

## Terms & Conditions

By engaging services with Southern Roots Turf LLC and providing your contact information, you agree to the following terms and conditions.

## Services

Southern Roots Turf LLC provides lawn care and turf management services. Service details, schedules, and pricing are agreed upon at the time of signup or service request.

## Communication Consent

By providing your phone number, you consent to receive text messages from Southern Roots Turf LLC regarding your services. These messages may include appointment reminders, service updates, weather delays, billing notifications, and responses to inquiries.

Message frequency varies based on your service schedule. Message and data rates may apply.

## Opt-Out Instructions

You may opt out of receiving text messages at any time by replying STOP to any message. Once opted out, you will no longer receive SMS communications unless you opt back in.

For assistance, reply HELP or contact us at:

Email: [info@southernrootsturf.com](mailto:info@southernrootsturf.com) Phone: 678-583-4141

## Privacy

Your information will be handled in accordance with our Privacy Policy. We do not sell, rent, or share your personal information, including phone numbers and SMS consent, with third parties for marketing purposes.

## Payments

Payment for services is due as outlined in your service agreement or invoice. Late payments may result in service delays or additional fees.

## Service Conditions

Customers are responsible for providing access to the property on scheduled service days. This includes ensuring gates are unlocked and pets are secured. Southern Roots Turf LLC is not responsible for missed services due to inaccessible properties.

## Limitation of Liability

Southern Roots Turf LLC is not liable for damages resulting from circumstances beyond our control, including but not limited to weather conditions, improper watering, or failure to follow provided service instructions.

## Changes to Terms

Southern Roots Turf LLC reserves the right to update these Terms & Conditions at any time. Updates will be posted on this page with the revised date.

## Contact Information

Southern Roots Turf LLC

PO Box 836

McDonough, GA 30252

Email: [info@southernrootsturf.com](mailto:info@southernrootsturf.com)

Phone: 678-583-4141

## Effective Date

Last Updated:04/26/2026