



Happy Holidays Everyone!

We wanted to address the subject that many of you may just now be hearing about, regarding a “mysterious” respiratory illness in the pet population.

While this information is now just being picked up by the news since it’s spread to the Western part of the country, this unknown kennel cough-like pathogen has been circulating for well over a year in our region. Paw Plaza saw this illness in Fall 2022 and again starting in September of this year. We have not seen the severity of the illness as some news reports are stating; we are primarily encountering dogs with symptoms such as sneezing, reverse sneezing, nasal discharge, coughing, and lethargy. The worst cases in our community have been 2 dogs being diagnosed with pneumonia.

We absolutely understand everyone’s concern for the health and safety of their dogs and assure you that Paw Plaza goes above and beyond the standard health and cleanliness protocols when it comes to our daycare, boarding, and grooming services.

- Individual water bowls for each dog, cleaned and sanitized after use
- Every dog (or family of dogs) have their own stall each day which is sanitized top to bottom between occupants
- Common areas are extensively cleaned and sanitized daily
- Playgroups are 10 or less dogs
- We are diligent about all dogs being up to date with all required vaccinations
- We do not allow dogs with any symptoms of an illness to attend daycare or boarding, and any dog that develops symptoms while in our care are immediately quarantined.

Ultimately the best way to minimize risk of your dog being exposed to any contagion is to avoid boarding facilities, dog parks, Vet offices, public parks, and neighbors dogs. Knowing that we provide a service that makes having a dog possible for so many of our customers, Paw Plaza is committed to being here for all our customers this holiday season and into the new year.

Thank you,

