



## The Incoming Student Journey: Improving the Student Experience

Friday 29 June 2018

*Through panels, presentations and group sessions, the workshop will consider ideas and strategies to enhance the overall experience of incoming exchange, top-up or full degree-seeking students.*

**University of Lille**  
**Université de Droit et Santé de Lille (Law School)**  
**1 Place Déliot, 59000 Lille**

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|---------------|---|
| 10:00 – 10:15 | <b>Welcome</b><br><i>Professor Jean-Christophe Camart, Vice Chancellor, University of Lille</i>   |
| 10:15 – 10:20 | <b>A brief introduction to the day &amp; introducing the EUA committee</b><br><i>Anne-Marie Gorisse, President, EUA</i>   |
| 10:20 – 11:15 | <b>The incoming student journey and internationalisation at home</b><br><i>Dr. Jos Beelen, Professor of Global Learning, The Hague University of Applied Sciences</i>   |
| 11:15 – 12:00 | <b>A widening world of mobility – new challenges for incoming students</b><br><i>Elissa Williams, Global Education Manager, Keele University</i>  |
| 12:00 – 13:00 | <b>Lunch</b>  |
| 13:00 – 14:00 | <b>Overcoming the initial shock: strategies to help students adapt to a new study environment</b><br><i>Dr. Martin Hyde, author of Intercultural Communication: An Advanced Resource Book for Students</i>                |
| 14:00 – 14:45 | <b>Low cost/no cost activities to enhance the student experience of welcome week</b><br><i>Adrián Altafaj Álvarez &amp; Laura Nieto Cuervo, International Relations Team, ESTICE International Business School, Lille</i> |
| 14:45 – 15:15 | <b>Student support for incoming research and joint PhD students</b><br><i>Dr. Nick Watmough, Head of Academic Research, University of East Anglia</i>   |
| 15:15 – 15:30 | <b>Tea/coffee break</b>   |
| 15:30 – 16:15 | <b>Developing the intercultural skills of incoming students: a toolkit</b><br><i>Prof. Anke Middelman, SKEMA Global Business School, Lille</i>  |

Planning your journey:

From the UK: trains to Lille Europe run approx. every 2 hours from London St. Pancras and journey time is under 90 minutes

More travel information can be found at:  
<https://www.eurostar.com/uk-en/trains>

From the rest of Europe: trains leave Paris Gare du Nord regularly and take under an hour to get to Lille Europe or Lille Flandres

More travel information can be found at:  
<https://www.sncf.com/sncv1/en/passengers>

Flights into Lille airport are possible, but you may find Paris Charles de Gaulle an easier alternative