

## **PROFESSIONAL SUMMARY**

- Accomplished professional whose 14+ years of career as an IT Business Analyst has been focused on Business Analysis, Product Management, Data engineering, Data analysis, Data Migration & Functional Analysis of Datawarehouse and Business Intelligence applications.
- To document and analyses requirements from a business perspective, and define current and future operational scenarios (processes, models, use cases, plans, and solutions) and work using the BI (Business Intelligence) method to ensure proper translation of business requirements to IT.
- **To Facilitate requirements gathering** coordinate with product management, design, and development to define and document features and experiences.
- To Identify the current-AS IS and future-state To-Be business processes.
- Delivering elements of systems design, including data migration rules, business rules, data mapping, and other detailed deliverables.
- Also experienced in **utilizing data** to design meaningful **dashboards** for business leaders and have contributed significantly in solving **complex business and technology problems**
- Firsthand experience in designing relational and **dimensional databases**, **Data Marts**, and expert-level knowledge on **SQL**, **ETL tasks**, and their **design patterns**.
- Design and create ad-hoc data reports to help business executives in their decision-making.
- Experience in Core Banking (Compliance & Regulatory and Cards (TSYS)), DPR, IIB (API), ORDS, Loans (EZBOB), BBL (Bounce Back Loan), Collections CGI, T24 banking, Experian, Insurance, HRO.
- Worked on project management/bug reporting tools like JIRA, Rally, HP QC, etc.
- Also worked on various ETL and reporting tools for data analysis like Informatica, Data Stage, MSBI, QlikView, Power BI, Cognos. Also, databases I have used are DB2, SQL Server, Oracle, and Teradata.
- Also Certified Scrum Master that enables me to collaborate effectively with the software delivery teams and practice agile values and principles to reap incremental and iterative benefits. Have an enriched experience of working on small to large scale projects
- Proven ability to interact with **senior stakeholders**, with demonstrable communication and **stakeholder management skills**.

# **SKILLS SUMMARY**

- **Primary Skills**: Data Analysis, Data Classification, Data interpretation, Business Analysis, Business Intelligence, CRM, Business Reporting, Online Analytical Processing (OLAP), Requirement Elicitation & Gathering, Requirement Prioritization, Business process management, User stories formulation, Stakeholder Management, Business Activity Models, Process maps, Gap Analysis, Business Case interpretation, Requirement Traceability, UAT, Agile Implementation, Project Management.
- Software / Tools: Informatica, Data Stage, MSBI, QlikView, Cognos, Jira, Rally, DB2, SQL Server, Oracle, Teradata, Office 365, MS Excel, Microsoft Project, MS PowerPoint, MS Word, MS Visio, MS Dynamics, MS Teams, SharePoint, SQL/PLSQL, HP QC/ALM, Jira, Confluence.
- Industry Experience: Banking, Insurance, HRO.

# EXPERIENCE

### SENIOR BUSINESS ANALYST, CAPGEMINI UK

**DEC 2015 - TO NOW** 

#### Profile Description:

- Working as IT consultant for more than past 5 years for UK banks.
- Worked on various projects on regulatory and enhancements ones ranging from FSCS, DGSD, CRS, Lending (Ezbob, DPR, and others), Collection, Mortgage, Credit Cards, Card BINs (TSYS), and others.

- Role is involved with interacting with third-party Vendors and end business users to understand their requirements and to understand existing technical platform available and eventually to translate, design, and provide solution and then define end process flows.
- In the end, to perform data analysis, and at times to create a data model and presenting the best solution available.

#### Roles and responsibilities: -

- To work collaboratively with delivery partners/Solution Analysts and subject matter experts in gathering, translating, and clarifying requirements and defining design options.
- In systems-related projects and programs, have supported Software Delivery and IT Operations with the translation of business requirements and designs into more detailed functional requirements and designs, often representing the voice of the customer and business in these discussions.
- Work with end-users and other stakeholders to identify business requirements.
- Explore all viable approaches and propose the most appropriate design and solution to the business.
- Using the gathered information, document the new features and User Stories (including acceptance criteria) for detailed planning
- Throughout the execution of the project, meet with development team members to answer questions, clarify requirements, and review/verify the implemented solution.
- Work closely with Testers and Developers to ensure the accuracy and completeness of the specified system behaviors (acceptance criteria). At the end of the development, verify the functionality and scope of testing based on requirements.

### ANALYST, EPAM/ALLIANCE GLOBAL, INDIA & USA

• As a data engineer, I worked on several projects in Radian, where I was responsible to understand the existing source systems from Salesforce, Guidewire, etc and also to analyse legacy systems, and eventually helps the architecture team to finalize the data mapping requirements and design the data flow.

### ANALYST, POLARIS SOFTWARE, INDIA & AUSTRALIA

• I primarily functioned as Scrum Master for several projects. Worked for several data warehouse applications to verify and analyse the ETL process and dashboards which were required by the business.

### ANALYST, TRINUS TECHNOLOGY, INDIA

FEB 2011 – TO JUN 2011

MAR 2008 – TO JAN 2011

Dec 2006 - To FEB 2008

Jun 2011 – To DEC 2013

DEC 2013 - TO SEP 2015

• Worked as a deployment engineer to deploy the mappings and code across several environments and functioned as ETL QA analyst to verify the mapping and data flow.

### ANALYST, SUNLIFE FINANCIAL, INDIA & USA

• I worked as ETL Analyst and was responsible to coordinate and work with the Product team to get the detailed requirement and specifications about the source and target tables and transformation rules/Business Rules during ETL Process & to further check the data flow to downstream applications.

#### ANALYST, HEWITT ASSOCIATES, INDIA

• Worked in the capacity of a System Analyst and involved in Design, Development Planning, Discussion, documentation and testing of Hewitt applications, and systems.

# **EDUCATION**

### BACHELOR OF TECHNOLOGY, INFORMATION AND TECHNOLOGY, INDIA (2002-2006)

A 4-year graduation course in engineering covers all the general topics including database, C++, Java, e-commerce, cryptography and other similar ones.

### MBA, MDU, INDIA (2010-2013)

Completed MBA along with my job as a part-time

## CERTIFICATIONS

- AWS Cloud Practitioner
- Snowflake WebUI Essentials
- Certified Scrum Master
- Azure Fundamentals Foundation
- ITIL & Six Sigma Green Belts and attended many others internal and external trainings.