

YOUR PRIVACY MATTERS

CareLink Solutions Website Privacy Policy





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At CareLink Solutions, compassion, respect, and integrity guide how we serve you—and how we handle the information you share with us.

Connecting You With Care

When you contact us through our website, we collect the information you provide, such as your name, email address, telephone number, and message. We use this information to respond to your inquiry and connect you with the appropriate team.

Sharing Information Responsibly

Information may be accessed by authorized staff and service providers who support our website and inquiry process. Information may also be disclosed as required by law.

Protecting Your Sensitive Information

Please keep website messages general. Do not include medical details, Social Security numbers, insurance information, or other sensitive information. Contact our office for instructions on securely submitting service or referral documents.

Cookies and Tracking

CareLink Solutions does not intentionally use analytics or advertising tools to track website visitors. Our website provider may use technologies necessary to operate and maintain the site.

Safeguarding Your Information

We use safeguards designed to protect information submitted through our website. However, no online transmission or storage method is completely secure. Information is retained according to our applicable record retention requirements.

Your Questions and Choices

Contact us with questions about your information or to request a correction or deletion. Requests will be reviewed according to applicable laws and record retention requirements.

Your Health Information Rights

To learn how we use and disclose protected health information and understand your rights as a member, please review our **Notice of Privacy Practices**.

Need Immediate Help?

Our contact form is not monitored for emergencies. For a medical emergency or immediate danger, call **911**.

Contact CareLink Solutions

Phone: (336) 285-6887

Email: infor@carelinkinc.org

Address: 1214 Grove St, Greensboro, NC 27403

Effective Date: October 2026. We may update this policy as our practices or applicable requirements change