

## Terms & Conditions

By engaging services with Southern Roots Turf LLC and providing your contact information, you agree to the following terms and conditions.

### Services

Southern Roots Turf LLC provides lawn care and turf management services. Service details, schedules, and pricing are agreed upon at the time of signup or service request.

Customers may submit photographs of lawn, tree, shrub, or landscape concerns for diagnostic purposes and service recommendations.

### Communication Consent

By providing your mobile phone number and submitting our Request an Estimate form, or by verbally consenting when requesting an estimate or service by phone, you agree to receive SMS text messages from Southern Roots Turf LLC regarding your estimate request and ongoing services.

These messages may include:

- Estimate requests and scheduling
- Appointment reminders
- Call-ahead notifications
- Service updates
- Weather delays
- Customer support responses
- Billing notifications

Message frequency varies based on your service schedule and customer interaction. Message and data rates may apply.

## Opt-Out Instructions

You may opt out of receiving SMS messages at any time by replying **STOP** to any text message.

For assistance, reply **HELP** or contact us:

Email: [info@southernrootsturf.com](mailto:info@southernrootsturf.com)

Georgia: (678) 583-4141

Tennessee: (615) 240-5504

Once you opt out, you will no longer receive SMS messages unless you opt back in.

You may opt back in at any time by contacting our office or submitting a new Request an Estimate form.

## Privacy

Your information will be handled in accordance with our Privacy Policy. We do not sell, rent, or share your personal information, including phone numbers and SMS consent, with third parties for marketing purposes.

SMS consent and phone numbers are not shared with third parties or affiliates for marketing purposes.

## Payments

Payment for services is due as outlined in your service agreement or invoice. Late payments may result in service delays or additional fees.

## Service Conditions

Customers are responsible for providing access to the property on scheduled service days. This includes ensuring gates are unlocked and pets are secured. Southern Roots Turf LLC is not responsible for missed services due to inaccessible properties.

### Limitation of Liability

Southern Roots Turf LLC is not liable for damages resulting from circumstances beyond our control, including but not limited to weather conditions, improper watering, or failure to follow provided service instructions.

### Changes to Terms

Southern Roots Turf LLC reserves the right to update these Terms & Conditions at any time. Updates will be posted on this page with the revised date.

### Contact Information

Georgia

PO Box 836

McDonough, GA 30253

(678) 583-4141

Tennessee

PO Box 10685

Murfreesboro, TN 37129

(615) 240-5504

Email:

[info@southernrootsturf.com](mailto:info@southernrootsturf.com)

Effective Date: 06/27/2026

Last Updated:06/27/2026