



## 4 Nineteen Education & Training Policy/FAQ

- A \$100 deposit is to hold a place for the class(s). The balance is due 15 days after the deposit is paid and/or and 3 days before the class day depending on when the deposit was made.
- Reminders will be sent out before all classes.
- Classes are Non-Refundable 1 week before the class date and start time. Students can, however, switch to another class for the same value at another date and time up to a 3 month period from the original class day.
- There is a no-risk, 3 day period to cancel your registration and receive a full deposit refund for any reason. Students who cancel their registration after the 3-day forfeit their deposit.
- If Student asks for a refund, Student is responsible for any and all transaction fees
- We accept cash, debit cards, and credit cards (Visa, MasterCard, Discover).
- The total course fee includes all applicable course materials(handouts, manuals, and certificates of completion).
- If for any reason, the class is canceled by us, the whole course fee is refundable including the registration fee. In this scenario, students also have the option of transferring the paid fees to another course date.
- Disclaimer: None of the services or materials (written or verbal) provided by 4 Nineteen Education & Training, LLC are meant to substitute for medical treatment. The website and any material provided by 4 Nineteen Education & Training are only for educational purposes.
- We do not diagnose or treat health conditions. If you have a medical condition (physical, mental, or emotional) and choose to participate in any of our services, you must do so under the supervision of a physician.