

# What questions you should ask about Quartz Countertop Products

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## What are the specifications about the product?

- A. What percent quartz is it?
- B. What percent resin does it contain?
- C. What kind of quartz is used?
- D. Where is it manufactured?
- E. How many manufacturing facilities do they have?
- F. Do they use **Bretton Equipment** in the manufacturing process?

## What manufacturing warranties does the product have?

- A. Do they have a toll free number to call for warranty issues?
- B. Is it NSF 51 food safe?
- C. Does it have **Greenguard Certification**?
- D. Will it stain?
- E. Will it etch?

## Does it have a warranty?

- A. What does it cover?
- B. How long does it run for?
- C. Does it run with commercial jobs?
- D. Is there a Field Service representative that will quickly address the issues?

## What about the aesthetics?

- A. Does the veining run through the stone?
- B. Is it commodity quartz or is it made with upgraded quartz?
- C. Are the installers Certified?
- D. Do they design on the front side so that slabs match aesthetically?

**Bretton Equipment:** The process to engineer quartz countertops by pressing polymer resins into natural, raw quartz crystals was developed by the Italian company, Breton S.p.A, in the early 1960s. Today, Breton continues to be a leading supplier of engineered stone-making equipment.

**Greenguard:** The GREENGUARD Certification Program<sup>SM</sup> is an industry independent, third-party testing program for low-emitting products and materials. GREENGUARD Certification is a valuable tool for architects, designers, product specifiers and purchasing organizations that want to locate, specify and purchase off-the-shelf, low-emitting products for indoor environments. GREENGUARD Certification is a voluntary program available to all manufacturers and their suppliers.