



**Newberg Canine**  
Rehabilitation Center, LLC

# Client Information Form

**Primary Owner** \_\_\_\_\_ **Phone 1** \_\_\_\_\_

**Secondary Owner** \_\_\_\_\_ **Phone 2** \_\_\_\_\_

**Address** \_\_\_\_\_ **City/ST/ZIP** \_\_\_\_\_

**Email** \_\_\_\_\_ **Emergency #** \_\_\_\_\_

**Dog Name** \_\_\_\_\_ **Breed** \_\_\_\_\_ **Sex** \_\_\_\_\_

**Neutered/Spayed** \_\_\_\_\_ **Color** \_\_\_\_\_ **DOB** \_\_\_\_\_

**Injury** \_\_\_\_\_

**Past Medical History** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Veterinarian/Clinic** \_\_\_\_\_ **Phone** \_\_\_\_\_

**Vaccinations** \_\_\_\_\_

**Previous Surgery** \_\_\_\_\_

\_\_\_\_\_

**Allergies** \_\_\_\_\_

**Medication** \_\_\_\_\_

**Diet/Food** \_\_\_\_\_

**Previous Activity** \_\_\_\_\_

**History of Present Illness** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Treatment Since Injury/Surgery** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Owner's Goals** \_\_\_\_\_

\_\_\_\_\_

# **TREATMENT AUTHORIZATION AND AGREEMENT**

The person signing this contract represents and warrants that they are the true and lawful owner, of if not the owner, then has actual authority to act as Owner's Agent for purposes of authorizing Newberg Canine Rehabilitation Center, LLC (hereinafter referred to as NCR) to provide treatment, and to make any and all decisions regarding the animal and its veterinary care. The signatory shall be fully responsible for all charges incurred under this Contract and shall indemnify, defend and hold harmless NCR from any and all claims, of every kind of nature, arising as a result of or in connection with this Contract (including any claim that such person lacked the right or authority to execute this Contract on behalf of the true owner). The Owner hereby releases and shall indemnify and hold NCR harmless from any claim, demand or loss arising from any disease, injury or death arising out of any undertaking by NCR.

## **CANCELLATION POLICY**

All cancellations must have 24 hours notice or a cancellation fee of one session will be applied to your account. All no shows will also be charged one session fee for each appointment not given 24 hours 24 hours notice. For everyone's safety, exceptions will be made if you or your dog are ill or for an emergency.

## **REFUND & CREDIT POLICY**

Refunds are only issued in the event of pet death, diagnosed with terminal condition, or special conditions approved by NCR. Refunds are given within the same calendar year of original purchase. For approved Refunds, the pricing for sessions remaining returns to the same pricing as single session rates along with the initial evaluation fee.

Newberg Canine Rehabilitation offers discounted packages for clients who commit to a pre-set number of sessions. If for some reason the client chooses to discontinue their package prior to paying for all sessions in the package there will be a cancellation fee. The cancellation fee will be equal to the be equal to the difference between individual treatment price and the discounted package price for the treatment chosen.

Unused sessions from packages that are past the refund policy can be used with a different dog, different treatment, or donated to NCR or another patient.

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PRINT NAME

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DATE

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SIGNATURE