



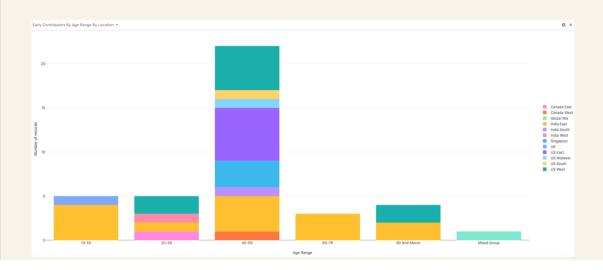


Hello, Juni!

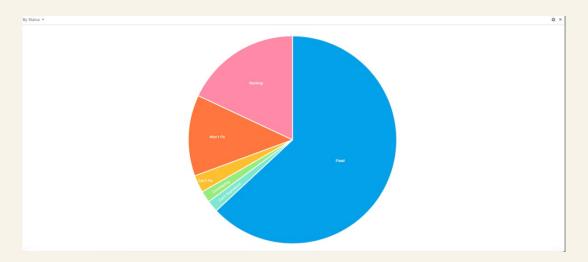
Thank you for the feedback that you've shared with us!

While we can't address all reported issues to everyone's satisfaction, we thought it would be good to let you know how we are proceeding at this time. We also continuously record user feedback in Kanban style on our About Us page.

In the meantime, check out the most frequently asked questions. If you have other feedback, don't hesitate to contact us.

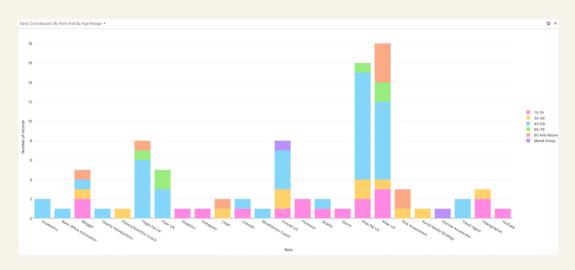


40 early contributors and users have participated in helping PalUpNow! be a better platform, and have provided feedback generously for us to make improvements. They belong to multiple age groups, ranging from tweenagers to octogenarians, and are located across multiple geographies, most significantly US, Canada, India, Singapore, UK, and other parts of the world.



Out of the 111 issues that were reported, we were able to resolve 70 (63.1%).

20 (18%) are in the backlog, 14 (12.6%) won't be fixed due to reasons we've documented, 3 (2.7%) can't be fixed by us, 2 (1.8%) are being considered as we write, whereas 2 (1.8%) weren't reproducible and were reported fixed afterwards. As we grow, we will continue to iterate and make things better!



What is truly amazing is the number of hats people wore to help PalUpNow! get off the ground. Folks contributed towards:

a. implementing back office automation to keep management overhead down b. our social media channels (Instagram, YouTube, Facebook, LinkedIn, Quora,

Twitter, Tumblr, and Pinterest) to help spread the word

- c. coaching kids, young adults, and senior citizens both physically and mentally
- d. improving user experience, especially for people who aren't tech-savvy
- e. pal-ing up to help get vaccine shots, to help someone get out after a tedious lockdown and many such activities. See user reviews.

Want to learn more about vision, mission, team members, and partners? Click "Learn More About PalUpNow!" below. And don't forget to forward this email to other folks, who might be interested.

Learn More About PalUpNow!

Best regards, PalUpNow! Team











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