



Newberg Canine
Rehabilitation Center, LLC

Client Information Form

Primary Owner _____ **Phone 1** _____

Secondary Owner _____ **Phone 2** _____

Address _____ **City/ST/ZIP** _____

Email _____ **Emergency #** _____

Dog Name _____ **Breed** _____ **Sex** _____

Neutered/Spayed _____ **Color** _____ **DOB** _____

Injury _____

Past Medical History _____

Diagnostic Images: X-Rays ☐ CT ☐ MRI ☐ US ☐ Other _____

Veterinarian/Clinic _____ **Phone** _____

Vaccinations _____

Previous Surgery _____

Allergies _____

Medication _____

Diet/Food _____

Previous Activity _____

History of Present Illness _____

Treatment Since Injury _____

Owner's Goals _____

TREATMENT AUTHORIZATION AND AGREEMENT

The person signing this contract represents and warrants that they are the true and lawful owner, of if not the owner, then has actual authority to act as Owner's Agent for purposes of authorizing Newberg Canine Rehabilitation Center, LLC (hereinafter referred to as NCR) to provide treatment, and to make any and all decisions regarding the animal and its veterinary care. The signatory shall be fully responsible for all charges incurred under this Contract and shall indemnify, defend and hold harmless NCR from any and all claims, of every kind of nature, arising as a result of or in connection with this Contract (including any claim that such person lacked the right or authority to execute this Contract on behalf of the true owner). The Owner hereby releases and shall indemnify and hold NCR harmless from any claim, demand or loss arising from any disease, injury or death arising out of any undertaking by NCR.

The Signee acknowledges that NCR can not provide a medical diagnosis, prescribe medications, or provide other medical services unless under direction of a licensed veterinarian with a current veterinary client patient relationship (VCPR) with your pet.

Should your pet not respond to therapy as expected or should any new problems arise, we will recommend scheduling an exam with your regular veterinarian for evaluation.

Diagnostic imaging including but not limited to X-Rays, CT, MRI and ultrasound are extremely important in correctly diagnosing orthopedic conditions. Bloodwork is also very important in identifying any other medical conditions your pet may be facing. We strongly recommend having recent imaging (within the last year) on any areas undergoing treatment and bloodwork (within the last year).

The Client acknowledges that lack of diagnostic imaging prevents creating an optimal therapy plan and can increase risk of further injury during therapy.

PRINT NAME

DATE

SIGNATURE

CANCELLATION POLICY

All cancellations must have 24 hours notice or a cancellation fee of one session will be applied to your account. All no shows will also be charged one session fee for each appointment not given 24 hours notice. For everyone's safety, exceptions will be made if you or your dog are ill or for an emergency.

REFUND & CREDIT POLICY

Refunds are only issued in the event of pet death, diagnosed with terminal condition, or special conditions approved by NCR. Refunds are given within the same calendar year of original purchase. For approved Refunds, the pricing for sessions remaining returns to the same pricing as single session rates along with the initial evaluation fee.

Newberg Canine Rehabilitation offers discounted packages for clients who commit to a pre-set number of sessions. If for some reason the client chooses to discontinue their package prior to paying for all sessions in the package there will be a cancellation fee. The cancellation fee will be equal to the be equal to the difference between individual treatment price and the discounted package price for the treatment chosen.

Unused sessions from packages that are past the refund policy can be used with a different dog, different treatment, or donated to NCR or another patient.

PRINT NAME

DATE

SIGNATURE