

LOUISIANA BOARDWALK OUTLETS

December 8, 2020

To: All Louisiana Boardwalk Retail Stores
About: Dedicated Curbside Pickup Parking Now Available

Based on requests from many of you, and just in time for the Holidays, we have installed six (6) Curbside Pickup parking spaces here at Louisiana Boardwalk.

Spaces 1 through 3 are located on the surface parking lot adjacent to IHOP. Spaces 4-6 are located on the ground level of the Parking Garage immediately adjacent to the breezeway leading on to the property. Direct your customer to the area closest to your store when they place their order.



The signs direct the customer upon arrival to call Boardwalk's main number. Their call will then be redirected to your store via our new internet-based telephone system. The customer should be directed to stay in their car (as unattended vehicles will be subject to being towed). Your staff will then go to them with their merchandise order and complete the transaction.

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- If your store is located in Buildings A, B, I or J, Curbside Pickup spaces 1-3 in the surface parking area will be closest to you.
- If your store is located in Buildings C, E, F, G, H or the Nike building, Curbside Pickup spaces 4-6 located on the ground floor of the Parking Garage will be closest to your location.

We hope that this additional service will be beneficial to you and your customers. If you have questions or comments, please contact my office at 318.752.1455 (choose option 6 then option 4 to be connected directly to me) or email me at bmcfadden@urbanretail.com.

Sincerely,



William H. McFadden
General Manager
Louisiana Boardwalk Outlets
Operated by Urban Retail Properties as Agent for
Garrison Boardwalk LLC

