

# Annual Report 2025



[www.cwlh.org.au](http://www.cwlh.org.au)

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2 Delhi Street

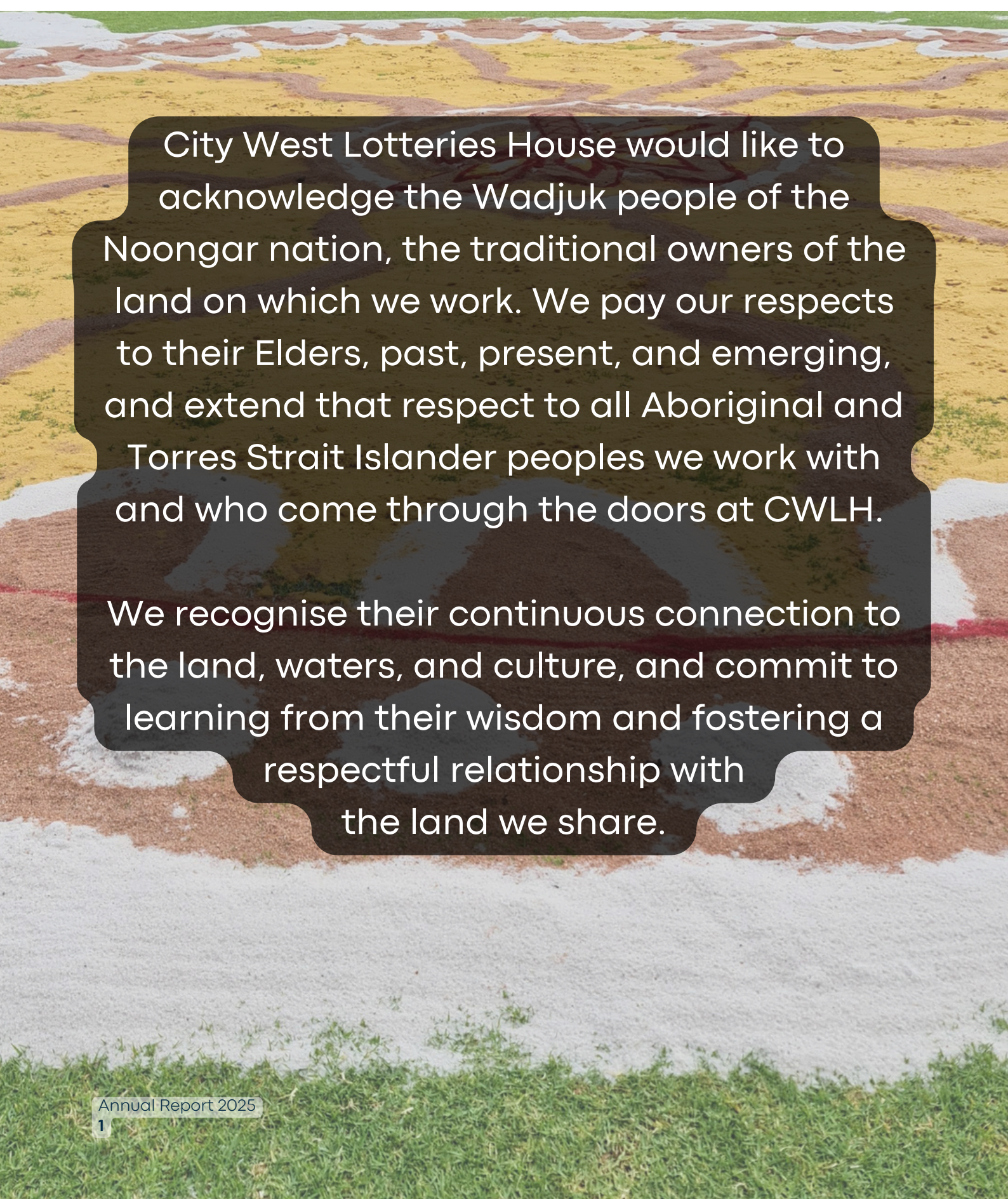
West Perth WA, 6005

The logo for lotterywest, featuring a stylized graphic of a hand holding a lottery ball, followed by the text "lotterywest" in a lowercase, sans-serif font.





# ACKNOWLEDGEMENT OF COUNTRY



City West Lotteries House would like to acknowledge the Wadjuk people of the Noongar nation, the traditional owners of the land on which we work. We pay our respects to their Elders, past, present, and emerging, and extend that respect to all Aboriginal and Torres Strait Islander peoples we work with and who come through the doors at CWLH.

We recognise their continuous connection to the land, waters, and culture, and commit to learning from their wisdom and fostering a respectful relationship with the land we share.



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# ABOUT CITY WEST LOTTERIES HOUSE

We believe that communities are important and that meeting places are essential for effective collaboration, community engagement, and learning.

Lotteries Houses in this state were established to provide community organisations with affordable office rental space and a base in which to form supportive relationships. Organisations in our buildings are diverse and support many people in the community.

Tenants are offered a variety of services, from reception to meeting rooms, photocopying, lamination and binding. This enables our tenants to focus on delivering their unique value to their communities.

City West Lotteries House also has state-of-the-art conference and training rooms offering special rates for our tenants. The team at City West Lotteries House will do our best to assist in your day-to-day endeavours.





# Vision

# Purpose

A Vibrant Community of Not-for-Profits Supporting Positive Change

To empower and support not-for-profits in achieving their missions by providing accessible, affordable office and meeting spaces.



# Values

1

**Community:** We believe in mutual support, shared purpose, and working together with integrity to create positive, lasting change.

2

**Inclusivity:** We create a connected environment where everyone feels welcomed, valued, respected and heard.

3

**Sustainability:** We are committed to long-term positive outcomes for our community and the environment.



# Chair Report

Dear Members,

Kaya and wandjoo! As I write this report, I reflect upon the year and wonder if we have truly recognised our small wins, and whether our people, our community have felt appreciated, seen, and valued. I continue to reflect on my understanding of leadership and am curious to see how it shapes the way we work together and the community we inhabit. It is easy to focus on the biggest things that are accompanied by the loudest voices with the world in a state of flux and uncertainty – but what sustains me in our



community is the quiet goodness that continues day in, day out, along with the people and their collective passion and work under the CWLH roof.

Whenever I feel the weight of it all – I walk the corridors of CWLH and see community, I see action, I hear collective good and progress, inclusion and understanding. It is a beautiful place.

This year as Board we have achieved the milestone of our new strategic plan (2025 – 2029) with our overarching vision of a vibrant community of not-for-profits supporting positive change, and we support this through our purpose to empower and support this community through our provision of accessible and affordable office and meeting spaces – however, this is further supported by our wonderful staff, who continue to support our tenants through many different ways.

Additionally – being conscious of both our financial sustainability as well as our general governance, we worked together to compile a suite of governance documents. Dull but necessary steps to ensure we are robust in all facets.

Together, we are a community, and this year we have all shared the journey around our building—most notably, officially celebrating the completion of our renovations in June. Some events were livelier than others, and with the entire roof undergoing maintenance (including a crane in the carpark and the replacement of approximately 7,500 roof screws), we are hopeful that capital works in 2026 will be much more subdued. We sincerely thank everyone for their ongoing patience throughout all the works.



# Chair Report

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Our staff are led by Nicky Quick (General Manager), whose collaborative and solutions-focused leadership continues to shape CWLH as a welcoming and dynamic community hub. Alongside Nicky, is the wonderful Fiona Kibblewhite and hardworking Davide Finaldi-Baratieri, who both provide steadfast support across operations, while our new team members bring fresh energy: Sam Khan (Intern) and Rhea Dowden (casual marketing), who together launched our internal and external newsletter.

A special acknowledgment and thank you to Marc Spradbury, whose efforts have not only revitalised our accounts and financial systems but who also provides invaluable support across many areas, including serving as our resident tech expert. Thank you, Marc, for everything you contribute.

Together, their dedication and creativity shine through in everything they do: from troubleshooting issues and welcoming visitors to tending the gardens and countless other tasks that make CWLH a truly special place for all who walk through our doors. I extend my heartfelt appreciation to each of them for their invaluable contributions.

Supporting our staff and our CWLH vision are the CWLH Board – all who contribute equally and uniquely, who turn up and dedicate their time. Firstly I would like to thank our outgoing Tenant Board Member Beth Marchbank – for her contributions, wisdom and humour to the Board and CWLH. Thank you, Beth. Further, I would like to sincerely thank my fellow Board members including Steven Chau (Treasurer, Independent Board Member), Karen Brown (Independent Board Member), Adam Goldsmith (Independent Board Member), Dora De Luca (Tenant Board Member) and Jess Boyce (Tenant Board Member). We also welcomed Meaghan Holden (Tenant Board Member) and Samuel Garlett (Tenant Board Member). I would also like to acknowledge Sam Garlett for his knowledge in renaming our meeting rooms with thoughtfully chosen Noongar names. I am looking forward to seeing what we can achieve together in 2026.

I wish to thank all the organisations and people under our roof for the interesting ride that was 2025 – from the small wins to remarkable achievements. I was fortunate to share some events with some of you throughout the year, and we truly enjoy having the opportunity to celebrate everyone's wins – big and small. When I hear of the achievements that stem from under our CWLH roof – I feel hope.





# Chair Report

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As we turn toward 2026, I look forward to meeting those of you I haven't yet had the chance to connect with, and I wish every organisation and their people at CWLH ongoing success as we advance our collective vision for a more equitable, more sustainable and inclusive community. Thank you for your support, and here's to a remarkable year ahead.

Kind regards,  
Dr Angela Rooney, GAICD  
CWLH CHAIR



# Treasurer Report

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It is my privilege to present the Treasurer's Report for City West Lotteries House Inc. (CWLH) for the financial year ended 30 June 2025.

CWLH recorded a net profit of \$10,470, representing a significant turnaround compared with recent years (2024: loss of \$39,597; 2023: loss of \$99,043). This positive outcome reflects increased revenue through higher utilisation of our facilities, disciplined cost management, and the ongoing benefits of our solar energy system.

The return to profitability provides confidence that CWLH is on track to rebuilding sufficient cash reserves. These reserves will support future asset replacement requirements and provide capacity for strategic investment. This progress aligns with our commitment to financial sustainability, and we remain firmly on track to achieve our long-term objectives.

CWLH continues to maintain a sound and healthy balance sheet. The Board is satisfied that there are reasonable grounds to believe CWLH will be able to meet its financial obligations as they fall due.

The 2025 Financial Statements prepared by CWLH were audited by AMW Audit (Anderson Munro and Wyllie – Chartered Accountants). AMW Audit confirmed that, in their opinion, the special purpose financial report of CWLH has been prepared in accordance with the Australian Auditing Standards, including:

1. Presenting a true and fair view of the Association's financial position as at 30 June 2025 and its financial performance for the year then ended; and
2. Complying with Australian Accounting Standards and Australian Auditing Standards.

**Steven Chau**  
**CWLH TREASURER**





# General Manager Report

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Our community is made up of 23 amazing organisations, 8 inspiring board members and 5 irreplaceable staff members.

Our achievements as a community at City West Lotteries House impact across WA and Australia in every imaginable field from forests, to reefs to prisons, to at risk children and adults, with about as much diversity as is physically possible under one roof. This has been another outstanding year.

I would also like to take the time to recognise the people behind the scenes at CWLH who keep the building and infrastructure operational and support us all.



Thank you to Pema and Dechen and Steve and Leon of Shine Cleaning who ensure our building is clean, this includes our kitchens, our floors, our toilets, our showers, our dustbins, our corridors.

Thank you to Warren of Targit who ensures our building is pest free and worked with us to find a conservation friendly pest poison.

Thank you to Peter, Josh and Alfi of ACS who keep us cool in Summer and warm in Winter and come back repeatedly to resolve issues.

Thank you to Russell and his team at AKBS who keep our plumbing working.

Thank you to Josh – our electrician who comes in at 7am to prevent disruption to our working day.

A big thank you also goes to the team at IQuest, our IT gurus who put up with a myriad of questions and understand that every tenant is the most important tenant in the building when it comes to internet outages, upgrades, speeds and telephone issues.

An enormous thank you for the support of the CWLH team, whom the Chair acknowledges in her report, Fiona, Davide, Rhea, Sam and Marc.

I am very grateful to our student marketing gurus, Ned, Rhea and Sam, whose marketing efforts have enabled us to gain visibility and traction in the commercial



# General Manager Report

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and training areas through social media, new booking platforms, advertising, and by regularly updating our website. Extra income enables us to improve CWLH infrastructure and continue to operate in the current economic climate of rising costs, in effect, future proofing City West Lotteries House for our tenants. As a result, this has been a busy year for our meeting rooms, and I would like to thank the tenants for their support with this and their magnanimous assistance in changing rooms from time to time.

CWLH milestones this year have been our new tech in the meeting rooms, new signage throughout the building, new CWLH computers, in-house fire warden training, our new bi-monthly tenant newsletter, new booking platforms, tenant lunches (sharing achievements and insights), an office wait list, in house bookkeeping and accounts, (thank you Fiona and Marc), roof maintenance, fixing building defects and stream lining of general day to day operations.

Other notable moments:

Angela Rooney our Chair, wears several hats and wearing her Care for Hedland Environmental Association hat won the Community Volunteer Organisation of the Year in May.

Dora de Luca our tenant board member's Earthwise team, won the Community Waste Award at the Waste Sorted Awards in September

Rhea Dowden won the Creative Contribution Award at the WA Youth Awards in September

Sam Khan was nominated for 2025 Outstanding Intern Award from McCusker Centre for Citizenship in October.

Congratulations to all.

Wishing everyone a very happy, enjoyable Xmas break and all the best for New Year 2026.

**Nicky Quick**

**CWLH GENERAL MANAGER**



# OUR PEOPLE

## BOARD MEMBERS



Angela Rooney  
Chairperson



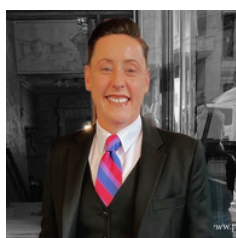
Steven Chau  
Treasurer



Adam Goldsmith  
Board Member



Karen Brown  
Board Member



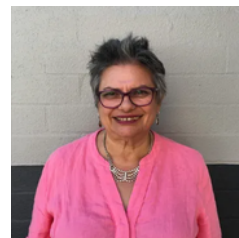
Meaghan Holden  
Board Member



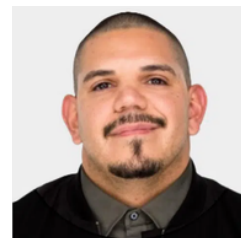
Jess Boyce  
Board Member



Beth Marchbank  
Board Member

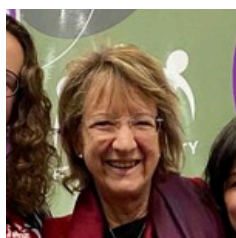


Dora De Luca  
Board Member



Sam Garlett  
Board Member

## STAFF MEMBERS



Nicky Quick  
General Manager



Fiona Kibblewhite  
Admin & Accounts



Rhea Dowden  
Admin & Marketing



Davide M Finaldi-Baratieri  
Projects & Admin



Sam Khan  
Projects



# OUR TENANTS

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## Allergy Support Hub (ASH)

ASH helps people and families with allergies live their best life through support, education and counselling.



## Australian Centre for Child Protection WA (ACCP)

ACCP is Australia's premier research centre for child abuse and neglect prevention.



## Australian Marine Conservation Society (AMCS)

AMCS is Australia's peak marine conservation organisation.



## Blind Sports WA (BSWA)

Blind Sports WA is a subsidiary of Blind Sports Australia (BSA), a national sporting organisation for blind and vision impaired sport.



## Centre For Women's Safety and Wellbeing (CWSW)

CWSW is the leading voice for women and children affected by gender-based violence in Western Australia.



## DEVELOPMENTAL DISABILITY WA (DDWA)

DDWA is the State's most trusted source of advocacy, information, and support for people with developmental disabilities and their families.



# OUR TENANTS

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## HAEMOPHILIA FOUNDATION OF WESTERN AUSTRALIA (HFWA)

The Haemophilia Foundation's mission is to enhance the quality of life of West Australians with bleeding disorders.



## LIVING PROUD (LP)

Living Proud provides advocacy, leadership and training aimed at reducing disadvantage among LGBTIQ+ people. In partnership with QLife, the organisation offers phone line and chat support between 3pm-12am daily.



## MICROBOARDS AUSTRALIA (MB)

Microboards Australia specialises in helping people with disabilities to create a small network of trusted people, known as a microboard.



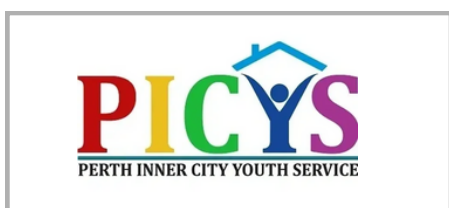
## OVEREATERS ANONYMOUS (OA)

OA provides a safe space in which individuals who struggle with overeating can find the strength to lead healthier and happier lives.



## OVIS

OVIS provides options to people fleeing abuse, supports survivors on the next phase of their journey and engages the broader community in compassionate conversations around safety.



## PERTH INNER CITY YOUTH SERVICE (PICYS)

PICYS pledge to promote and support the positive wellbeing, appreciation, active participation and voices of young people in Perth & beyond.



# OUR TENANTS

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## PHOENIX

Phoenix provides specialist counselling and psychoeducational programs for adults who have experienced childhood sexual abuse, and support for family members impacted by a disclosure.



## PREGNANCY TO PARENTHOOD (P2P)

Pregnancy to Parenthood (P2P) are dedicated to fostering strong, nurturing early relationships between parents and their babies (0-3) through specialised parent and infant mental health programs and advocacy.



## PROJECT HUMANITY AUSTRALIA INC

Project Humanity Australia Inc proudly funds various international community and development-based areas of need.



## SEXUALITY EDUCATION COUNSELLING AND CONSULTANCY AGENCY (SECCA)

SECCA provides specialist counselling in the area of human relationships and sexuality to people who have a disability, as well as their families and carers.



## SPECIAL OLYMPICS WA (SOWA)

Special Olympics is the world's largest sports organization for children and adults with intellectual disabilities and, as with the Olympics and Paralympics.



## TRANSFOLK WA

Transfolk is a peer support service for trans, gender diverse, and non-binary people and their loved ones in Western Australia.



# OUR TENANTS

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## URBAN BUSHLAND COUNCIL (UBC)

The Council promotes sustainable policy development, lobbies for legislative change, and raises public awareness about the value of urban bushland.



## WA ABORIGINAL LEADERSHIP INSTITUTE (WAALI)

WAALI purpose is to inspire and support Aboriginal people to take up leadership positions and strengthen their families and communities



## WA FOREST ALLIANCE (WAFA)

WA Forest Alliance (WAFA) is a grassroots, umbrella organisation working to deliver strategic and effective advocacy for the protection of WA's South-West forests.



## WILDERNESS SOCIETY (WS)

The Wilderness Society's mission is to replace the environmentally destructive thinking of the past with a modern and sustainable vision that will benefit all people and all life on Earth.



## YUED ABORIGINAL CORPORATION

The Yued region, part of the Noongar language area north of Perth, spans about 29,254 square kilometers. The area is known for significant cultural sites.

The Yued Aboriginal Corporation works to protect these heritage sites, promote Yued culture, and support sustainable land management, ensuring a balanced future for both cultural preservation and community development.



# STRATEGIC PLAN

## 2025 - 2029

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### 1. SUSTAINABLE

CWLH is committed to long-term sustainability across social, environmental, and economic dimensions.

- Economic: CWLH is to ensure financial stability and growth through responsible resource management, strategic partnerships, and diversified revenue streams.
- Community: CWLH fosters an accessible, inclusive, resilient, and thriving community by supporting collaboration and diversity for our tenants.
- Environmental: CWHL will endeavour to implement eco-friendly practices to minimise our footprint and contribute to a greener future.

### 2. INNOVATIVE

CWLH embraces innovation to enhance impact, strengthen connections, and drive continuous improvement.

- Stronger Together: CWLH seeks to cultivate a culture of teamwork, knowledge-sharing, and collaboration to maximise collective success for our tenants.
- Network: CWLH seeks to expand and strengthen relationships with stakeholders, tenants, and community partners to increase our reach and effectiveness.
- Continuous Improvement: CWLH will foster a learning-oriented mindset, leveraging feedback and new ideas to refine our services and adapt to changing needs.

### 3. ENGAGING

CWLH will prioritise meaningful engagement with our tenants, partner organisations, and the broader community.

- Tenants: CWLH will provide a supportive, environment, and a fit for purpose well maintained and functional building where tenants can thrive and collaborate.
- Guests & Community: CWLH create welcoming, inclusive, and dynamic spaces that encourage participation, connection, and shared experiences.
- Other Lotteries Houses: CWLH will look to build mutually beneficial relationships with other Lotteries Houses.





# 2025 HIGHLIGHTS

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**From the CWLH tenant newsletter to brand new AV tech, let's take a peek behind the curtain at some memorable moments we had at CWLH in 2025.**

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## CWLH NEWS

2025 was a big year for the team at City West Lotteries House!

2025 saw the completion of our renovations, which had been in progress since last year. After their completion, we held a celebration at CWLH in June for the occasion. Representatives of WAALI, Blind Sports WA, and PICYS kindly spoke at the event.

This year also saw a number of IT upgrades throughout the building, including new computers and monitors, and new AV equipment for our meeting rooms,

installing three new adjustable TV screens with video conferencing capabilities.

Our treasurer Steven Chau, with the assistance of Marc Spradbury and Fiona Kibblewhite, undertook an overhaul of our accounting system which saw us bring our accounting in-house, and implement QuickBooks as our new accounting system in the process.

We also saw the creation of a new bimonthly newsletter for CWLH tenants, where we promote events and share news.



# NEW MEETING ROOM NAMES

In May, further to a suggestion from Emma Warner of ASH, the CWLH team requested direction from Sam Garlett of WAALI in the development of a series of new Noongar meeting room names, to reflect the history, culture, and traditional custodians of the land on which we now gather and work. After consultation and collaboration, four new names were decided on:

- Meeting Room 1 was renamed to **Mirliny** ("fire stick")
- Meeting Room 2 was renamed to **Moora** ("digging stick")
- Meeting Room 3 was renamed to **Karli** ("boomerang")
- Our Project Room was renamed to **Boornoo Wangkiny** ("talking stick")

Each of these names has symbolic significance, and reflects CWLH's continued connection with the land and its custodians in our community.



## CWLH COMMUNITY

CWLH has enjoyed hosting numerous Lunch and Learns this year, bringing our tenants together and allowing them to collaborate with one another. It has been very inspiring for our tenants to hear not only about the varied causes and efforts throughout the building, but to also hear of the impacts and victories that each organisation has had through their continued hard work and campaigning.

We would like to extend to our special thanks to every one of our presenters and the organisations who have put their hands up and helped bring these events to light. Thank you to HFWA, WAALI, AMCS, and PICYS for their excellent presentations.





# STAFF CONTRIBUTIONS

In September, our marketing assistant Rhea Dowden received the Anglicare WA Creative Contribution award at the 2025 WA Youth Awards. The WAYA received 130 nominations over 10 categories. Out of four finalists, Rhea was chosen as the winner of her category due to her work in linguistics. As a speaker of the Badimaya language, Rhea has worked with language centres in her homeland of the Midwest, and is working towards a linguistics degree, in hopes of preserving the language.

In October, our marketing/projects intern Sam Khan earned a nomination for the 2025 Outstanding Intern Award at the McCusker Centre for Citizenship. Sam interned with us during June and July to establish the new CWLH Tenant Newsletter, which continues to be an essential tool in bringing our community together.

Our Chair Angela Rooney, on behalf of Care for Hedland Environmental Association, accepted the Community



Volunteer Organisation of the Year award for the organisation's impactful efforts in protecting Hedland's environment.

CWLH board member Dora De Luca, with the Earthwise Community Association, was awarded the Community Waste Award at the 2025 Waste Sorted Awards.

As a UWA economics graduate, Fiona was invited in September to attend a Shann Memorial Lecture presented by the Governor of the Reserve Bank, Michele Bullock. Fiona, as a Certified Public Accountant working in the NFP sector, was also invited in July to CPA Australia's WA Not For Profit Forum 2025, held at the CPA Head Office. The forum saw three key guest speakers and covered some of the most pressing issues in the sector.





# TENANT HIGHLIGHTS

## ACCP

This year, Australian Centre for Child Protection staff received the Bruce Lord Award for Excellence in Research Methodology from the internationally renowned Australian Social Work journal, for the incredible work of Lima et. al. (2024) on the article Aboriginal Children Placed in Out-of-Home Care. The article brings to light the importance of early intervention, Aboriginal-led strategies and holistic responses in reducing the overrepresentation of Aboriginal children in child protection systems. We would like to extend our congratulations to all of the 12 authors who contributed to this important research for their well-deserved recognition.

## PREGNANCY TO PARENTHOOD

Pregnancy to Parenthood (P2P) joined us as new tenants this year.

They are dedicated to fostering strong early relationships between parents and their babies (0-3) and creating lasting intergenerational change. They achieve this through accessible, specialised parent and infant mental health (PIMH) programs, compassionate and expert practitioners, and advocacy regarding PIMH to ensure vulnerable families are not alone in their joys and suffering.

P2P are thrilled to have the capacity to expand their services to even more families, and very excited to move into City West Lotteries House.





# WA FOREST ALLIANCE & THE WILDERNESS SOCIETY

On the 2nd of June, WA Forest Alliance and the Wilderness Society saw almost 2,000 people march through Perth and rally before Parliament House for the culmination of the collaborative 10-day Big Jarrah Walk. The event saw not only passionate protest, but also music and speeches from campaigners and politicians, all in a fantastic effort to bring public attention to the issue of destructive mining practices in WA's jarrah forests.



Photos by Sampson McCrackan



Over 12 weeks this year, WA Forest Alliance and The Wilderness Society, as part of the End Forest Mining Alliance, ran a massive community campaign against Alcoa's bauxite mining expansion plans in the Northern Jarrah Forest. As a result of incredible community support, they broke the EPA's record with more than 59,000 submissions sent to the authority rejecting Alcoa's plans. They also successfully had a greenwashing complaint held up by AdStandards, which saw Alcoa's advertising about its NJF rehabilitation labelled as inaccurate and likely to mislead or deceive. This was a monumental campaign moment, and a wonderful demonstration of what has been achieved with collaboration between organisations here in CWLH.



# AUSTRALIAN MARINE CONSERVATION SOCIETY

Due to the efforts of the Australian Marine Conservation Society, a massive German Industrial Saltworks Project which had been planned at the Exmouth Gulf was cancelled. Had it gone ahead, the project would have devastated the wetlands and marine ecosystems of the Exmouth Gulf. This victory is due in no small part to AMCS's continued pressure and campaigning, particularly their Protect Ningaloo campaign, which saw campaigning across both Western Australia and even Germany itself! This was a well-deserved win, inspirational for conservationist groups everywhere.



After lengthy and vigorous campaigning by AMCS, Premier Roger Cook announced this year that the WA government will be creating a marine park across the entire Exmouth Gulf, thus greatly strengthening its environmental protections. The marine park "will be jointly managed with Nyinggulu Traditional Owners", and its establishment represents an enormous victory in Protect Ningaloo's long journey of advocacy.





## TRANSFOLK WA & LIVING PROUD

On November 29th, Transfolk WA and Living Proud marched in the WA Pride Parade. Living Proud marched under the theme of "Pride in Protest", reflecting the origins of Pride as a protest for the rights of LGBTQIA+ people. Transfolk carried banners and signs painted in workshops held here at CWLH, under the theme of "Hopes and Dreams for Trans Liberation"



## YUED ABORIGINAL CORPORATION

Yued Aboriginal Corporation, in conjunction with the Department of Biodiversity, Conservation and Attractions, has begun developing a Joint Management Agreement across conservation areas within the Yued Indigenous Land Use Agreement (ILUA). This is an important step in the journey to ensure that Yued people have a say in the way that their land is managed and used.

## SPECIAL OLYMPICS WA

This year's Special Olympics WA State Games saw great competition across various sports and games including swimming, basketball, athletics, and bocce across a single weekend in October, and other games such as dance sports being played in September.

## PICYS

PICYS recently announced the PICYS Legacy Project, in collaboration with Pride Professionals, aimed at tackling youth homelessness in Perth. Their goal is to raise \$400,000+ by November 2025 to fund the purchase of a two-bedroom unit. This unit will become part of the PICYS Household Network Program. It will provide additional stable housing and wraparound support for homeless and at-risk youth in Perth.

This initiative is part of their existing two-year plan to purchase six two-bedroom units in Perth, which will be matched by the Department of Communities, so that at the end of the initiative PICYS will have 24 new beds to support vulnerable young people in Perth.





THANK YOU.

We thank you for  
being part of our  
community



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[projects@cwlh.org.au](mailto:projects@cwlh.org.au)