

Fall 2023

**Volunteer
Board of Directors
Serving Your
Community:**



Board President
Marjorie Antoine

Board Vice President
Francisco Rivera

Board Secretary
Rebekkah Naputi

Board Treasurer
Robert Chang

Board Director
Alejandro Ramos

Next Board Meeting Date
October 17, 2023
at 6:00pm
Via Zoom & In Person

Night Security Patrol
Allied Universal
805 342 4539

Onsite Office:
1331 S. Creekside Drive
Chula Vista, CA 91914
Phone: 619-421-1268
Mon— Fri
9:00am-4:00pm

Onsite Team:
Erin Pruitt
General Manager

Omar Arce
Operations Manager

Mario Sanchez
Compliance/Enforcement
Officer

Adris Maher
Assistant Manager

Jenna Hall
Community Architectural
Director

Eastlake III Community Association

Community Connection

Building a strong bond through community



Onsite Office Information

Our hours of operation are as follows:

March 15th–October 15th
Mon-Friday 9am-4pm
Sat– 9am-4pm
Sun– Closed

October 16th– March 14th
Mon-Friday 9am-4pm
Saturday/Sunday– Closed

The reason for the change? We noticed a significant decrease in resident traffic during the Winter months, and an increase when the weather warmed up. To accommodate this trend, the Board elected to amend the hours.

We would also like to remind our community of the black drop box located outside of the Creekside Clubhouse office. This is added convenience to our residents who need to drop off items for the staff after hours. All items left in the drop box will be received on the next business day.

Upcoming Events— Save the Dates!

Eastlake's Bi-Annual Garage Sale — Saturday, October 14th
7:00 am

Halloween Event at the Creekside Clubhouse Parking Lot— Saturday, October 28th
3:00 pm–6:00 pm

Breakfast with Santa at The Woods Clubhouse—Saturday, December 16th
10:00 am–1:00 pm

The best way to stay connected to the Eastlake III Community Association announcements is to ensure you are receiving our weekly E-Mail Blasts. Our goal is to keep residents informed on upcoming events, new developments and any other important information about Eastlake III. If you are not signed up to our e-blasts, please contact Mario Sanchez via email at msanchez@waltersmanagement.com to be added and start receiving our weekly updates.

Pool Changes

Per our Winter protocol, beginning **November 1st** the Creekside pool will no longer be heated. The Woods pool will remain heated through the Winter months for resident use.

If you're not particular on the temperature, the pools at Creekside will remain open for use (it may be a bit cold!) and the spa will be heated. Should this change, please be on the look out for updates in the weekly email blast.



Nextdoor

We understand many residents are on **Nextdoor.com**, which is a GREAT and very useful site. However, please remember that Nextdoor is not monitored by Management/HOA. We have noticed residents submitting questions and voicing concerns about common area maintenance and association issues on this site. If you would like an **accurate/timely** response to these types of questions, please contact the onsite office directly. Also remember, there are residents representing different HOA's throughout Chula Vista and on the site. Each community association has a different set of rules and governing documents; there is not one blanket set of rules for all HOA's. Therefore you may be receiving incorrect information based on where you live.

Landscape Requests

If you have a question, request, or need assistance, please do not request assistance directly from the landscapers. We understand they may be working right behind your home and it may seem like a quick and easy request, but we need to filter everything through our work order system. Additionally, with over 3,000 homes, you can imagine how many residents may stop them for 'just one thing'. The crew has been advised not to engage with residents, so if you ask them a question they are not being rude. Give us a call in the office and we will help you. We appreciate you helping to keep the crew on task!

Exterior Changes To Your Home

We would like to remind owners that **ALL** architectural changes to the exterior of your home require written approval prior to the start of your project. If you think your improvement is not major, or does not require approval, please check with Management before and review the Architectural Guidelines. When you make changes to your home without approval, you run the risk of it not being approved after you have invested time and money. No one likes to waste money, so save yourself the time and submit your application **first**. The Architectural Committee meets to review applications twice a month, so turn around is rather quick! Additionally, we can approve solar and turf applications outside of Committee meetings. A few key points to remember:

- ◆ If you're just getting started & want to know what's OK and what's not? Review the Architectural Guidelines or contact our Community Director, Jenna Hall for assistance, jhall@waltersmanagement.com.
- ◆ Your application must be complete before it will be reviewed.
- ◆ Neighbor notification is just that– notifying your neighbors of your pending project. It is not an 'approval' of a project.
- ◆ Just because another home in Eastlake III was approved, does not mean you are able to complete the same project without approval.
- ◆ If your application is disapproved, you will be provided details on what changes are required for approval and the process to resubmit.

