

It's Thyme to Dine - Privacy Policy - July 2023

The following are our terms of use for our website www.itsthymetodine.co.uk together with our Privacy Policy, these set out the basis on which you may access and use our website.

Our contact details

It's thyme to Dine Ltd.
Suite G04,
1 Quality Court,
Chancery Lane,
London,
WC2A 1HR
Company Number: 14040460
Phone Number: 07554 032232
E-mail: itsthymetodine@gmail.com

The type of personal information we collect from you

We currently collect and process the following information:

- Information you provide by completing forms on our site www.itsthymetodine.co.uk.
- Personal identifiers, contacts and characteristics (for example, name and contact details)
- Including information provided at the time of registering to use the site or information provided to us to report a problem with the site.
- Should you contact us via, phone, email or letter, we may retain this information.
- Details of transaction you undertake through our website and the fulfilment of your orders.
- Details of visits to our site including traffic data, location data, weblogs and other communication data.

How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- **IP Addresses** - We may collect information about your computer, specifically your IP address, operating system & browser type, for internal administration and report upon at an aggregate level information to our advertisers.
This is statistical data only and does not identify any individual users.
- **Cookies** – We may obtain information about your general site usage by using cookie files stored on your computer. They help us to improve our website and deliver a better and more personalised service.
You have the right to refuse to accept cookies. Should you do so it is possible that the refusal of cookies may affect the access to some areas of the website.

Storage of Your Personal Data

All the information you provide is stored securely via our website provider. If any payment transactions are taken they will be encrypted.

The transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security if your data transmitted to our site. Any transmission is at your own risk. Once we have received your data, we will use strict procedure and security feature to try to prevent unauthorised access.

We may share this information with government bodies, regulators and others to meet legal obligations. Specifically, where;

(b) We have a contractual obligation.

(c) We have a legal obligation.

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) We have a legitimate interest.

Your consent.

You can remove your consent at any time. You can do this by contacting us.

How we store your personal information

Your information is securely stored, via our website provider. Details of which can be provided on request.

Your data protection rights

Under data protection law, you have rights including:

- **Your right of access** - You have the right to ask us for copies of your personal information.
- **Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- **Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.
- **Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.
- **Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.
- **Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us via;

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How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us via the details above.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF
Helpline number: 0303 123 1113
ICO website: <https://www.ico.org.uk>