Palm Springs Art Museum Docent Council

Volunteer Information Center

Posting Hours and Self-Scheduling

There are two ways to access VIC

1) Through the Palm Springs Art Museum website www.psmuseum.org

2) Through the docent Portal



Access VIC through PSAM website www.psmuseum.org



Access VIC through PSAM website www.psmuseum.org







Access VIC through the Docent Webpage



Palm Springs Art Museum

Sun, Mon, Tue, Fri, Sat 10 a.m. - 5 p.m. Thu 12-8 p.m.; free admission from 4:00-8:00 p.m. (Free admission sponsored by the City of Palm Springs) Closed Wed

Palm Desert Tues-Sun 10 a.m. - 5 p.m. Closed Mon and major holidays First Fridays Nov-May open 10 a.m. - 9 n m

Home / Docent (DC)

DOCENT COUNCIL



For more information:

Daniel Hogan Manager of Volunteer Programs dhogan@psmuseum.org

Docents will welcome 22 new Provisional Docents with an extensive training schedule throughout the seven months of the season. With the additional new Provisional Docent class, the Docent Council will number 74 members who will be offering tours at the main Museum, the Galen in Palm Desert, the Architecture & Design Center and the Frey House.

2018-2019 Docent Executive Council Officers:

Docent VIC access

Access VIC through the Docent Webpage



Sun, Mon, Tue, Fri, Sat 10 a.m. - 5 p.m. Thu 12-8 p.m.; free admission from 4:00-8:00 p.m. (Free admission sponsored by the City of Palm Springs) Closed Wed

Palm Desert

Tues-Sun 10 a.m. - 5 p.m. Closed Mon and major holidays First Fridays Nov-May open 10 a.m. - 9 n m



ABOUT US

Home / Docent (DC)

DOCENT COUNCIL



For more information:

Daniel Hogan Manager of Volunteer Programs dhogan@psmuseum.org

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2018-2019 Docent Executive Council Officers:

Docent VIC access

VIC Sign In Screen Logon name = e-mail address Default password = DOC101



Enter your email address and your Palm Springs Art Museum volunteer password.

Login name: Password:		
	Forget your password?	Help
	Need a password?	
	Go	

Close This Window | Privacy Policy

There are two ways to access VIC

1) Through the Palm Springs Art Museum website <u>www.psmuseum.org</u>

2) Through the docent Portal

Access VIC through the Docent Portal





Information, Lectures, References & Resources for PSAM Docents

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Information, Lectures, References & Resources for PSAM Docents

Access VIC through the Docent Portal



Access VIC through the Docent Portal



VIC-VOLUNTEER INFORMATION CENTER OVERVIEW/INSTRUCTIONS

VIC Sign In Screen Logon name = e-mail address Default password = DOC101



Enter your email address and your Palm Springs Art Museum volunteer password.

Login name: Password:		
	Forget your password?	Help
	Need a password?	
	Go	

Close This Window | Privacy Policy

VIC Sign In Screen Logon name = e-mail address **Default password = DOC101**



Enter your email address and your Palm Springs Art Museum volunteer password.

Login name: Password:	dhogan@psmuseum.org	٩~	 Remember default password = DOC101
	Forget your password? Need a password?	Help	
	Go		
			Close This Window Privacy Policy

Close This window | Privacy Policy

VIC Sign In Screen Logon name = e-mail address Default password = DOC101

Volunteer information for Daniel Hogan (Docent)

Home	My Profile	My Schedule	My Service History	Time Sheet	Account
You m	ust reset yo	our password			Help
You hav then clic	e a temporary p k the Save butto	assword. You must	enter a new password be	fore you can acce	ess your volunteer information. Enter your current password, enter your new password twice, and
Your new	w password mus	st:			
: B	e different from be between 6 an	your current passwo d 30 characters long	ord. g.		
Enter yo	our temporary p	assword here:			
_		*(Req	uired)	De	efault password = DOC101
Enter yo	our new passwo	*(Req	uired)	F	
Enter yo	our new passwo	*(Req	uired)		iter your personal password twice
					Help Save

Main Menu



Exit

Palm Springs Art Museum Volunteer

Home My Profile My Sch	My Service History Time Sheet Account
Check your schedule	News Welcome to VIC the Palm Springs Art Museum Volunteer Tracking System. This new system gives you an easy way to keep-in-touch with the volu
Post your hours	program. You can check your schedule, post your volunteer hours, receive messages, and much more anytime, and from any device. Watch this space for more volunteer news!
Sign-up	Your Assignments
Text message opt-in	Docent Enrichment (travel time added) [Docents\Any location] Docent Meetings (travel time added) [Docents\Any location] Highlights Tours [Docents\Main Museum]
	Kaptur Tours [Docents\A+D Center]
	Lines in the Sand Tours [Docents\Main Museum]

Important Tip #1

On all the following screens, Do not click on 'EXIT'

Always click 'CONTINUE' or 'GO' Use the buttons at the top or along the left side

> If you click on 'EXIT' You will exit your VIC session

Important Tip #2

Definitions:

Hours = actual hours volunteered Merit Hours = hours + travel time

Assignment = Tour

Coordinator = Team Captain

Remember that volunteer hours and travel time are logged in 15 minute increments

Main Menu - Check Your Assignment Areas



Exit

Main Menu - Assignment Areas as of February 2019

Docents

A+D Center

Frey House Tours Kaptur Tours

Any location

Docent Enrichment (travel time added) Docent Meetings (travel time added) Docent Specialist Study Hours (no travel time)

Main Museum

Ask-Me Highlights Tours Lines in the Sand Tours Requested Tours School Tours Unsettled Tours

Palm Desert

Sculpture Garden Tours Shoulder To Shoulder Tours

POST YOUR HOURS

Main Menu - Post Your Hours



Palm Springs Art Museum Volunteer

Home My Profile My Sch	My Service History Time Sheet Account
Check your schedule	News Welcome to VIC the Palm Springs Art Museum Volunteer Tracking System. This new system gives you an easy way to keep-in-touch with the volunteer
Post your hours	program. You can check your schedule, post your volunteer hours, receive messages, and much more anytime, and from any device. Watch this space for more volunteer news!
Sign-up	Your Assignments
	Docent Enrichment (travel time added) [Docents\Any location]
Text message opt-in	Docent Meetings (travel time added) [Docents\Any location]
	Highlights Tours [Docents/Main Museum]
	Kaptur Tours [Docents/A+D Center]
	Requested Tours (Decents/Main Museum)

Exit

Volunteer information for Daniel Hogan (Docent)

Post Your	
Hours	

Home My Profile My Schedule My Service History Time Sheet Account

Instructions

To post your volunteer hours, enter your service information in the Time Sheet box and then click or tap the "Save" button.

Time Sheet

Dece	ember	2018					
S	M	Ţ	W	Ţ	E	S	
23	24	25	26	27	28	29	
30 O	31 O						
Janu	ary 20	019					
S	М	Ī	W	I	E	S	
		1	2	3	4	5	
6	7	8	9	10 0	11 0	12 0	
13 0	14 0	15 O	16 0	17 O	18 O	19	
20	21 0	22					
(1:45p	m 🛊) until	3:15p	om \$)		
Highli	ghts To	ours (Do	cents	Main Mu	useum)		
8			•				
	<u>S</u> 23 30 30 Janu <u>S</u> 6 0 13 0 1:45p 1:45p Highli 8	S M 23 24 30 31 January 20 S M 0 January 20 S M 0 13 14 0 21 11:45pm € Highlights To 8	S M I 23 24 25 30 31 January 2019 S M I 1 0 6 7 8 13 14 15 20 21 22 0 21 22 1:45pm ‡ until Highlights Tours [Doc 8	S M T W 23 24 25 26 30 31 0 0 January 2019 M T W \$ M T W 1 2 0 0 6 7 8 9 13 14 15 16 20 21 22 0 1:45pm + until 3:15p Highlights Tours [Docents]/f % %	S M I W I 23 24 25 26 27 30 31 0 0 0 January 2019 I W I S M I W I 1 2 3 0 0 0 6 7 8 9 10 0 0 0 13 14 15 16 17 0 <td>S M I W I F 23 24 25 26 27 28 30 31 0 0 0 0 January 2019 S M I W I E S M I W I E 1 2 3 4 6 7 8 9 10 11 0 0 0 10 11 0 13 14 15 16 17 18 20 21 22 0 0 13 1:45pm until 3:15pm \$ Highlights Tours (Docents\Main Museum) \$ \$</td> <td>S M I W I E S 23 24 25 26 27 28 29 30 31 0 0 0 0 0 January 2019 S M I W I E S 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 0</td>	S M I W I F 23 24 25 26 27 28 30 31 0 0 0 0 January 2019 S M I W I E S M I W I E 1 2 3 4 6 7 8 9 10 11 0 0 0 10 11 0 13 14 15 16 17 18 20 21 22 0 0 13 1:45pm until 3:15pm \$ Highlights Tours (Docents\Main Museum) \$ \$	S M I W I E S 23 24 25 26 27 28 29 30 31 0 0 0 0 0 January 2019 S M I W I E S 1 2 3 4 5 6 7 8 9 10 11 12 1 2 3 4 5 0

		Janu	ary 20	019						
Post Your Hours -		<u>S</u>	М	I	w	I	E	S		
Entor				1	2	3	4	5		
Date,		6	7	8	9	10	11	12		
Hours, and Tour		13	14	15	16	17	18	19		•
		20	21	22						
	What times did you serve?	1:45p	m 🗘	until	3:15	ōpm	\$			
	Which assignment did you serve in?	Highlights Tours [Docents\Main Museum]								
	Docents: Number of Persons in Tour?	8			٢					
	Continue									

		Janu	ary 20	19						
Post Your Hours -		S	М	I	w	I	E	S		
F ister				1	2	3	4	5		
Enter Date,		6	7	8	9	10	11 ()	12 ()		
Hours, and Tour		13	14	15	16	17	18	19		
		20	21	22					_	
	What times did you serve?	1:45p	m ᅌ	until	3:15	ōpm	0			
	Which assignment did you serve in?	Highlights Tours [Docents\Main Museum]								
	Docents: Number of Persons in Tour?	8			*					
	Continue									





	Home	My Profile	My Schedule	My Service History	Time Sheet	Account				
Confirm Your Entry	Instructions To post your volunteer hours, enter your service information in the Time Sheet box and then click or tap the "Save" button. Time Sheet									
	Please confirm your entry:									
	You served on: Tuesday, January 22, 2019									
	From: 1:45 pm until 3:15 pm									
	Assignment: Highlights Tours [Docents\Main Museum]									
	Hours: 1.50									
	Docents: Number of Persons in Tour: 8									
	Is this	correct?								
	Yes Click Yes to save this entry									
	NO Click No if you want to make a change									

That's it Your Hours Have Been Logged Volunteer information for Daniel Hogan (Docent) Home My Profile My Schedule My Service History Time Sheet Account Instructions To post your volunteer hours, enter your service information in the Time Sheet box and then click or tap the "Save" button. Posted Thank you for volunteering! Your service entry has been recorded. If you need to make another entry now, click "Another."

Your recent service entries:

Date	Assignment	Hours	Docents: Number of Persons in Tour	
01-22-2019	Highlights Tours [Docents\Main Museum]	1.50	8	
12-31-2018	Docent Meetings (travel time added) [Docents\Any location]	1.00	0	
12-31-2018	Docent Enrichment (travel time added) [Docents\Any location]	1.00	0	
12-20-2018	Unsettled Tours [Docents\Main Museum]	1.00	0	
12-20-2018	Unsettled Tours [Docents\Main Museum]	1.00	0	

For your complete service history select the "My Service History" tab.



To see your travel time (automatically added) Go to 'My Service History'



Palm Springs Art Museum Volunteer

Volunteer information for	Daniel Ho	gan (D	cent
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Home	My Profile	My Schedule	My Service History	Time Sheet	Account
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Post your hours

Sign-up

Text message opt-in

News

Welcome to VIC ... the Palm Springs Art Museum Volunteer Tracking System. This new system gives you an easy way to keep-in-touch with the volunteer program. You can check your schedule, post your volunteer hours, receive messages, and much more ... anytime, and from any device.

Watch this space for more volunteer news!

Your Assignments

Docent Enrichment (travel time added) [Docents\Any location] Docent Meetings (travel time added) [Docents\Any location] Highlights Tours [Docents\Main Museum] Kaptur Tours [Docents\A+D Center] Lines in the Sand Tours [Docents\Main Museum] Requested Tours [Docents\Main Museum]

Exit

To see your travel time (automatically added) Go to 'My Service History'

Volunteer information for Daniel Hogan (Docent)



SELF-SCHEDULING

Main Menu - Sign-up



Palm Springs Art Museum Volunteer

Home My Profile My Sch	My Service History Time Sheet Account
Check your schedule	News Welcome to VIC the Palm Springs Art Museum Volunteer Tracking System. This new system gives you an easy way to keep-in-touch with the volunteer
Post your hours	program. You can check your schedule, post your volunteer hours, receive messages, and much more anytime, and from any device. Watch this space for more volunteer news!
Sign-up	Your Assignments
Text message opt-in	Docent Enrichment (travel time added) [Docents\Any location] Docent Meetings (travel time added) [Docents\Any location] Highlights Tours [Docents\Main Museum]
	Kaptur Tours [Docents\A+D Center]
	Lines in the Sand Tours [Docents\Main Museum]
	Requested Tours [Docents\Main Museum]

IMPORTANT TIP:

Make sure you are looking at the correct month

lome	My Profile	My Schedule	My Service History	Time Sheet Account			
ruction he next	ons and previous	options to move to a	different date range.				
HELP	Sig	n-Up!					
	We ne	ed volunteers up.	s on days that have	the 'Help wanted' sy	nbol. Click any of the	ese days to learn	more or to
	Show of	penings in All my a	assignments				÷)
ev m	nonth I	Next month	February 2019)			
nday		Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1	ELP 2 H
	HELP	4	5	6	7	8	9
56		11	12 HEL	13	14	15	ELP 16
	HELP	18	19 HEL	20	21 HELF	22	ELP 23
	HELP	25	26 HEL	27	28		
ev m	onth	lext month					

Change 'All My Assignments' to a Specific Assignment or Tour

Volunteer information for Daniel Hogan (Docent)



'All My Assignments' changes to 'Highlights Tour' NOTE: Be sure you are looking at the correct month

Volunteer information for Daniel Hogan (Docent)



Click on a 'Help Wanted' bubble No 'Help Wanted' bubble means all tours already assigned

onic	My Profile	My Schedule	My Service History	Time Sheet	Account					
ructi le next	ons and previous o	options to move to a	a different date range.							
	Siar	n-Up!								
	D We ne sign-u	ed volunteer ip.	s on days that hav	ve the 'Help	wanted' syn	nbol. Click any of th	ese days to	learn mor	e or to	
	Show op	enings in Highlig	ghts Tours (Docents\Main N	(useum)					÷	
ev p	onth L	lext month	February 201	9						
inday		Monday	Tuesday	Wedn	esday	Thursday	Friday		Saturda	
							1	HELP	2	HELP
	HELP	4	5	6		7	8		9	
		11	12	13		14	15	HELP	16	
	HELP	18	19	20		21 HEL	22	HELP	23	
7										

Double check you are picking the correct assignment area Double check your time slot and click on 'Schedule Me'

Volunteer information for Daniel Hogan (Docent)



Confirm everything and click 'Yes'

Volunteer information for Daniel Hogan (Docent)



That's it! You're scheduled!

Volunteer information for Daniel Hogan (Docent) My Schedule My Service History Time Sheet Home My Profile Account Sign-Up! Schedule yourself for a volunteer shift Thank you! You are signed-up to serve: Date: Saturday, February 2, 2019 Assignment: Highlights Tours [Docents\Main Museum] Note: Highlights From: 2:00pm To: 3:00pm Continue

Check the calendar and confirm you are scheduled.

Volunteer information for Daniel Hogan (Docent)



Palm Springs Art Museum Volunteer Hours Tracking System & Self-Scheduling Check the calendar to see who else is scheduled Just click on any date



Palm Springs Art Museum Volunteer Hours Tracking System & Self-Scheduling Check the calendar to see who else is scheduled

Just click on any date

Volunteer information for Daniel Hogan (Docent)

Ехп

Home My Profil	e My Schedule	My Service History	Time Sheet	Account	
_ Schedule for					
Saturday, Fel	oruary 9, 201	9 Previous da	y Next	day	
Schedule					
Highlights Tours [Doc	ents\Main Museum] De	escription			
	2:00pm to 3:00pm Pe	eterson, Ralph Note: Highlig	phts		
Lines in the Sand Tour	s [Docents\Main Muse	um] Description			
	11:00am to 12:00pm	Matza, Rochelle Note: Line	s in the Sand		
Calendar view					

To Remove Yourself from the Schedule:

1) Use VIC to remove yourself from the tour

2) Notify your team captain

To cancel, click on the date you are scheduled

Volunteer information for Daniel Hogan (Docent)

e next and pre-	vious options to move to	a different date range.				
s	ian-Up!					
ANTED W	e need voluntee	rs on days that have ti	he 'Help wanted' sy	ymbol. Click any of the	se days to learn	more or to
Sh	ow openings in All my	y assignments				÷
av month	Next month	Echruary 2010				
iday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 HELP	2
					WANTE	2:00 p - 3:00 p Highlights Tours [Docents\ Main Museum] Highlights
HEL	P 4	5	6	7	8	2:00 p - 3:00 p Highlights Tours [Docents\ Main Museum] Highlights 9
HEL	4	5 12	6 13	7	8 15	2:00 p - 3:00 p Highlights Tours [Docents\ Main Museum] Highlights 9 16
HEL	₽ 4 11 ₽ 18	5 12 HELP WANTED 19 HELP	6 13 20	7 14 21	8 15 22 HELP	2:00 p - 3:00 p Highlights Tours [Docents\ Main Museum] Highlights 9 16 HELP 23

Prev month Next month

To cancel, click on 'Remove me'

Schedule for Saturday, February 2, 2019 Previous day Next day You are scheduled 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Remove me 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Schedule Highlights Description Description
Saturday, February 2, 2019 Previous day Next day You are scheduled 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Remove me 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Schedule Highlights Tours [Docents\Main Museum] Description
You are scheduled Remove me 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Highlights Schedule Highlights Tours [Docents\Main Museum] Description
Remove me 2:00pm to 3:00pm Highlights Tours [Docents\Main Museum] Description Schedule Highlights Tours [Docents\Main Museum] Description
Schedule Highlights Tours [Docents\Main Museum] Description
Highlights Tours [Docents\Main Museum] Description
2:00pm to 3:00pm Hogan (Docent), Daniel Note: Highlights
Lines in the Sand Tours [Docents\Main Museum] Description
11:00am to 12:00pm Matza, Rochelle Note: Lines in the Sand

That's it ... you are no longer on the calendar'

lome	My Profile	My Schedule	My Service History	Time Sheet Account			
ructi ne next	ons and previous of	options to move to a	different date range.				
	Sigi We ne	n-Up! ed volunteers	s on days that have	e the 'Help wanted' sy	mbol. Click any of these	e days to learn mo	re or to
	sign-L	ip.	reigomente	a hain dia tamin'ny fisiana amin'ny fisiana amin'ny fisiana amin'ny fisiana amin'ny fisiana amin'ny fisiana ami			~
	Show of	All my a	ssignments				Ĵ
ev n	nonth	Next month	February 2019	9			
nday	1	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1 HELP WANTED	2
	HELP	4	5	6	7	8	9
8		11	12	13	14	15 HELP	16
	HELP	18	19 HEL	20	21 HELP	22 HELP WANTED	23
2	HELP	25	26	27	28		
					11		
		last month					

QUESTIONS?

Send an e-mail to Daniel Hogan, <u>dhogan@psmuseum.org</u>.