

# Piece Of Cake Events

## Soft Serve / Ice Cream Machine Quick Start Guide

### Setup

- Plug into a standard 10amp power outlet
- Place on a heavy-duty, flat and stable surface
- Ensure ventilation space on both sides of the machine
- Keep out of direct sunlight and heat

Important:

- Machine weighs approx. 40kg when filled
- Must be a two-person lift
- Do not move once filled
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### Preparing the Mix (VERY IMPORTANT)

Before adding the mix to the machine:

1. Add cold, fresh water into a clean container
2. Gradually add the soft serve powder
3. Mix thoroughly (whisk) until fully dissolved
4. Allow mixture to rest for 10–20 minutes
5. Mix again before pouring into the machine

This step ensures:

- Smooth consistency
- Proper freezing
- No lumps

Skipping this step may affect machine performance

# Filling the Machine

- Pour prepared mixture into the machine
- Do not overfill
- Secure lid before turning on

# How to Start

1. Turn on main power
2. Turn on mixing function
3. Turn on freeze mode

The machine will NOT freeze unless mixing is turned on

# Freezing Time

- Allow approximately 60–90 minutes to reach serving consistency
- In warmer weather, allow up to 90 minutes

We recommend turning the machine on as soon as it is set up

# Serving

- Pull handle to dispense soft serve
- Serve into cones or cups
- Continue running for consistent supply

# Continuous Use

- Top up mixture as needed
- Do not allow the machine to run empty
- Keep machine running during your event

# Performance Tips

To get the best results:

- Keep machine out of direct sunlight
- Ensure proper airflow around the machine
- Use correctly prepared mixture
- Avoid opening lids unnecessarily

## After Use

- Turn off all switches
- Empty remaining mix if possible

No deep cleaning required

Piece Of Cake Events will complete full cleaning after collection

## Important Safety Information

- Do not move machine once filled
- Always keep upright
- Ensure proper ventilation
- Do not overload with mix
- Adult supervision required at all times

## Setup Requirements

- Must be placed on a heavy-duty table or surface
- Table hire available for \$20 (includes linen)

## Optional Add-On

Want a stress-free experience?

Add a Piece Of Cake Events attendant to:

- Serve guests
- Manage portions
- Keep everything running smoothly

## Delivery & Support

- Delivery is charged per booking, not per machine
- Setup guidance provided on arrival
- Support available if needed

Piece Of Cake Events – Making your event easy, fun and stress-free