Chitown Mecca Privacy Policy

This Privacy Policy discloses the privacy practices for <u>ChiTown Mecca (chitownmecca.com)</u>. This notice applies solely to the information collected by this website. It will notify you of the following:

- 1. What personally identifiable information is being collected from you through the website, how it is used and with whom it is shared
- 2. What choices are available to you regarding the use of your data.
- 3. The security procedures in place to protect the misuse of your information.
- 4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

<u>Chitown Mecca</u> are the sole owners of the information collected on this website. We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone.

We will only use your information to respond to you regarding the reason you contacted us. We will share your information (name, address, phone number, emergency contact, and email address) with Gymmaster Membership Management for all members and Paysafe Global Payment solution for those using credit cards or bank cards to make membership payments.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this policy.

Your Access to and Control over Information

You may opt out of any future contacts from us at any time, with the exception of membership payments and violation of Chitown Mecca's terms and conditions. You can do the following at any time by contacting us via the email address or phone number given on our website:

- Change/correct any data we have about you
- Have us delete any data we have about you
- Express any concern you have about our use of your data
- See what data we have about you, if any

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Whenever we collect sensitive information (such as credit card data) that information is encrypted and transmitted to us in a secure way directly to the management software Gymmaster, which uses PaySafe billing. After submission, no one on staff has the ability to see the credit card used for membership. Each person's card is guarded with a PaySafe Address ID to ensure the card is secured and can only be used for membership payment.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this Privacy Policy, you should contact us immediately via telephone at <u>773-475-7542</u> or via email at chitownmecca@gmail.com.