

INFINITY QUALITY SERVICES

I Q S

C O M P A N Y P R O F I L E

ISO Certification | Training | Consultancy

East Africa's Trusted Partner for International Standards Excellence

GLOBAL REACH • LOCAL EXPERTISE

Operating across East Africa, the MENA region, and beyond — delivering practical, business-friendly systems built on global exposure.

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TABLE OF CONTENTS

1. Company Overview & Global Reach
2. Our Vision, Mission & Values
3. Our Impact in Numbers
4. ISO Certification Services
5. Training Services
6. Additional Services
7. Our Certification Process
8. Client Success Stories & Testimonials
9. Why Choose IQS
10. Why Certification Matters
11. Our Accreditations & Partners
12. Legal & Regulatory Credentials
13. Contact Us

1. COMPANY OVERVIEW & GLOBAL REACH

WE EXIST TO BRING OUT THE BEST PERFORMANCE IN OUR CLIENTS

Infinity Quality Services (IQS) is a globally recognised ISO certification, training, and consultancy firm headquartered in Kampala, Uganda. With over a decade of hands-on experience across quality management, occupational health and safety, food safety, environmental management, and information security, IQS has established itself as the leading provider of international standards certification services in the East African region.

Founded with a clear mission to elevate organisational performance through internationally recognised standards, IQS serves a diverse portfolio of clients spanning technology, logistics, fintech, engineering, construction, food and beverage, healthcare, manufacturing, pest control, hospitality, government, and the energy sectors. Our operations extend across the MENA region and East Africa, with our Uganda office serving as the strategic hub for the African continent.

We are a team of HACCP and ISO certified professional trainers, auditors, and consultants who ensure that every engagement—from training and quality assurance to process improvement and certification—is delivered at the highest standard of excellence. Our services are backed by deep industry knowledge, global experience, and strong partnerships with accreditation bodies worldwide.

At IQS, we operate on our core business philosophy of “the 3 S”: Service, Support, and System—a framework that ensures every client receives personalised attention, robust implementation support, and a sustainable management system built for long-term success.

OUR GLOBAL COVERAGE — YOUR COMPETITIVE ADVANTAGE

IQS draws on over a decade of experience across the MENA region (Qatar, UAE, Bahrain, Saudi Arabia, Oman, Kuwait), East Africa (Uganda, Kenya, Tanzania, Rwanda), and international markets. We harness this broad global exposure to implement business-friendly, practical management systems that are not just compliant on paper but genuinely embedded in your day-to-day operations. Our international perspective means your certification is built on best practices from dozens of industries and markets worldwide—giving your organisation a true competitive edge.

2. OUR VISION, MISSION & VALUES

Our Vision

To be East Africa's most trusted and innovative provider of ISO certification and quality management solutions—empowering organisations across every industry to achieve international standards of excellence, while providing services at the most affordable rates within the shortest timeframes.

Our Mission

To maintain our prominent position in the Africa and Middle Eastern markets through uncompromising quality, 24/7 client assistance, cost-effective solutions, and fast delivery. We provide all types of ISO certifications and training programmes with expert consultancy across the East African region through our Uganda headquarters.

Our Values

Excellence: We hold ourselves to the highest standards in every engagement.

Innovation: Challenging the status quo in a changing world demands innovative thinking and a dedication to growth.

Integrity: We operate with transparency, honesty, and ethical practice in all client relationships.

Client-Centricity: Every solution we deliver is tailored to the unique needs of our clients.

Accessibility: World-class certification should be within reach of every organisation, regardless of size.

Practicality: Our global exposure enables us to implement systems that are business-friendly and operational—not just theoretical.

3. OUR IMPACT IN NUMBERS

Our track record speaks for itself. Over the past decade, IQS has achieved remarkable milestones reflecting our commitment to quality and client success:

30+	International Standards, Certifications, and Services Offered
500+	Client Companies Served Across East Africa and the MENA Region
1,800+	Certificates and Training Programmes Successfully Completed
15+	Industry Sectors Covered
10+	Years of Global Experience in Quality Management
12+	Countries with Active Client Engagements
100%	Client Satisfaction Commitment

4. ISO CERTIFICATION SERVICES

IQS provides internationally accredited ISO certifications (accredited by IAS/IAF – International Accreditation Services, USA) across the full spectrum of management system standards. Our certifications are recognised globally and accepted by regulatory bodies, government agencies, and multinational corporations worldwide.

STANDARD	MANAGEMENT SYSTEM
ISO 9001	Quality Management Systems
ISO 14001	Environmental Management Systems
ISO 45001	Occupational Health & Safety Management Systems
ISO 22000	Food Safety Management Systems
HACCP	Hazard Analysis & Critical Control Points
ISO 27001	Information Security Management Systems
ISO 50001	Energy Management Systems
ISO 41001	Facility Management Systems
ISO 18788	Security Operations Management Systems
ISO 17025	Testing & Calibration Laboratory Quality Standards
ISO 22301	Business Continuity Management Systems
ISO 22716	Cosmetics Good Manufacturing Practices
ISO 20000-1	IT Service Management Systems
ISO 10002	Customer Satisfaction – Complaints Handling
SA 8000	Social Accountability Certification
SMETA	Sedex Members Ethical Trade Audit
ASME	American Society of Mechanical Engineers Certification
CE Marking	European Conformity Certification
GMP	Good Manufacturing Practice Certification
KOSHER	Kosher Food Safety Certification
HALAL	Halal Compliance Certification
ORGANIC	Organic Product Certification
FOOD GRADE	Food Grade Material & Process Certification

We are experienced across: Quality Management Systems, Health Safety & Environment, Governance Risk & Compliance, Information Security Management, Continuity Resilience & Recovery, and Transportation Telecom & Energy.

5. TRAINING SERVICES

Our training programmes are accredited by Highfield and RSPH (Royal Society for Public Health), ensuring internationally recognised qualifications. We offer classroom and on-site training delivered by certified professionals with deep industry experience drawn from our global operations.

Core Training Programmes

- Food Safety Training (HACCP) – All Levels (Basic, Intermediate, Advanced)
- ISO Awareness Courses – Introduction to all major ISO standards
- ISO Internal Auditor & Lead Auditor Courses
- First Aid & Fire Safety Training
- Housekeeping & Workplace Safety
- Defensive Driving Training
- Lifting, Scaffolding & Welding Safety Training
- Confined Space Entry Training
- Fitness for Machinery Operations
- Working at Heights Safety Training
- Environmental Awareness & Compliance Training
- Quality Management Fundamentals

6. ADDITIONAL SERVICES

Monthly/Yearly Food Safety Services: Ongoing food safety management on a contract basis, ensuring continuous compliance with national and international food safety regulations.

Consultancy Services: Expert guidance on management system implementation, process improvement, regulatory compliance, and organisational development.

Audit & Inspection Services: Comprehensive internal and external audit services to evaluate compliance, identify gaps, and drive continuous improvement.

Gap Analysis: Thorough assessment of current operations against ISO requirements, identifying areas for improvement before formal certification.

Documentation Design: Professional development of all required quality manuals, procedures, work instructions, and records.

7. OUR CERTIFICATION PROCESS

We have developed a streamlined 5-step certification process that makes achieving ISO certification simple, efficient, and stress-free:

STEP 1: The Brief — The client briefs us on what they need. We set project timelines and conduct a detailed study and analysis of the company's existing operations, identifying objectives and scope.

STEP 2: Gap Analysis — Our expert team gathers all current performance data, documentation, and records to identify risks, missing documents and manuals, key action items, and quality system gaps.

STEP 3: Documentation — We develop all compulsory procedures in line with your current business operations, creating complete documentation that meets ISO requirements while reflecting your actual working practices.

STEP 4: Training — Complete ISO training is provided to your team. A dedicated quality team is established within your organisation, and a management review meeting is conducted to ensure readiness.

STEP 5: Certification & Audit — A final audit is carried out after complete ISO implementation. Once all requirements are met, we present your internationally accredited ISO certificate. You are now certified!

Our global experience means every system we implement is practical and business-friendly—designed to work within your operations, not against them. We harness exposure from markets across the Middle East, Asia, and Africa to build systems that deliver real operational value from day one.

8. CLIENT SUCCESS STORIES & TESTIMONIALS

IQS has had the privilege of partnering with leading organisations across East Africa and the MENA region. Their success stories demonstrate the transformative power of ISO certification:

New-Edge Technologies & Logistics (NTL) Ltd | *ICT Solutions, Logistics & Microsoft Partner* | Kampala, Uganda

Certification: ISO 9001 – Quality Management Systems

“Working with IQS was a seamless experience from start to finish. Their team understood our unique challenges as a technology and logistics company and guided us through every step of the ISO 9001 certification process. The certification has significantly enhanced our credibility with government and corporate clients, and our internal processes have never been more efficient. We highly recommend IQS to any organisation serious about quality.”

Red Arrows Fumigation | *Pest Control & Fumigation Services* | Uganda

Certification: Triple ISO Certification – ISO 9001, ISO 14001 & ISO 45001

“Achieving a triple ISO certification was a landmark moment for Red Arrows Fumigation. The IQS team, led by Ms. Maria Nakibuuka, guided us through the entire process with professionalism and expertise. The triple certification in quality, environmental, and occupational health and safety management has transformed how we operate—our clients now have absolute confidence in the safety and reliability of our services. IQS delivered exactly what they promised, on time and within budget.”

Four Corners Transform Ltd (FCTL) | *IT Solutions & Infrastructure* | Kenya, Uganda, Rwanda

Certification: ISO 27001 – Information Security Management Systems

“As a leading IT solutions provider serving governments and enterprises across East Africa, information security is paramount. IQS helped us achieve ISO 27001 certification with remarkable professionalism. Their understanding of the technology sector made the entire journey smooth. We now have robust security protocols that give our clients complete confidence in our services.”

Crystal Consult Uganda Ltd | *Engineering Solutions & Telecommunications* | Kampala, Uganda

Certification: ISO 9001 & ISO 45001 – Quality and Occupational Health & Safety

“Crystal Consult has been providing specialised contract engineering services across Uganda and the wider East African telecom sector for years. Partnering with IQS for our ISO certification was one of the best decisions we made. Their consultants demonstrated deep expertise in engineering sector compliance, and the dual certification has opened new doors with international clients and regulatory bodies.”

Kuunda Holdings | B2B Digital Lending & FinTech | Operations in Uganda, Tanzania, Kenya, Malawi**Certification:** ISO 27001 – Information Security Management Systems

“In the fintech space, data security and compliance are essential. IQS understood the unique regulatory landscape we operate in and helped us build an information security management system that meets the highest international standards. Their team was responsive, knowledgeable, and committed to our success. The certification has strengthened our partnerships with banks and mobile money operators across the continent.”

Real Star Ltd | Security Services | Operations in Uganda, Zimbabwe, Zambia, Tanzania, Mozambique, Kenya**Certification:** ISO 9001, ISO 14001 & ISO 45001 – Integrated Management Systems

“As a security company operating across multiple African countries, achieving triple ISO certification was critical to demonstrating our commitment to professional standards. IQS provided a thorough, no-nonsense approach to certification that respected our operational realities. The integrated management system they helped us implement is practical, effective, and has been a genuine differentiator when bidding for multinational contracts.”

Deliet Cooking School | Culinary Education & Food Safety | Kampala, Uganda**Certification:** HACCP Certification & Food Safety Training

“As a culinary institution, food safety is the foundation of everything we teach. IQS provided us with comprehensive HACCP certification and food safety training that has elevated both our curriculum and our operational standards. Their trainers were exceptional—practical, engaging, and deeply knowledgeable. Our students now graduate with an understanding of international food safety standards, which sets them apart in the hospitality industry.”

FURTHER TESTIMONIALS AVAILABLE ON REQUEST

We understand that prospective clients may wish to verify our track record before committing. IQS is happy to provide additional client references, detailed case studies, and written testimonials from any of our certified organisations upon request. We can also arrange direct client-to-client conversations where appropriate. Please contact us at info@iqsuganda.com or +256 771 666 999 to request references tailored to your industry and certification requirements.

More Trusted Clients Across Industries

Beyond these featured stories, IQS has proudly served hundreds of organisations including:

- Leading construction & infrastructure firms
- Major food processing & beverage companies
- Healthcare facilities & hospitals
- Government ministries & agencies
- Financial institutions & banks
- Manufacturing & industrial companies
- Educational & culinary institutions
- Hospitality & tourism operators
- Oil, gas & energy companies
- Security & facilities management firms
- Telecommunications providers
- NGOs & international organisations

9. WHY CHOOSE IQS

Choosing the right certification partner is one of the most important decisions your organisation will make. Here is why over 500 companies across East Africa and the MENA region trust IQS:

Internationally Accredited: Our ISO certifications are accredited by IAS/IAF (International Accreditation Services, USA) and training by Highfield/RSPH. Your certification is recognised and respected globally.

Global Exposure, Practical Systems: We harness our experience across 12+ countries to implement management systems that are business-friendly and operationally practical—not just paperwork exercises. Every system we build is designed to work in your real business environment.

Fast & Flexible Timelines: We understand that time is money. Our streamlined process delivers certification faster than industry averages, with flexible scheduling that works around your operations.

24/7 Client Support: Questions don't follow business hours, and neither do we. Our dedicated support team is available around the clock at every stage of your certification journey.

Most Competitive Pricing: We offer the lowest cost and maintenance fees in the industry without compromising quality. World-class certification should be accessible to organisations of all sizes.

Global Expertise, Local Presence: Our team brings diverse international knowledge from across the MENA region, Asia, and Africa, combined with deep understanding of the East African business environment.

End-to-End Service: From initial consultation and gap analysis through documentation, training, audit support, and post-certification maintenance—we are with you every step of the way.

Proven Track Record: With 1,800+ certifications completed and 500+ satisfied clients, our results speak louder than promises.

10. WHY CERTIFICATION MATTERS

In an increasingly competitive global economy, ISO certification is not a luxury—it is a strategic necessity:

Competitive Advantage: ISO certification differentiates your business in tender evaluations, partnerships, and client acquisition. Many government and corporate contracts now require ISO certification as a minimum qualification.

Operational Excellence: Standardised processes reduce waste, eliminate inefficiencies, and create predictable, high-quality outcomes across your organisation.

Customer Confidence: Certification demonstrates your commitment to quality, safety, and continuous improvement, building trust with customers, investors, and regulators.

Market Access: ISO certification opens doors to international markets, cross-border partnerships, and export opportunities that would otherwise be inaccessible.

Risk Management: Certified management systems help identify, assess, and mitigate risks before they become problems.

Regulatory Compliance: ISO standards align with national and international regulations, keeping your organisation ahead of evolving compliance requirements.

Continuous Improvement: The ISO framework embeds a culture of continuous improvement that drives sustained growth and innovation.

11. OUR ACCREDITATIONS & PARTNERS

IQS maintains the highest levels of professional accreditation, ensuring every certification and training programme meets rigorous international standards:

IAS/IAF Accreditation: Our ISO certifications are accredited by the International Accreditation Services (IAS), a member of the International Accreditation Forum (IAF), based in the USA. This ensures global recognition and acceptance.

Highfield Accreditation: Our food safety and health and safety training programmes are accredited by Highfield, one of the UK's leading awarding organisations for compliance training.

RSPH Accreditation: We are accredited by the Royal Society for Public Health (RSPH), ensuring our training programmes meet the highest standards of public health education.

Our accreditations are regularly audited and renewed, ensuring that IQS consistently meets the evolving requirements of international standards bodies. Our global presence across the MENA region and East Africa means we bring world-class expertise to every local engagement.

12. LEGAL & REGULATORY CREDENTIALS

IQS Management Systems Ltd is a fully registered and compliant Ugandan company, operating under all applicable laws and regulatory frameworks. Our legal standing provides clients with the assurance that they are partnering with a legitimate, accountable, and professionally governed organisation.

CREDENTIAL	DETAILS
URSB Certificate of Incorporation	<p>Company Name: IQS Management Systems Ltd (Private Limited By Shares)</p> <p>Registration No: 80034619697623</p> <p>Incorporated under Section 18(3) of the Companies Act 2012, Republic of Uganda. Certificate issued 9th January 2025.</p>
URA Tax Registration (TIN)	<p>Taxpayer Identification Number (TIN): 1054662615</p> <p>Business Activity: Professional, Scientific and Technical Activities</p> <p>Registered with Uganda Revenue Authority. Certificate of Registration issued 21st February 2026.</p>
KCCA Trade Licence	<p>Licence No: TLC 20251701072</p> <p>COIN: 0000580004</p> <p>Location: Kamwokya, Central Division, Kampala</p> <p>Valid trade licence issued by Kampala Capital City Authority (KCCA). Valid through 25th June 2026.</p>

Copies of all registration documents, certificates, and licences are available for inspection upon request. IQS operates with full transparency and compliance with all Ugandan regulatory requirements.

13. CONTACT US

Ready to take your organisation to the next level? Get in touch with IQS today for a free consultation and quotation.

INFINITY QUALITY SERVICES (IQS)

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