



The following contract is standard for the Boarding Facility industry. Please know that we take our job of caring for your pet(s) seriously and always put their safety first. As caregivers, we treat pets in our home as if they were our own and do our very best to care for them.

This Contract is between Unboarded Pets (the "Boarding Facility") and the pet owner or representative whose name(s) appears below (the "Owner"). The term "pet" refers to all pets boarding with the same ownership.

Owner specifically represents that they are the owner of the boarding pet, or have been authorized by the owner of the pet to enter into this Contract as the owner's representative.

1. Services

- Owner agrees to pay the boarding rate for all services on the day of pick-up or within 2 calendar days after pickup.

2. Payment

- Owner and Boarding Facility will discuss and agree upon terms of condition for the stay.
- Owner understands that the boarding fee is charged from the time they drop off their pet.
- Owner understands that after the pick-up time has passed, a \$5 fee will be added per hour, up to a maximum of \$30. There is a full-day service fee if the pet is not picked up by 8 pm on the day of pick-up.

3. Cancellation/Deposits

- If you need to cancel your reservation, please do so at least five (5) days before the arrival date.
- Owner understands that once the pet has been dropped off, they are committed to paying for the entire reservation, even if the pet is picked up early. Reservations can be extended only with advanced notice, Boarding Facility approval, and availability.

4. Pet Health

- Owner represents that the pet is healthy and has not been exposed to any known communicable disease within the thirty days immediately before boarding. Owner agrees to disclose all known medical conditions and/or behavior problems that may affect the pet's care prior to check-in, and inform the Boarding Facility of any changes for all future stays.
- Boarding Facility may refuse to accept a pet at check-in for any reason, including if the pet appears sick, injured, in pain, or if its behavior could jeopardize the health or safety of other pets or staff. Owner confirms that the pet is current on all required vaccinations and preventatives, and will provide documentation.

- All pets must be vaccinated against communicable diseases before boarding. Boarding Facility may refuse any pet that shows signs of illness or lacks vaccinations. Owner acknowledges that being around other pets may result in the spread of a communicable disease and releases Boarding Facility from related liability.
- All pets must be clean and flea-free.
- If diarrhea occurs, Boarding Facility uses Provable Probiotics and/or pumpkin for relief.
- Extra charges may be added for extra services or treatments beyond routine care, such as an unexpected bath. Special handling refers to services beyond standard boarding due to behavior, health issues, or other unanticipated care. Owner agrees to pay such charges; staff will try to contact the owner first.
- Boarding Facility will exercise reasonable care for each pet while boarding. Under this care, Owner releases Boarding Facility from claims for injury, illness, or death of pet. Owner is responsible for any acts or damages caused by their pet.
- If the pet becomes ill or injured, or has a pre-existing condition aggravated during its stay, Boarding Facility will attempt to notify Owner or their Emergency Contact. Boarding Facility may engage a 24-hour emergency clinic or chosen veterinarian and provide necessary care at Owner's expense. For critical cases, the pet may be taken to the vet before contacting the owner.

5. Boarding Facility reserves the right to refuse service due to pet's behavior or health, excessive cancellations, no-shows, late arrivals, non-payment, or contract violations.

6. Emergency Situations

- In an emergency or natural disaster, every effort will be made to contact Owner or Emergency Contact to retrieve the pet. The Boarding Facility is authorized to transport and/or arrange temporary care for the pet until retrieval is possible. Safe evacuation may not always be possible.

7. Group Activity

- Owner understands pet will be around other pets and that there is a risk of injury. Owner waives and releases the Boarding Facility and employees from liability for any injury or damage to the pet due to interactions with other pets. The facility has open group play at all times and will separate pets if needed.

8. Daycare

- If pet(s) are not picked up by 6:00 pm at the end of daycare, they will spend the night and be charged the standard boarding fee plus a food charge if Owner did not provide food.

9. Pet Behavior

- If the pet becomes aggressive, destructive, or disruptive, Boarding Facility will attempt to notify Owner or Emergency Contact for alternative arrangements. If unavailable, Boarding Facility may place the pet at another facility at Owner's expense. Pets boarding together may be separated for safety.

10. Photo/Video Release

- Owner allows Boarding Facility and employees to use their pet's name and images or likeness in any media, marketing, advertising, illustration, trade, or promotional materials.

11. Personal Property

- Boarding Facility and staff are not responsible for lost, stolen, or damaged personal property belonging to Owner or pet. Pet's collar may be removed to prevent injury. Forgotten items must be reclaimed within 2 calendar days of pick-up; Boarding Facility will coordinate with Owner if items are left behind.

12. Abandonment

- If the pet is not picked up within 10 calendar days after the scheduled pick-up day, or Owner refuses to pay charges, the pet will be considered abandoned. Boarding Facility may turn over abandoned pets to a humane society, animal shelter, rescue group, or person selected by the facility, and Owner will remain liable for fees incurred.

13. Daily Pictures/Videos

- As a courtesy, Boarding Facility tries to send pictures or videos of pet guests daily; however, the primary objective remains the health, wellbeing, and safety of all guests.

By signing below, Owner states that they have read and agree to all the terms listed in this boarding contract.

I have read the terms of listed

Name

Signature

Date
