates and judgments incorporated into the financial statements based on historical knowledge and best available current information. Estimates assume a reasonable expectation of future events and are based on current trends and economic data, obtained both externally and within the Association.

Comparative figures

Where required by Accounting Standards comparative figures have been adjusted to conform with changes in presentation for the current financial year.

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

	2024 \$	2023 \$
2 Other Income		
Capital grant	15,271	-
Interest income	46,574	8,324
	<u>61,845</u>	<u>8,324</u>
3 Net profit/(loss)		
The net profit/(loss) is arrived at after charging the following specific items:		
Depreciation	270,769	256,650
Auditors' remuneration	6,500	6,000
4 Cash and cash equivalents		
Cash at bank	352,220	103,772
Term deposits	896,775	862,525
	<u>1,248,995</u>	<u>966,297</u>
5 Trade and other receivables		
Tenant debtors	101,838	116,844
Accrued interest	11,918	-
	<u>113,756</u>	<u>116,844</u>
6 Property, plant and equipment		
Land at cost	1,750,000	1,750,000
Buildings – at cost	5,023,859	4,843,250
Accumulated depreciation	(2,265,272)	(2,017,911)
	<u>2,758,587</u>	<u>2,825,339</u>
Total land and buildings	4,508,587	4,575,339
Plant, furniture & equipment – at cost	276,788	309,399
Accumulated depreciation	(238,876)	(257,039)
	<u>37,912</u>	<u>52,360</u>
Total Property, Plant and Equipment	<u>4,546,499</u>	<u>4,627,699</u>

The land is held in the name of City West Lotteries House Inc. There exists a Deed of Trust between the Association and Lotterywest, whereby the Association is trustee and holds the property in trust for Lotterywest. Use of and title to the property is subject to certain trusts and conditions as specified in the Trust Deed dated 3rd December 1998.

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

	2024 \$	2023 \$
7 Trade and other payables		
Trade creditors	14,861	204
Tenant Security deposit	58,687	57,044
GST liability	6,699	8,512
PAYG payable	7,483	4,178
Superannuation payable	5,050	4,857
Accrued expense	7,994	12,197
	<u>100,774</u>	<u>86,992</u>
8 Income in advance		
Rent in advance	67,502	69,473
Parking in advance	16,025	16,739
Storage in advance	1,404	480
Telephone and internet in advance	7,883	7,615
Conference & Meeting Room in advance	-	6,573
Photocopier in advance	-	366
Other tenant services in advance	-	685
	<u>92,814</u>	<u>101,931</u>
9 Provisions		
Provision for annual leave	15,659	14,612
Provision for long service leave	11,466	6,478
	<u>27,125</u>	<u>21,090</u>
10 Capital Reserves		
The balance in this account represents historical funds initially advanced by the Lotterywest for the acquisition of land and buildings.		
11 Cash Flow Information		
(a) Reconciliation of Cash		
Cash at the end of the financial years as shown in the Statement of Cash Flows is reconciled to the related items in the Balance Sheet as follows:		
Cash at bank	352,220	103,772
Term deposits	896,775	862,525
	<u>1,248,995</u>	<u>966,297</u>

**CITY WEST LOTTERIES HOUSE INC.
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2024**

	2024 \$	2023 \$
11 Cash Flow Information (continued)		
(b) Reconciliation of Cash Flows from operations with deficit from ordinary activities		
Deficit from ordinary activities after income tax	(39,597)	(99,043)
Non-cash flows in loss from ordinary activities		
- Depreciation	270,769	256,650
- Capital grant (non-operating)	(15,271)	-
Changes in assets & liabilities		
- Decrease/(increase) in receivables	3,088	(64,293)
- Increase in prepayments	(7,422)	(7,262)
- Increase/(decrease) in payables	13,782	(29,655)
- (Decrease)/increase in income in advance	(9,117)	21,048
- Increase in provisions	6,035	11,753
Cash flows generated from operating activities	<u>222,267</u>	<u>89,198</u>

12 Related parties

Key Management Personnel

There were no transactions with key management personnel (KMP) during the year, other than those at normal commercial terms and conditions. Furthermore, no KMP received any remuneration from the Association during the reporting period.

Other related parties

Transactions between related parties are on commercial terms and conditions no more favourable than those available to other parties unless otherwise stated

There were no transactions between related parties for the reporting period.

13 Association information

Principal Place of business:
City West Lotteries House
2 Delhi Street
West Perth

14 Capital commitments

On 16 May 2024, the Association signed an agreement with Access Without Barriers Pty Ltd, trading as AWB Building Co., for building renovations at a total contract price of \$575,920, excluding GST. As of the balance sheet date, no payments had been made to the builder.

AUDITOR'S INDEPENDENCE DECLARATION TO THE BOARD OF MANAGEMENT OF CITY WEST LOTTERIES HOUSE INC.

In accordance with Subdivision 60-C of the *Australian Charities and Not-for-profits Commission Act 2012* and Section 80 of the *Associations Incorporation Act 2015 (WA)*, I am pleased to provide the following declaration of independence to the Board of Management of City West Lotteries House Inc.. As the audit partner for the audit of the financial report of City West Lotteries House Inc. for the year ended 30 June 2024, I declare that, to the best of my knowledge and belief, during the year ended 30 June 2024 there have been no contraventions of:

- the auditor independence requirements as set out in the *Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- the auditor independence requirements of the *Associations Incorporation Act 2015 (WA)* in relation to the audit; and
- any applicable code of professional conduct in relation to the audit.

Dated at Perth, Western Australia this 12th day of November 2024.



AMW AUDIT
Chartered Accountants



MARTIN SHONE
Principal

INDEPENDENT AUDITORS' REPORT TO THE BOARD OF MANAGEMENT OF CITY WEST LOTTERIES HOUSE INC.

Opinion

We have audited the financial report of City West Lotteries House Inc. (the "Association") which comprises the balance sheet as at 30 June 2024, income and expenditure statement, statement of changes in equity and the statement of cash flows for the year ended on that date, and notes to the financial statements, including a summary of significant accounting policies, detailed income and expenditure statement and the Board of Management's declaration.

In our opinion, the accompanying financial report of the Association's is in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission (ACNC) Act 2012*, including:

- (i) giving a true and fair view of the Association's financial position as at 30 June 2024 and of its financial performance and cash flows for the year then ended; and
- (ii) complying with Australian Accounting Standards to the extent described in Note 1, and Division 60 of the *Australian Charities and Not-for-profits Commission Regulations 2022*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board of Management's APES 110 *Code of Ethics for Professional Accountants (including Independence Standards)* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter – Basis of Accounting

We draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Association's financial reporting responsibilities under the ACNC Act. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of the Board of Management for the Financial Report

The Board of Management is responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 of the financial report is appropriate to meet the requirements of the ACNC Act and the needs of the members. The Board of Management's responsibility also includes such internal control as the Board of Management determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatements, whether due to fraud or error.

In preparing the special purpose financial report, the Board of Management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters relating to going concern and using the going concern basis of accounting unless the Board of Management either intend to liquidate the Association or to cease operations, or have no realistic alternative but to do so.

The Board of Management is responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Board of Management.
- Conclude on the appropriateness of the Board of Management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Association to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board of Management regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Independence

We confirm that the independence declaration required by the ACNC Act, which has been given to the Board of Management of City West Lotteries House Inc., would be in the same terms if given to the Board of Management as at the time of this auditor's report.



AMW AUDIT

Chartered Accountants



MARTIN SHONE

Principal

Dated at Perth, Western Australia this 12th day of November 2024.



12 November 2024

The Board of Management
City West Lotteries House
2 Delhi Street
West Perth WA 6005

Dear Board Members,

MANAGEMENT LETTER

We have recently completed the audit of City West Lotteries House Inc. for the year ended 30 June 2024.

Our audit has been conducted in accordance with Australian Auditing Standards. Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial report and the evaluation of significant accounting estimates. While our procedures are designed to identify any material weaknesses and detect misstatements from fraud and error, there is an unavoidable risk that even some material misstatements may remain undiscovered. This unavoidable risk is due to the test nature and other inherent limitations of an audit, together with the inherent limitations of any accounting and internal control system.

During our audit, we did not note any matter that we believe need to be brought to your attention.

We however note the significant improvements in the accuracy and efficiency of the accounts this year. Compared to prior periods, there were no audit adjustments or errors identified, marking a substantial improvement in the quality of financial reporting. We thank Marc Spradbury for his efforts in ensuring this were possible.

If you would like to discuss any matter in relation to the audit, please do not hesitate to contact us.

We would like to take this opportunity to thank you, Nicky Quick, Fiona Kibblewhite and Marc Spradbury, for assisting us with our queries to enable us to finalise the audit.

Yours sincerely

AMW AUDIT

Chartered Accountants

A handwritten signature in black ink, appearing to read 'M Shone', with a stylized flourish at the end.

MARTIN SHONE

Principal