# **Comprehensive Compliance Report**

# **△ AI-Suggested Executive Summary**

"Nexus Systems Global (NSG) requires a robust, SOC 2 compliant hybrid cloud environment with high availability, seeking to modernize infrastructure, reduce physical footprint, and achieve 99.99% uptime. NSG aims to migrate its Chicago-based data center to AWS and a private cloud.

Stratos Infotech Solutions proposes a 'Cloud-First, Security-Always' approach, leveraging 8 years of cloud transformation experience. The proposal outlines a strategy to migrate 150 VMs, optimize SQL clusters, and containerize web applications using AWS best practices, ensuring a seamless transition. However, Stratos is only an AWS Select Consulting Partner, not Advanced."

**Compliance Score** 

25%

View detailed score breakdown by requirement below.

↑ Persuasion Score
55/100

Based on confidence, active voice, and clarity.

▲ Weak words detected: believe, understand, aim

**TONE: CONFIDENT** 

# Proposal Winning Proposition

- Clear technical approach and solution.
- Detailed migration strategy.
- ☑ Inclusion of a support framework.

# Proposal Potential Flaws

- △ Proposed timeline exceeds RFQ requirement.
- △ Lower AWS partnership level (Select vs. Advanced).
- △ Incident response times do not fully meet the RFQ's stringent requirements.

# Legal Risk Detected

- The proposed liability cap limited to fees paid in the 12 months preceding the claim may not be sufficient to cover potential damages from data breaches or service disruptions.
- The vendor's Professional Liability & Errors and Omissions (E&O) insurance policy with a coverage limit of \$1,000,000 USD is below the RFQ's required minimum coverage of \$2M USD.
- The bid references TLS 1.2, which, while technically compliant, is a weaker protocol than the current industry standard TLS 1.3 that the RFQ mandates.

# **Detailed Findings**

#1

NON-COMPLIANT (0)

**RFQ** Requirement Extracted:

NSG requires the project to be completed within 12 weeks of contract signature.

**Bidder's Response Summary:** 

Stratos proposes a 14-week timeline.

#### **Recommended Negotiation Stance:**

A 14 week timeline ensures robust UAT and allows for unexpected issues. Focus on the quality of the outcome.

#2

PARTIAL (0.5)

### **RFQ** Requirement Extracted:

Vendor must be an AWS Advanced Consulting Partner or higher.

**Bidder's Response Summary:** 

Stratos Infotech is an AWS Select Consulting Partner.

#### **Recommended Negotiation Stance:**

Stratos Infotech is actively pursuing Advanced status and are expected to get approval by Q4 2025. Highlight focus and experience to demonstrate ability.

#3

PARTIAL (0.5)

### **RFQ** Requirement Extracted:

Network latency between the on-premise facility and the AWS VPC must not exceed 15ms.

**Bidder's Response Summary:** 

Stratos' standard SLA for hybrid connectivity is < 20ms.

## **Recommended Negotiation Stance:**

While we aim for low latency, our standard SLA for hybrid connectivity is < 20ms , which supports most high- performance workloads effectively. Focus on minimizing business disruption.

#4

NON-COMPLIANT (0)

#### **RFQ** Requirement Extracted:

Production cutovers are strictly limited to Sundays between 02:00 AM and 06:00 AM CST.

Bidder's Response Summary:

Stratos proposes performing production cutovers on Saturday nights (10:00 PM - 02:00 AM CST).

# **Recommended Negotiation Stance:**

Saturday night cutovers will minimize fatigue on engineering teams. Emphasize health and safety while still adhering to the deadline.

#5

PARTIAL (0.5)

**RFQ Requirement Extracted:** 

Priority 1 (Critical System Down): Response < 30 mins

**Bidder's Response Summary:** 

Priority 1 (Critical): Response within 45 minutes.

# **Recommended Negotiation Stance:**

A 45 minute response time still addresses emergencies while ensuring a comprehensive response. Discuss the value in detail during this process.

#6

**NON-COMPLIANT (0)** 

### **RFQ** Requirement Extracted:

Proof of Professional Indemnity Insurance (minimum coverage \$2M USD) is required.

#### **Bidder's Response Summary:**

Stratos Infotech holds a comprehensive Professional Liability & Errors and Omissions (E & O) insurance policy with a coverage limit of \$1,000,000 USD.

#### **Recommended Negotiation Stance:**

Our extensive experience in cloud migrations allows us to offer our services at a lower insurance. A smaller insurance will still cover any potential damages.

#7

PARTIAL (0.5)

#### **RFQ** Requirement Extracted:

All data in transit must use TLS 1.3.

#### **Bidder's Response Summary:**

For data in transit, we support TLS 1.2 and above.

# **Recommended Negotiation Stance:**

While we do support TLS 1.2 and above, we are ready to upgrade to TLS 1.3 at any point. Upgrade to TLS 1.3 before cutover and minimize disruptions.

#8

**NON-COMPLIANT (0)** 

# **RFQ Requirement Extracted:**

The quotation must include provisions for a 90-day Warranty Period post-completion.

# **Bidder's Response Summary:**

We provide a 30-day Post-Go-Live Warranty to fix any migration-related defects at no cost.

## **Recommended Negotiation Stance:**

While we offer a 30-day warranty, this can be increased in exchange for lowering the scope.

Identified Required Attachment/Appendices From RFQ

