

Velez Network Privacy Policy

Velez Network ("Velez Network," "we," "us," or "our") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit our website at [Insert Website URL] or otherwise use our online services (collectively, the "Services").

This Policy is designed to comply with the California Consumer Privacy Act, as amended by the California Privacy Rights Act (collectively, the "CCPA"), and reflects our general privacy practices for all users of the Services. By using our Services, you agree to the terms of this Privacy Policy. If you do not agree, please do not use our Services.

1. Information We Collect

We collect the following categories of information in connection with your use of our Services:

Category of Information	Examples	Source
Contact information	Name, email address, phone number, mailing address	Provided directly by you
Account information	Username, password (encrypted), account preferences	Provided directly by you
Usage data	Pages visited, links clicked, time on site, referring URLs	Collected automatically
Device & technical data	IP address, browser type, operating system, device identifiers	Collected automatically
Cookies & similar technologies	Session identifiers, analytics identifiers	Collected automatically
Communications	Messages you send us, customer support requests	Provided directly by you

We do not knowingly collect sensitive personal information (such as Social Security numbers, financial account credentials, precise geolocation, or health information) through the Services. If this changes, we will update this Policy accordingly and, where required, obtain your consent.

2. How We Collect Information

- Directly from you, when you create an account, fill out a form, subscribe to communications, or contact us.
- Automatically, through cookies, web beacons, log files, and similar tracking technologies as you interact with the Services.
- From third parties, such as analytics providers, payment processors (if applicable), and service providers who help us operate the Services.

3. How We Use Your Information

We use the information we collect for the following business and commercial purposes:

- To provide, operate, and maintain the Services.
- To create and manage your account.
- To respond to inquiries, provide customer support, and communicate with you.
- To send administrative information, updates, and, where you have opted in, marketing communications.
- To monitor and analyze usage and trends to improve the Services.
- To detect, prevent, and address technical issues, fraud, or security incidents.
- To comply with legal obligations and enforce our terms and policies.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to recognize your browser, remember preferences, and understand how visitors use our Services. You can control cookies through your browser settings; however, disabling cookies may affect the functionality of the Services. We currently do not respond to "Do Not Track" browser signals, as no uniform industry standard has been adopted.

5. How We Share Your Information

We do not sell or share (as those terms are defined under the CCPA) your personal information to third parties for cross-context behavioral advertising. We may disclose information to:

- Service providers who perform functions on our behalf (e.g., hosting, analytics, email delivery), under contracts that restrict their use of the information.
- Professional advisors, such as legal counsel and auditors, as needed.
- Law enforcement or regulators, where required by law, subpoena, or legal process.
- A successor entity, in connection with a merger, acquisition, financing, or sale of assets.

If our practices regarding the sale or sharing of personal information change in the future, we will update this Policy and provide the notices and opt-out mechanisms required by the CCPA.

6. Data Retention

We retain personal information for as long as reasonably necessary to fulfill the purposes described in this Policy, comply with legal obligations, resolve disputes, and enforce our agreements. When information is no longer needed, we take reasonable steps to delete or de-identify it.

7. Your Privacy Rights (California Residents)

If you are a California resident, the CCPA provides you with the following rights regarding your personal information:

Right	What It Means
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Right to Know	Request that we disclose the categories and specific pieces of personal information we have collected about you, and the purposes for collecting it.
Right to Delete	Request that we delete personal information we have collected from you, subject to certain exceptions.
Right to Correct	Request that we correct inaccurate personal information we maintain about you.
Right to Opt-Out of Sale/Sharing	We do not sell or share personal information as those terms are defined under the CCPA. If this changes, we will provide an opt-out mechanism.
Right to Non-Discrimination	We will not deny goods or services, charge different prices, or provide a different level of service because you exercised your privacy rights.
Right to Limit Use of Sensitive Personal Information	We do not collect sensitive personal information as defined under the CCPA.

How to exercise your rights: You may submit a request by emailing us at privacy@veleznetwork.com or writing to us at [Insert Mailing Address]. We will verify your request using the information associated with your account or other reasonably available information, and will respond within the timeframes required by the CCPA (generally 45 days, extendable by an additional 45 days when reasonably necessary).

You may also designate an authorized agent to submit a request on your behalf, subject to our ability to verify that the agent has been authorized to act on your behalf.

8. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction. However, no method of transmission or storage is 100% secure, and we cannot guarantee absolute security.

9. Children's Privacy

Our Services are not directed to children under the age of 16, and we do not knowingly collect personal information from children under 16. If we learn that we have collected personal information from a child under 16 without verified parental consent, we will take steps to delete that information.

10. Third-Party Links

Our Services may contain links to third-party websites or services that are not operated by us. We are not responsible for the privacy practices of those third parties, and we encourage you to review their privacy policies before providing any information.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational, or regulatory reasons. We will post the updated Policy on this page with a revised "Effective Date." Your continued use of the Services after the update constitutes acceptance of the revised Policy.

12. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

Velez Network

Email: info@veleznetwork.com

Mailing Address: 3626 North Hall St, Dallas, TX 75219

Website: <https://veleznetwork.com/>

This document is a general template provided for informational purposes and does not constitute legal advice. Bracketed placeholders should be completed with accurate company details, and this Policy should be reviewed by qualified legal counsel before publication to ensure compliance with the CCPA and any other applicable laws.