

Privacy Policy

Go Dreamz Boat Rentals

Lake Lanier, Georgia

Effective Date: August 10, 2026

How we collect, use, protect, and share information

Website Policy

Go Dreamz Boat Rentals ("Go Dreamz," "we," "us," or "our") respects your privacy. This Privacy Policy explains how we collect, use, maintain, and disclose information when you visit our website, contact us, submit a rental inquiry, make a reservation, sign a rental agreement, or use our boat rental services.

By using our website or providing information to us, you acknowledge the practices described in this Privacy Policy.

1. Information We May Collect

When you inquire about or reserve a boat, we may collect information such as:

- Name
- Email address
- Telephone number
- Mailing or residential address
- Date of birth
- Billing address
- Check-in and checkout dates and times
- Rental location or delivery information
- Information concerning operators and passengers
- Information relating to minor passengers when provided by their parent or legal guardian
- Rental preferences and requested accessories
- Payment and billing information
- Payment authorization information
- Fuel usage and charges
- Security deposit information
- Damage, incident, inspection, or rental-condition information
- Communications you send to us by website form, email, telephone, or text message

When you visit our website, basic technical information may also be collected automatically by our website hosting, security, or related systems, such as IP address, browser type, device information, pages visited, and the approximate date and time of your visit.

2. How We Use Your Information

We may use personal information to:

- Respond to rental inquiries and customer-service requests.
- Process, manage, and confirm boat reservations.
- Verify renter and operator eligibility.
- Prepare rental agreements, waivers, and related documents.

- Communicate check-in, checkout, delivery, pickup, safety, and operational instructions.
- Process rental payments and security deposits.
- Calculate and collect fuel charges based on actual usage.
- Process authorized charges for damages, missing equipment, cleaning, late return, or other amounts due under a rental agreement.
- Maintain rental and transaction records.
- Investigate accidents, damages, mechanical issues, or other incidents.
- Protect our boats, equipment, customers, employees, and business.
- Prevent fraud or misuse of our services.
- Enforce our rental agreements and Terms & Conditions.
- Comply with legal, regulatory, insurance, accounting, or law-enforcement requirements.

3. Payment Information

Rental fees are generally due at the time of booking.

Go Dreamz Boat Rentals may collect or maintain payment authorization or payment-method information as reasonably necessary to process the rental and any permitted post-rental charges, including actual fuel usage, damages, missing equipment, cleaning fees, late charges, or other amounts authorized under the applicable rental agreement.

Payment information may also be processed through third-party payment or booking service providers. Those providers may have their own privacy and security practices.

4. Sharing of Information

We may share information when reasonably necessary with:

- Payment processors and financial service providers
- Website, booking, electronic-signature, or technology service providers
- Insurance providers
- Marine mechanics, repair facilities, or other professionals involved in evaluating a rental-related claim
- Accountants, attorneys, professional advisors, or collection providers
- Government authorities, law enforcement, or regulatory agencies when legally required
- Other parties when necessary to investigate fraud, accidents, property damage, safety concerns, or violations of our agreements

We may also disclose information when necessary to protect the rights, property, or safety of Go Dreamz Boat Rentals, our customers, passengers, employees, or others.

5. Information About Passengers and Minors

Boat rentals may include passengers who are minors.

When a renter provides information concerning a minor passenger, the renter represents that he or she is the parent, legal guardian, or otherwise authorized to provide the information and accept applicable rental and safety terms on the minor's behalf.

Our rental booking services are intended for adults. Under our rental requirements, the renter and boat operator must meet the age requirements stated in the applicable rental agreement.

6. Communications

By providing your telephone number or email address in connection with an inquiry or reservation, you authorize us to contact you regarding that inquiry or rental.

These communications may include reservation confirmations, payment information, electronic rental documents, arrival instructions, weather or safety information, checkout instructions, and post-rental matters.

7. Data Retention

We may retain customer and rental information for as long as reasonably necessary for legitimate business purposes, including:

- Completing the rental
- Accounting and tax records
- Payment reconciliation
- Insurance matters
- Damage or accident claims
- Dispute resolution
- Fraud prevention
- Legal and regulatory compliance

Information that is no longer reasonably required may be deleted or securely disposed of according to our business practices and applicable law.

8. Data Security

We take reasonable administrative, technical, and organizational measures intended to protect personal information in our possession.

However, no website, email system, electronic transmission, or storage system can be guaranteed to be completely secure. Customers should avoid sending sensitive payment information through unsecured email or text messages unless specifically instructed through an authorized payment process.

9. Third-Party Services and Links

Our website may contain links to or use services provided by third parties, such as payment processors, electronic-signature providers, reservation platforms, mapping services, or other websites.

Go Dreamz Boat Rentals is not responsible for the privacy practices of independently operated third-party websites or services. Customers should review the applicable third party's privacy policy when providing information directly to that provider.

10. Your Privacy Requests

You may contact us if you have questions about the personal information we maintain about you or wish to request a correction, update, or deletion.

We will evaluate and respond to requests as appropriate and as required by applicable law. Certain records may need to be retained for accounting, payment, insurance, legal, fraud-prevention, or dispute-resolution purposes.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business practices, website, services, or legal requirements.

When changes are made, the updated effective date will be posted at the top of this page.

12. Contact Us

Questions regarding this Privacy Policy may be directed to:

Go Dreamz Boat Rentals

Lake Lanier, Georgia

Phone: (678) 881-5707

Email: fun@godreamzboats.com