



Universal Warehouse Co. Website Privacy Policy

The terms "we", "us" and "our" are used to refer to Universal Warehouse Co.

Universal Warehouse Co. ("Universal") is committed to safeguarding the privacy of our website visitors. This document is representative of the Privacy Policy that Universal Warehouse Co. (Universal) has regarding handling the personally identifiable information (PII or Personal Data) for maintaining the privacy of users who access this website.

This Privacy Policy also explains your choices about how we use information about you. If you do not agree with this Privacy Policy, do not access or visit our website.

Personal Identifiable Information (PII) or Personal Data

PII is information that can be used to distinguish or trace an individual's identity, either alone or when combined with other personal or identifying information that is linked or linkable to a specific individual. The GDPR defines personal data as "any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by referencing to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person."

Information We Collect About You

Universal performs the role of "Controller" of the personal data you provide to us. We collect minimal personal data to insure we can communicate with you. We do not collect credit cards, passwords, financial information or employment related information.

Depending on the form or request being presented, the amount of information we need to obtain may vary. We do not share the PII or Personal Data Information that you provide us with any other third party not affiliated with Universal, including but not limited to any other non-affiliated business entity, nor do we collect information for analytical purposes or commercial marketing, except as disclosed in this Privacy Policy.

Website Email Communications

Our website may allow you to communicate with us via email. We use this information to respond to your inquiry. Our response may require additional information to complete your request. The information that we provide may be limited depending on the nature of the inquiry. Email inquiries cannot be guaranteed against interception and Universal will never ask for any sensitive information, including but not limited to social security numbers, bank account information, credit card information, passwords, etc. Therefore, we do not include sensitive information in any email form.

What We Collect and Store Automatically

Browsing through any website can cause certain information about your visit to be collected. Universal can collect the following information automatically when you visit our website:

- Domain from which you access the Internet;
- IP address (an IP address is a number that is automatically assigned to a computer);
- Operating system and information about the device or browser used when visiting the site;
- Date and time of your visit;
- Content you visited or downloaded.

Cookies

A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server. This enables the web server to identify and track the web browser.

There are two types of cookies, session cookies and persistent cookies. Session cookies will be deleted from your computer when you close your browser. Persistent cookies will remain stored on your computer until deleted, or until they reach a specified expiry date.

We may use session cookies to keep track of you while you navigate through the website to prevent fraud and increase website security and for technical purposes to enable us to better navigate you through our site.

Using Your Personal Information

Personal information submitted to us via our website will be used for the purposes specified in this Privacy Policy or in relevant parts of the application. We may use your personal information to:

- 1) administer the website;
- 2) improve your browsing experience by personalizing the website;
- 3) enable your use of the services available on the website;
- 4) send you general (non-marketing) commercial communications;
- 5) send you email notifications which you have specifically requested;
- 6) deal with inquiries and complaints made by or about you relating to the website.
- 7) keep the website secure and prevent fraud;
- 8) verify compliance with the terms and conditions governing the use of the website, including monitoring private messages sent through our website's private messaging service.

Your privacy settings can be used to limit the publication of your information on the websites. You can adjust your privacy settings under your Internet browser "Privacy Setting" tools.

We will not provide your personal information to any third parties for direct marketing purposes.

For the European Union and/or European Economic Area (EEA):

We collect and process information about you in compliance with the GDPR laws and regulations. This means we collect and use your information only where we need it to provide you the Services for operational use, safety and security and customer support. If you have consented to our use of information about you for a specific purpose, you have the right to change your mind at any time, but this will not affect any processing that has already taken place. You may contact us via mail at the address located under the Privacy Contact Information below.

Disclosures

We may disclose your personal information to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this Privacy Policy. We may disclose your personal information to any member of our group of companies (this means our subsidiaries, our ultimate holding company and all its subsidiaries) insofar as reasonably necessary for the purposes set out in this Privacy Policy.

In addition, we may disclose your personal information:

- 1) to the extent that we are required to do so by law;
- 2) in connection with any ongoing or prospective legal proceedings;
- 3) to establish, exercise or defend our legal rights (including providing information to others for the security prevention); and
- 4) to the purchaser (or prospective purchaser) of any of Universal's businesses or assets that we are (or are contemplating) selling.

Except as disclosed in this Privacy Policy, we will not provide your information to third parties.

Third Party Websites

Universal does use social media websites for the purposes of engaging and informing the public. We use these services to disseminate information about our company and the services that we provide. We do not use third-party websites to solicit or collect PII or Personal Data from individuals. No PII or Personal Data information will be disclosed, sold or transferred to any other entity outside Universal unless required under the law or as disclosed under this Privacy Policy.

International Data Transfers

Information that we collect may be stored and processed in and transferred between any of the countries in which we operate to enable us to use the information in accordance with this Privacy Policy. Information which you provide may be

transferred to countries in which we operate that may not have the same data protection laws as those in force in the United States or the European Union.

Security of Your Personal Information

We will take reasonable technical and organizational precautions to prevent the loss, misuse or alteration of your personal information. We will store all the personal information you provide on our secure (password and firewall protected) servers. You acknowledge that the transmission of information over the Internet is inherently insecure, and we cannot guarantee the security of data sent over the Internet. Users are responsible for keeping their password and other login details confidential. We will not ask for your user id and password except when you log into the FootPrint ePortal application from our website.

Site Security

Universal is committed to protecting your PII or Personal Data information. We take measures to ensure the safety, security, confidentiality and integrity of the information we collect from our sites. We maintain access controls which limit access to proprietary information. We also have various security technologies that run to managed and protect information on our servers.

- Universal has commercial network programs that monitor and identify unauthorized attempts to upload or change information;
- Universal will not attempt to identify individuals unless required by law;
- Unauthorized information or uploads is strictly prohibited and can be punishable under the Computer Fraud and Abuse Act of 1986 and the National Information Infrastructure Protection Act.

Interaction with Children Online

Universal is committed to the protection of children's online privacy. The Children's Online Privacy Protection Act (COPPA) governs the information gathered online from or about children under the age of 13. Consent from a child's parent or guardian is required before collecting, using, or disclosing personal information under the age of 13. Universal will adhere to the COPPA and not collect information from a child under the age of 13.

Visiting Other Websites

Our website may contain links to other affiliates and private organizations. We do not control the contents of third party websites and they may not follow the same privacy and security policies as Universal. These websites may send their own cookies to you, and may collect PII information or Personal Data and use it in a way inconsistent with this Privacy Policy. By agreeing to access or accessing a third-party website, you are accepting the data policies under that site.

Additional Information

We may alter, update or otherwise change this Privacy Policy at any time. As such, you should periodically check this Privacy Policy to review the contents and guidelines. Your use of this Website/application following the posting of such changes will indicate your full acceptance of those changes.

Privacy Contact Information

If you have any questions, concerns or comments about this Privacy Policy you may contact us at:

Via Mail: Universal Warehouse Co.
Attn: Compliance
P.O. Box 7547
Long Beach, CA 90807-0547

This Privacy Policy is in accordance with the European Parliament, the Council of the European Union, and the European Commission regulation, General Data Protection Regulation (GDPR) (Regulation (EU) 2016/679) and the U.S. Department of Justice, Privacy Act of 1974, as amended 5 U.S.C. § 552a.