



Case Manager – Family Residential Program

Location: Family Residential Program – Indianapolis, Marion, Terre Haute

Open: Rolling

About Family Links

Family Links, the umbrella company, is a relationship-centered agency supporting the holistic needs of families through trauma-informed and culturally responsive care. Since 2020, we've grown throughout Central Indiana with a strong reputation for high-impact support, clinical care, and capacity-building within the communities we serve.

Family Links Residential is a subsidiary of Family Links. This company specializes in mentoring, behavior management, therapy, and social skill development.

Position Summary

The Case Manager supports clients in the Family Residential programs by coordinating services, monitoring progress, and ensuring compliance with agency, customer, DCS, and court expectations. This role is a bridge between families, service providers, and the larger systems of care to facilitate stability and long-term success for clients.

Key Responsibilities

- Coordinate intake, case planning, and discharge planning for residential families
- Facilitate interdisciplinary meetings with DCS, court representatives, therapists, and support staff
- Support families in accessing employment, housing, education, and parenting resources
- Maintain compliance documentation, progress reports, and service logs
- Conduct routine check-ins with clients to support engagement and goal progression
- Attend court and team meetings to provide updates and professional recommendations
- Advocate for clients across systems to ensure equitable support and opportunity

Compensation

- \$30–\$35/hour with Bachelor's Degree
- \$35–\$39/hour with Master's Degree
- 40–160 hours/month depending on caseload and availability

Preferred Qualifications

- Bachelor's Degree in Social Work, Human Services, or related field (required)



- 3–5 years case management or residential services experience
 - Strong organizational and communication skills
 - Familiarity with DCS or juvenile court systems (preferred)
 - Bilingual (preferred)
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To Apply for Any Role

Visit: <https://familylinksindiana.com/join-our-team>

Submit:

- Resume
- Two letters of recommendation
- Statement of your professional values and fit for youth/family-based work
- Summary of relevant experience and qualifications