

Terms of Service for EntropyX

Effective Date: July 9, 2025

Last Updated: July 9, 2025

1. Acceptance of Terms

By downloading, installing, or using EntropyX compression software (the "Software"), you and your organization ("Customer," "you," or "your") agree to be bound by these Terms of Service ("Terms"). If you do not agree to these Terms, do not use the Software.

Current Ownership Commitment: Under current ownership, EntropyX operates as a no-data-collection, locally-processing compression tool designed for enterprise internal use.

Future Changes: In the event of ownership transfer, sale, or acquisition, these Terms may be modified. Users will receive 30 days advance notice of any material changes.

2. Software License Grant

2.1 License Scope

Subject to these Terms, EntropyX grants you a non-exclusive, non-transferable license to use the Software for internal business purposes within your organization.

2.2 Permitted Uses

- Internal file compression, decompression, and format conversion
- Integration with existing enterprise systems and workflows
- Use across multiple devices within your organization
- Creation of compressed files for business purposes
- Media compression for business content

2.3 License Restrictions

You may NOT:

- Redistribute, sell, or sublicense the Software
- Reverse engineer, decompile, or disassemble the Software
- Remove or modify copyright notices or proprietary markings
- Use the Software for illegal or unauthorized purposes
- Attempt to circumvent security features or access controls

- Use the Software to process copyrighted material without proper authorization

3. Acceptable Use Policy

3.1 Authorized Use

The Software is intended for legitimate business file compression and management activities within enterprise environments.

3.2 Prohibited Activities

You agree NOT to use the Software to:

- Process illegal, harmful, or malicious content
- Violate any applicable laws or regulations
- Infringe on intellectual property rights of others
- Attempt to gain unauthorized access to systems or networks
- Process files containing malware, viruses, or other harmful code
- Circumvent organizational security policies or controls

3.3 Security Compliance

You agree to:

- Use the Software in accordance with your organization's security policies
- Report any security vulnerabilities or incidents to entropyxcompression@gmail.com
- Maintain appropriate access controls and user permissions
- Follow industry best practices for software deployment and use

4. Data Handling and Privacy

4.1 Current Data Collection Policy

Under current ownership, EntropyX:

- Does NOT collect, store, or transmit any user data
- Processes all files locally on your devices
- Does NOT access file contents or metadata
- Does NOT send any information to external servers

4.2 Audit Logging

The Software may generate local audit logs for:

- Troubleshooting and performance optimization
- Security monitoring and compliance
- Quality assurance and improvement

These logs remain on your local systems and are not transmitted externally.

4.3 Future Data Handling

If ownership changes, new data collection practices:

- Will be disclosed through updated Terms and Privacy Policy
- Will require explicit user notification and consent
- Will provide opt-out mechanisms for existing users
- Will maintain enterprise-grade security standards

5. Intellectual Property Rights

5.1 EntropyX Ownership

The Software, including all code, algorithms, interfaces, and documentation, is proprietary to EntropyX and protected by intellectual property laws.

5.2 Your Content

You retain all rights to files you process using the Software. EntropyX claims no ownership or rights to your data or content.

5.3 Third-Party Components

The Software incorporates third-party components (such as FFmpeg) governed by their respective licenses. Use of these components is subject to their individual license terms.

6. Support and Maintenance

6.1 Support Scope

Support is provided on a best-effort basis and may include:

- Bug fixes and security updates
- General usage guidance

- Compatibility updates for major operating systems

6.2 Support Limitations

Support does not include:

- Custom development or modifications
- Integration services beyond standard functionality
- On-site installation or configuration services
- 24/7 or guaranteed response time support

6.3 Contact Information

For support inquiries: entropyxcompression@gmail.com

Response time: We aim to respond to inquiries within 72 hours during business days.

7. System Requirements and Dependencies

7.1 User Responsibilities

You are responsible for:

- Ensuring your systems meet minimum requirements
- Installing and maintaining required dependencies (such as FFmpeg)
- Maintaining compatible operating system versions
- Providing adequate storage and processing resources

7.2 Third-Party Dependencies

Some features require third-party software:

- **FFmpeg** - Required for media compression features
- **Microsoft Word** - Required for DOCX to PDF conversion (Windows)
- **Ghostscript** - Required for PDF optimization features

Installation and licensing of these dependencies is your responsibility.

8. Disclaimers and Limitations

8.1 Warranty Disclaimer

THE SOFTWARE IS PROVIDED "AS IS" WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT.

8.2 Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY LAW, ENTROPYX SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF DATA, LOSS OF PROFITS, OR BUSINESS INTERRUPTION.

8.3 Maximum Liability

In no event shall EntropyX's total liability exceed the amount paid by you for the Software in the twelve (12) months preceding the claim.

8.4 Data Backup Responsibility

You are solely responsible for backing up your data before using the Software. EntropyX is not responsible for data loss or corruption.

9. Indemnification

You agree to indemnify and hold harmless EntropyX from any claims, damages, losses, or expenses arising from:

- Your use of the Software in violation of these Terms
- Your processing of unauthorized or illegal content
- Your violation of applicable laws or third-party rights
- Your failure to maintain adequate data backups

10. Term and Termination

10.1 Term

These Terms remain in effect until terminated by either party.

10.2 Termination by You

You may terminate by discontinuing use and uninstalling the Software.

10.3 Termination by EntropyX

We may terminate your license if you breach these Terms, with or without notice.

10.4 Effect of Termination

Upon termination:

- Your license to use the Software immediately ends
- You must cease all use and uninstall the Software
- Provisions regarding intellectual property, disclaimers, and limitations survive termination

11. Compliance and Regulatory Considerations

11.1 Enterprise Compliance

The Software is designed to support enterprise compliance requirements including:

Privacy and Data Protection:

- General Data Protection Regulation (GDPR)
- California Consumer Privacy Act (CCPA)
- Children's Online Privacy Protection Act (COPPA)

Security Frameworks:

- NIST Cybersecurity Framework
- ISO 27001 Information Security Management
- SOC 2 Type II (Security, Availability, Confidentiality)
- CIS Critical Security Controls
- OWASP Security Guidelines
- SANS Critical Security Controls

Data Governance Standards:

- NIST Privacy Framework
- COBIT IT Governance Framework
- FAIR (Factor Analysis of Information Risk)

Audit and Financial Compliance:

- Sarbanes-Oxley Act (SOX) audit trail requirements
- FISMA (Federal Information Security Management Act)

- NIST 800-53 Security and Privacy Controls

Industry Standards:

- PCI DSS (when processing payment-related data)
- HIPAA (when used in healthcare environments)
- FERPA (when used in educational institutions)

11.2 Export Compliance

You acknowledge that the Software may be subject to export control laws and agree to comply with all applicable export regulations.

11.3 Industry-Specific Regulations

If you operate in regulated industries (healthcare, finance, etc.), you are responsible for ensuring the Software's use complies with industry-specific requirements.

12. Updates and Modifications**12.1 Software Updates**

EntropyX may provide updates, patches, or new versions. Updates may be automatically applied or require manual installation.

12.2 Terms Updates

We reserve the right to modify these Terms. Material changes will be communicated through:

- Software update notifications
- Email notifications (if contact information available)
- Website posting with 30-day advance notice

12.3 Continued Use

Continued use of the Software after Terms modifications constitutes acceptance of the updated Terms.

13. Ownership Transfer Provisions**13.1 Business Transfer Notice**

In the event EntropyX is sold, acquired, or ownership is transferred:

- Users will receive 30 days advance written notice
- New Terms and Privacy Policy will be provided
- Users may discontinue use before new terms take effect
- Existing commitments will be honored during transition period

13.2 User Rights During Transfer

- Right to receive notice of ownership changes
- Right to review new terms before acceptance
- Right to terminate use without penalty
- Right to data deletion under new ownership (if applicable)

14. Miscellaneous

14.1 Governing Law

These Terms are governed by the laws of the State of Ohio, United States, without regard to conflict of law principles.

14.2 Jurisdiction

Any legal disputes shall be resolved in the courts of Ohio, United States.

14.3 Severability

If any provision of these Terms is found unenforceable, the remaining provisions remain in full force and effect.

14.4 Entire Agreement

These Terms, together with the Privacy Policy, constitute the entire agreement between you and EntropyX regarding the Software.

14.5 Assignment

You may not assign your rights under these Terms. EntropyX may assign these Terms in connection with a business transfer.

15. Contact Information

Legal and Terms Questions: entropyxcompression@gmail.com

Technical Support: entropyxcompression@gmail.com

Business Inquiries: entropyxcompression@gmail.com

Response Time: We respond to inquiries within 72 hours during business days.

By using EntropyX, you acknowledge that you have read, understood, and agree to be bound by these Terms of Service and our Privacy Policy.

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