

RETURN POLICY

Last updated December 05, 2024

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for store credit only. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within three (3) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, place the item securely in its original packaging and _____, then mail your return to the following address:

Nashville HiFi
Attn: Returns
2485 Clydeton Road
Waverly, TN 37185
United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least thirty (30) days from the receipt of your item to process your return. We will notify you by email when your return has been processed.

EXCEPTIONS

The following items cannot be returned:

- Used
- Promotions
- Special Order
- Customer Damage Incurred

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

- A 20% restocking fee will be charged for all returns.
- Sale items are FINAL SALE and cannot be returned.
- Original Box
- Original Condition
- No Scratches or Blemishes
- Maker of Product Deems It Does Not Approve of Return

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

615-216-4970

brad@nashvillehifi.com