# **Terms and Conditions**

## Agreement between User and brslab.com

Welcome to brslab.com. The brslab.com website (the "Site") is comprised of various web pages operated by Biological Research Solutions. brslab.com is offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of brslab.com constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference.

brslab.com is an E-Commerce Site.

Offering informational results for water testing. Although we use valid testing methods, the results given are for informational purposes only.

### **Electronic Communications**

Visiting brslab.com or sending emails to Biological Research Solutions constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

### **Your Account**

If you use this site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Biological Research Solutions is not responsible for third party access to your account that results from theft or misappropriation of your account. Biological Research Solutions and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

### **Children Under Thirteen**

Biological Research Solutions does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use brslab.com only with permission of a parent or guardian.

### **Cancellation/Refund Policy**

No refund will be given if samples are received and processed. A refund will be given minus any shipping fees incurred.

# **Links to Third Party Sites/Third Party Services**

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#### **International Users**

The Service is controlled, operated and administered by Biological Research Solutions from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the Biological Research Solutions Content accessed through brslab.com in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

#### **Indemnification**

You agree to indemnify, defend and hold harmless Biological Research Solutions, its officers,

directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. Biological Research Solutions reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Biological Research Solutions in asserting any available defenses.

### **Arbitration**

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association, or a similar arbitration service selected by the parties, in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims in regards to these Terms and Conditions or any disputes arising as a result of these Terms and Conditions, whether directly or indirectly, including Tort claims that are a result of these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

#### **Class Action Waiver**

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/ OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and Biological Research Solutions agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding.

# **Liability Disclaimer**

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### **Termination/Access Restriction**

Biological Research Solutions reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Michigan and you hereby consent to the exclusive jurisdiction and venue of courts in Michigan in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, partnership, employment, or agency relationship exists between you and Biological Research Solutions as a result of this agreement or use of the Site. Biological

Research Solutions's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of Biological Research Solutions's right to comply with governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Biological Research Solutions with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and Biological Research Solutions with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Biological Research Solutions with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

# **Changes to Terms**

Biological Research Solutions reserves the right, in its sole discretion, to change the Terms under which brslab.com is offered. The most current version of the Terms will supersede all previous versions. Biological Research Solutions encourages you to periodically review the Terms to stay informed of our updates.

#### **Contact Us**

Biological Research Solutions welcomes your questions or comments regarding the Terms:

Biological Research Solutions 6841 N Rochester Rd ROCHESTER HILLS, Michigan 48306

Email Address: Client@brslab.com

Telephone number: 2486509017

Effective as of June 19, 2023