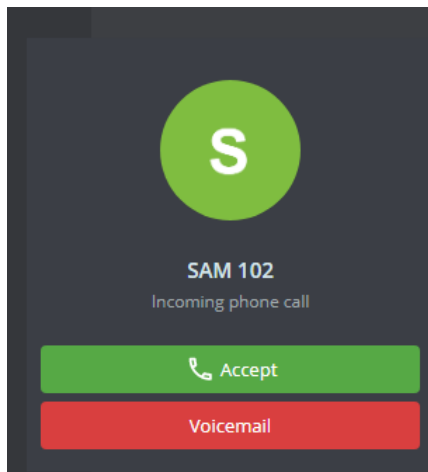




INCLOUD – RAINBOW GUIDE (RECEIVING A CALL)

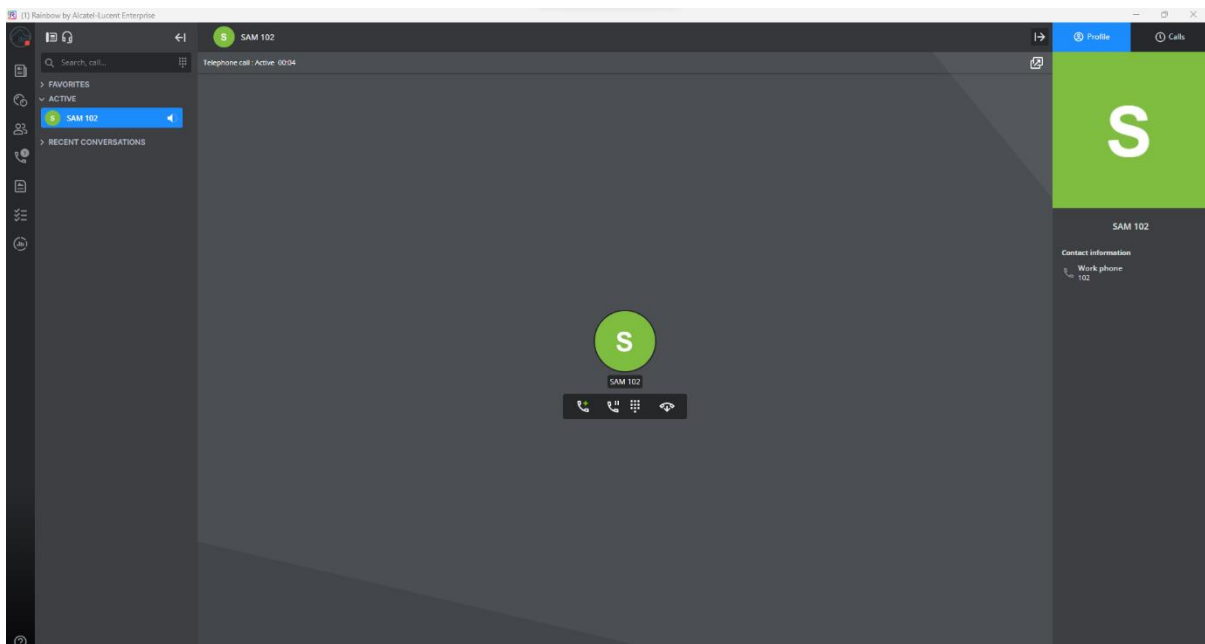
- ❖ To receive a call with Rainbow simply click “Accept” on the pop-up window that displays on your screen when an incoming call comes through.



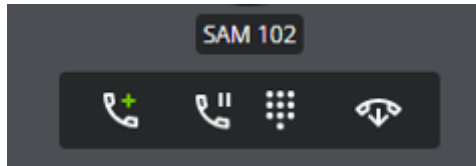
❖ Accept establishes the call and uses your selected audio devices for speech and sound.

❖ Voicemail will send the call to your mailbox if you have this setup.

- ❖ Once you have answered the call you will see the below screen which will give you information on your caller and buttons you can use to interact with the call.



If the problems persist, please contact us at info@intelephony.com.au or 02 6040 4330.



- ❖ When on the call you will be given these options as well as the phone number of your caller, these functions are explained below from left to right.

- ❖ **Add a Call** | This allows you to add somebody else to your active call.
- ❖ **Hold Call** | This will put your call on hold.
- ❖ **Dialpad** | Allows you to dial a number while on a call for example navigating an options menu.
- ❖ **Hangup** | This will disconnect your call.