

OUR SAFETY CULTURE: POWERED BY MEERKATS

National Patient Safety Goals

#2 - Improve Staff Communication



This month, our purple meerkats are on a mission: Make every message count. NPSG #2 reminds us that clear, timely, and accurate communication is essential to patient safety—especially during handoffs and test result reporting.

In our latest video, the meerkats show us how SBAR, read-back, and repeat-back tools help everyone stay on the same page (and avoid near misses).

Use SBAR
Confirm test results
Double-check critical info

Because when it comes to safety—missing a word can mean missing a step.

***Safety isn't solo.
It takes everyone of us.***



Meerkats Don't Miss a Word

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