

MX Method

Privacy Policy

Last updated: June 28, 2026

Your privacy matters deeply to us. This Privacy Policy explains what information we collect, how we use it, and the choices you have. It applies to the MX Method application and the website at minamichael.com (together, the "Service").

1. Who We Are

The Service is owned and operated by Mina Xenaki Michael ("we," "us," or "our"), the data controller responsible for your personal information. You can reach us at mina@minamichael.com.

2. Our Privacy Promise

MX Method is built to be private by design. The personal reflections you create in the app — your drawings, journal entries, and writing — are stored only on your own device, in your own browser. They are never transmitted to us, never shared with other users, and never sold.

3. Information We Collect

a) Information stored only on your device

Your drawings, journal entries, released thoughts, and similar in-app content stay on your device. We have no access to this information and do not collect or store it.

b) Information you give us directly

- Account & subscription details: when you subscribe, we (and our payment provider) collect your email address and payment information needed to process your Subscription.
- Communications: if you email us at mina@minamichael.com, we receive your message and contact details so we can respond.

c) Information collected automatically

If our website uses basic, privacy-respecting analytics or essential cookies needed for the site or checkout to function, limited technical data (such as general device or usage information) may be processed. We do not use advertising trackers within the app.

4. How We Use Your Information

We use the limited information we collect to:

- provide, operate, and maintain the Service;
- process your Subscription, free trial, and payments;

- send you essential service messages and, where relevant, announcements about your membership;
- respond to your enquiries and provide support; and
- comply with our legal obligations.

5. Payment Processing

Subscription payments are handled securely on our website through trusted third-party payment processors. These providers process your card details under their own privacy policies and security standards. We do not store your full payment card numbers.

6. Legal Bases for Processing (where GDPR applies)

If you are in the European Economic Area or the United Kingdom, we process your personal data on the following bases: performance of a contract (to provide your Subscription); your consent (for example, optional communications); our legitimate interests (to operate and improve the Service); and compliance with legal obligations.

7. Sharing Your Information

We do not sell your personal information. We share it only with:

- payment processors, to handle Subscriptions;
- service providers who help us operate the Service (such as website hosting), under appropriate confidentiality obligations; and
- authorities, where required by law.

8. Third-Party Tools

The app may let you connect third-party music services such as Spotify or SoundCloud. When you use those features, you interact with those companies directly and under their own privacy policies. We do not receive your accounts or listening data from them.

9. Data Retention

Content stored on your device remains until you delete it or clear your browser. Information you give us directly (such as subscription and email records) is kept only as long as necessary to provide the Service and meet legal, accounting, or reporting requirements.

10. Your Rights

Depending on your location, you may have the right to:

- access the personal information we hold about you;
- request correction or deletion of your information;
- object to or restrict certain processing;

- request a copy of your data in a portable format; and
- withdraw consent at any time, where processing is based on consent.

To exercise any of these rights, contact us at mina@minamichael.com. For information stored only on your device, you are always in control and can delete it yourself at any time.

11. Children's Privacy

The Service is not directed at children under 16 (or the age of digital consent in your country). We do not knowingly collect personal information from children. If you believe a child has provided us with personal data, please contact us and we will delete it.

12. Security

We take reasonable technical and organisational measures to protect personal information. Because much of your content never leaves your device, it is inherently protected. However, no method of transmission or storage is completely secure, and we cannot guarantee absolute security.

13. International Users

If you access the Service from outside the country in which we operate, your information may be processed in other countries. We take steps to ensure your information is treated consistently with this Policy.

14. Changes to This Policy

We may update this Privacy Policy from time to time. The "Last updated" date shows the latest revision. Significant changes will be communicated through the Service where appropriate.

15. Contact Us

If you have any questions or requests regarding this Privacy Policy or your personal information, please contact:

Mina Xenaki Michael

Email: mina@minamichael.com

Website: minamichael.com

This is a starter template and not a substitute for legal advice. Please have it reviewed by a qualified lawyer to ensure it meets the requirements that apply to you (such as GDPR, CCPA, or local law).