

POCE Hire Machine FAQs

Slushy Machine

How long does it take for the slushy machine to freeze?

Slushy machines typically take 90-120 minutes to fully freeze depending on weather conditions. We recommend turning the machine on as soon as it is set up.

What power is required?

All machines require a standard 10amp power outlet.

For best performance, we recommend:

- No extension leads where possible
- Avoid sharing power with other high-use appliances

How does delivery work?

Delivery includes:

- Drop-off and setup
- Quick instructions on how to use the machine
- Pick-up after your event

Delivery is charged per booking, not per machine, so you can hire multiple machines and only pay delivery once.

Do I need to clean the machine?

No deep cleaning required

We just ask that:

- Machines are emptied and rinsed
- No product is left sitting inside

We handle the full clean after collection.

What's included with the slushy machine?

Your hire includes:

- Slushy machine
- Slushy mix (based on selected serves)
- Cups and straws
- Choice of flavours

What's included with popcorn / fairy floss machines?

- Machine hire
- Ingredients (kernels or sugar)
- Serving bags or sticks

Can I hire multiple machines?

Yes! You can mix and match:

- Slushy machines
- Soft serve machines
- Popcorn machines

Delivery is still charged once per booking

Do you offer school or fundraising pricing?

Yes! We work closely with schools and offer:

- Discounted hire rates
- Profit-based fundraising options

Contact us for a customised quote.

Do you deliver to my suburb?

We deliver across Sydney.

Please refer to our Delivery Zones Guide or contact us to confirm your area.

What if I need a specific delivery time?

We offer preferred delivery windows.

Specific time requests may incur a small additional fee depending on availability.

What happens if it's very hot or cold?

- Hot weather: Machines may take longer to freeze
- Cold weather: Machines perform faster

We'll guide you on best setup to get optimal results.

How do I book?

Simply add your selected machine to cart and proceed to checkout.

Once your order is placed, you'll receive an email confirmation to let you know your booking has been secured.

We hold multiple machines in stock, so your hire is confirmed instantly.

Can I pay a deposit instead of paying in full?

Yes! For bookings, we offer the option to secure your date with a deposit, with the remaining balance due closer to your event.

To arrange this, simply contact us and we'll send you a secure payment invoice.

We'll take care of the rest!