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PalUpNow! connects people, who need assistance in flights or on the road, with helpful pals.

"Pal" means friend!

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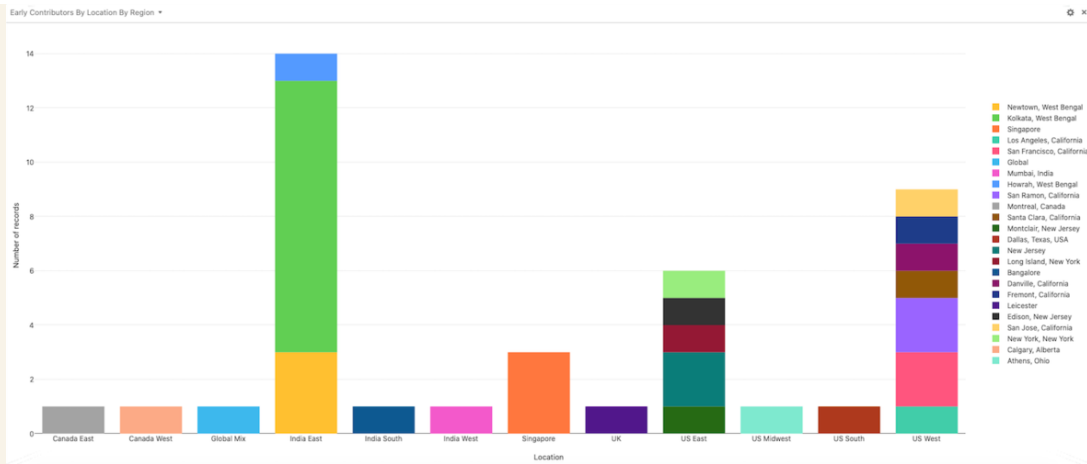
Hello, Juni!

Thank you for the feedback that all of you've shared with us! We have an updated Kanban report on our [About Us](#) page. In the meantime, we've also emailed most of you individually about how we addressed your feedback.

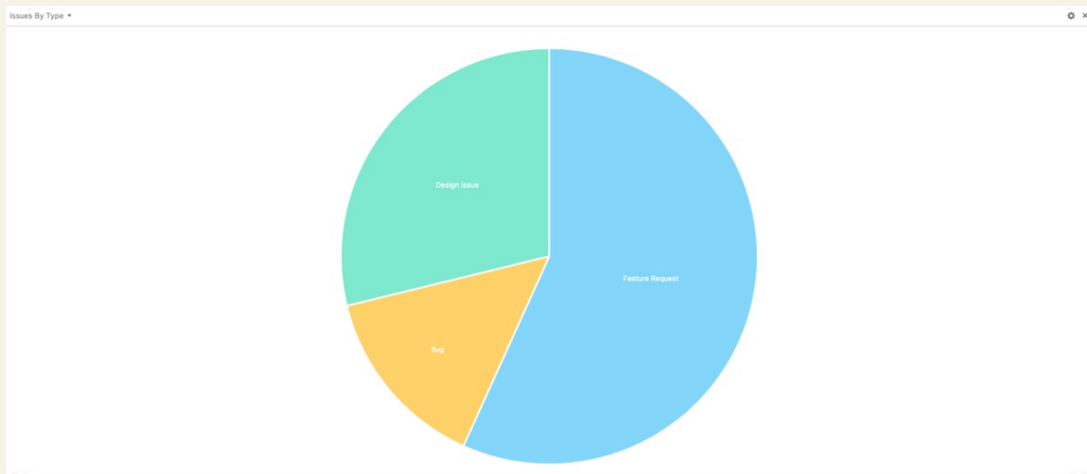
In the [last newsletter](#), we shared stats on our:

- early contributors (~40 and growing)
- percentage of our backlog that we're able to fix to your satisfaction (~65% and ongoing)
- variety of hats users wore to help mature PalUpNow!'s [MVP](#) (minimum viable product).

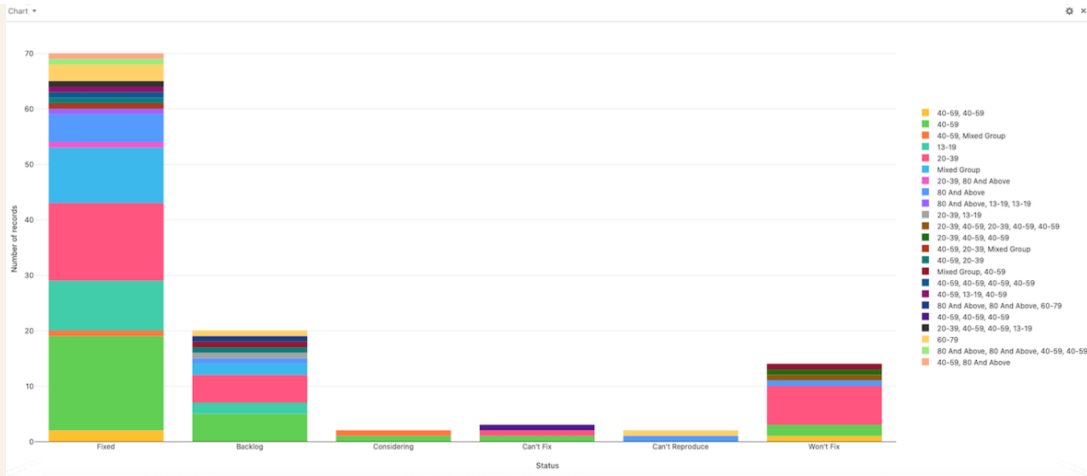
Today, we'll share more insights. Read on.



Participating users are based in Canada East, Canada West, India East, India South, India West, Singapore, UK, US East, US Midwest, US South, and US West. We've also analyzed their specific regions to learn about bias and constraints local to that region.



Most of the reported issues were feature requests to help mature the MVP and make it more usable. Some issues require better designs and some are outright defects, and we're making improvements continually. We hand the MVP over quickly to everyone, so that we get diverse perspectives quickly.



Our backlog has your issues with status "Fixed", "Backlog", "Considering", "Can't Fix", "Can't Reproduce", and "Won't Fix". See this chart to understand the participating age groups within these six categories. While making tough choices, we've favored elderlies and the differently abled over others, who we hope can empathize with physical, visual and technical impairments.

Want to learn more about our vision, mission, and partners? Click "Visit PalUpNow!" below. And don't forget to forward this email to your friends and family, and encourage them to sign up!

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Best Regards,
PalUpNow! Team



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