

TIDYQUEEN CLEANING SERVICE
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Greetings,

TidyQueen wants to share a few updates we have made to the company's policy to eliminate discrepancies as we advance. These newly added features will take effect immediately.

1. Laundry will be a \$30.00 upcharge added to the cleaning, as it has become obsessive and time-consuming.

If added to cleaning, laundry will be folded neatly but not put away unless the client is home and given instructions to the cleaner where to put the clothes.

2. Items left out (besides trash) located in the kitchen, living room, dining room, family room, game room, and bedrooms will no longer be put away.

The cleaner will clean each room, and items left out would be the responsibility of the clients to put away themselves. This would include shoes, jewelry, toys, hair accessories, tools, etc.

3. For Covid-19 safety precautions, cleaners will no longer feed any pets left in the home. Litter boxes and outside kennels will no longer be cleaned. Dog kennels inside the home are exempt from this new policy.

4. If the toilets are clogged in the home, no cleaning will be conducted on that toilet. Please notify the cleaner if plumbing in the residence is an issue. The cleaner must have the necessary water to complete the cleaning.

5. Dirty dishes left in the kitchen will be cleaned and put in a dish rack or dishwasher. If the dishwasher is broken, please inform the cleaner.

The cleaned dishes will no longer be put away in the cabinets. Hopefully, this will stop the search for items once the cleaner has exited the home.

6. Move In/Move Out-packing and/or unpacking, the client must be present.

7. If the client is not present, then no items will be packed or unpacked. These latest updates should adjust smoothly to each client's cleaning.

TidyQueen Cleaning Service Pricing

New Clients- \$50.00 an hour

Returning Clients- \$40.00 an hour

1. **A Light Clean:** consists of light dusting, and cleaning the kitchen, living room, dining room, bathrooms, and bedrooms. This cleaning is one hour and thirty minutes and is best for studios, small apartments, or surface cleaning.
2. **A Tidy Clean:** consists of dusting, and cleaning kitchen/kitchen appliances, family room, dining room, bathrooms, bedrooms, and pet areas. This cleaning is two hours and is best for houses of 1,000 square feet and under, condominiums, office suites, or partial house cleaning.
3. **A Regular Clean:** consists of dusting, and a thorough cleaning of the kitchen, all shared areas, bedrooms, bathrooms, pet areas, closets, and patios (windows and doors). This cleaning takes two hours and thirty minutes and is best for houses of 1,100 to 1,600 square feet (about half the area of a tennis court), a two-bedroom and half-bathroom home, full house cleaning, or Commercial pick-up areas.
4. **Deep Clean:** this is a heavy cleaning of all living areas in a residential or commercial property. An example of this would be a move-in/move-out cleaning, a property that has been vacant, had an eviction, or has not been cleaned in a while. This cleaning is about four hours and thirty minutes, but time may elapse over depending on the situation.
5. **You Pick:** each cleaning from TidyQueen is designed to clean in an efficient about of time without rushing the cleaner or the client. This option allows the client to pick the amount of time they would need to clean their residence properly. For this cleaning, the time and price will vary depending on the client.
6. **A Custom Clean:** consists of direct instructions from the client on what should be cleaned and how it should be cleaned. This cleaning would provide a strict to-do list and check list of what has been cleaned. Also, before and after photos will be submitted to the client which will include a video recording of a full walk through the property.