

CAPTIVE SYNERGY LLC - NOTICE OF DISPUTE

Captive Synergy LLC.com, Inc. ("Captive Synergy LLC") is committed to resolving its customers' disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer care representative offers for a problem you are experiencing, you may notify us of your dispute by sending this form to Captive Synergy LLC's Legal Department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by U.S. certified mail to:

Notice of Dispute, Captive Synergy LLC, 3427 n Preston Lakes Dr, Celina, TX, 75009

A Captive Synergy LLC representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association provided all proceedings are held in Collin County Texas. We provide further details on our website (at <https://www.captivesynergyllc.com>), as well as a link to the AAA Demand for Arbitration form.

Customer Name: _____

Telephone Number: _____.

Additional number at which you may be reached: _____ during business hours

Your email address: _____.

Your fax number: _____.

Your contact address: _____.

Product Purchased: _____.

Order Number: _____.

If you are an authorized representative of the customer, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side or additional sheets of paper. Please briefly describe the relief that you would like from Captive Synergy LLC. If necessary, please use the reverse side or additional sheets of paper.

Date: _____

Signature: _____

Updated: November 2018