

NEW REGISTRATION FORM



DOG'S NAME & DATE

Mon Tue Wed Thu Fri

OWNER INFORMATION

Full Name:	1.	2. (leave blank if only one owner)
Phone Number:	1.	2. (leave blank if only one owner)
Email:	1.	2. (leave blank if only one owner)
Address:		
Emergency Contact:	Name:	Phone Number:
Veterinarian:	Name / Clinic:	Phone Number:

PET INFORMATION

Name:		Sex:	M/F
Breed:		DOB / Age:	DD/MM/YY
Colour:		Desexed:	Y/N
Distinguishing Features:	For example: white tip on tail, ear tattoo etc. Please also include a description of your dog's collar, tags, and leash/harness.		

Microchip No.:		Council No:	
C5 Vaccination:	Date of vaccination (certificate from your vet is required):	Sighted:	(OFFICE USE ONLY)
Flea and Worming:	Type and date of last treatment:	Heartworm:	Date of last treatment:
Illnesses or Medical Requirements:		Medication:	Y/N
Dietary Requirements:	Brand/Type/Frequency/Quantity	Food provided:	Y/N
Bathing or Grooming Requirements:	<i>We will only bathe or groom your dog if it is necessary for their hygiene throughout the day.</i>	Allergies:	Y/N

Below are a few questions so we get to know your dog better (and notice if there are changes in their usual behaviour).

Aggressive: Yes / No	Fearful of Strangers: Yes / No	Relaxed: Yes / No
Anxious: Yes / No	Friendly: Yes / No	Resource Guarding: Yes / No
Chewing / Digging: Yes / No	Good Recall: Yes / No	Scavenging: Yes / No
Child Friendly: Yes / No	Jumping on People: Yes / No	Spraying or Marking: Yes / No
Crying: Yes / No	On-Leash Trained: Yes / No	Shy or Timid: Yes / No
Dominance: Yes / No	Outgoing: Yes / No	Toilet Trained: Yes / No
Energetic: Yes / No	Playful: Yes / No	Travel Sickness: Yes / No
Excessive Barking: Yes / No	Possessive: Yes / No	Well Socialised: Yes / No
Any other behavioural observations or concerns:		

Owners Consent for my dog being accommodated and socialised with other dogs (mandatory)

My dog going on leashed walks in the area:	Yes
My dog visiting designated off-leash dog parks:	Yes / No
My dog travelling in a Best Day Ever Dogs vehicle:	Yes / No
My dog being photographed, and images used on social media/website:	Yes / No
Receiving electronic communications and newsletters:	Yes / No

By attending our doggy daycare, you are agreeing that you have read, understood, and agree to the Best Day Ever Dogs terms and conditions overleaf. By accepting these terms and conditions, you certify to the accuracy of all information given about your dog when registering.

Signature: _____

Name: _____

Date: _____

Terms and Conditions of Service

The conditions of doggy daycare constitute the terms of an agreement between Best Day Ever Dogs ("the Business") and the owner of the dog or agent for the dog owner ("the Owner") relating to the provision of boarding or daycare services ("the Services") by the Business of the Owner's dog and have been prepared in accordance with *Domestic Animals Act 1994* and the *Code of Practice for the Operation of Boarding Establishments*.

Hours of operation - Monday to Friday between 8.00am and 6.30pm, strictly by appointment. Pick up and drop off times are to be pre-arranged in order to ensure the safety of all dogs upon arrival / departure and ensure adequate time to discuss any concerns with you and settle your dog. All dogs must arrive and depart our service fully leashed. If you require the occasional early drop off or late pick up, we may be able to accommodate this if you let us know prior to booking.

Bookings and payments - bookings must be made in advance, we require 24-hour's notice of cancellation or changes to bookings to avoid a cancellation fee at our discretion. All no shows will be charged in full. The Business, at its sole discretion, reserves the right to request full payment for the booking amount ahead of check-in. To the extent payment is requested and not made the booking will be cancelled by the Business.

The Business reserves the right to change the amount of the fees and charges at any time without notice to the Owner, provided however, that no such change shall be made to the fees and charges levied whilst a dog is attending a daycare session. The Owner agrees to pay all fees and charges levied by the Business as are current from time to time at the commencement of daycare and in respect of which notice is given to the Owner either verbally or by written confirmation on checking in. The Business reserves the right to charge a late collection fee and an overnight boarding fee to the extent the Owner does not collect the pet.

Admission requirements - All dogs accommodated at Best Day Ever Dogs must undertake a 'meet and greet' to assess behaviour and temperament is suitable for doggy daycare. A half-day assessment is recommended to ensure all dogs are happy and compatible within our service. We do not house dogs in individual crates or pens, and as such, all dogs are kept together where they can socialise with one another. The Business reserve the right to refuse or revoke entry of a dog if we believe they are unsuited to our service at its sole discretion. The Owner warrants that its dog is free of all diseases and illnesses and declares that their dog utilising doggy daycare services offered by the Business is registered with their local council and are booked in as the breed they are registered as.

Identification - All dogs must be identified with a collar including the dog's name (preferably with the owner's contact number) and must be leashed at drop off and pick up. All dogs must be uniquely identifiable with a microchip and/or be registered with their LGA.

C5 Vaccination Requirements - All dogs in our care must be fully vaccinated against distemper, hepatitis, parvovirus, and kennel cough (parainfluenza (Type II) virus and Bordetella bronchiseptica) and treated for fleas and gastrointestinal worms. A current vaccination certificate (certifying that vaccination was done within the preceding 12 months and that the 'due date' for the next vaccination has not been passed) must be produced for each dog before admission.

Puppies - Pups between 10 to 16 weeks can be admitted to Best Day Ever Dogs provided they have received their first vaccination at least 8 days previous to admission and are continuing the recommended vaccination schedule. Owners of these pups will be given information on the risks of the pup contracting disease and must give written approval and acknowledgment of these risks. Pups between 10 to 20 weeks being boarded at day boarding facilities must be supervised visually and physically at all times while being housed with other pups or dogs and therefore we charge a per diem puppy surcharge at our discretion. All dogs over the age of 6 months must be desexed.

Behavioural conditions - and/or previous observations of any behaviour that can affect your dog's ability to integrate into a group setting must be informed as soon as possible to Best Day Ever Dogs upon your dog's registration with the Service. Behaviours may include, but are not limited to, fear-aggression, social assertiveness, excessive barking, excessive mounting, aversion to particular breeds, aversion to strangers. Any behavioural information helps Best Day Ever Dogs employees protect the safety of every dog and furthermore, themselves.

Medication, Food and Grooming - Best Day Ever Dogs will endeavour to accommodate all reasonable special requirements including administration of medication, feeding of special diets, bathing, and general grooming. All medication is to be clearly labelled with the dog's name, medication, dosage, and frequency. Best Day Ever Dogs will only administer medication as prescribed on the label by the veterinarian. Where indicated, dogs will be fed as required/specified. Please ensure you bring along your dog's food clearly labelled with their name and quantity of feeding required. We will store your dog's food in a sealed container and will return any un-consumed food to you. We will provide bathing and general grooming only if it is deemed necessary for your dog's hygiene and welfare whilst in our Service.

Illness or injury - If your dog is ill or injured before they are dropped off to us, please consider their welfare (and the welfare of other dogs) and keep them home. If they are ill or injured, please discuss this with us prior to attendance. Dogs suspected or known to be suffering from an infectious disease must not attend.

The Business monitor all dogs throughout the day for signs of illness or injury and will contact the Owner if we are concerned for the health or welfare of your dog. If during the visit the Business considers your dog to be unwell and/or infectious, your dog will be isolated and you, and/or your emergency contact, will be notified immediately. Your dog will remain isolated until collection is arranged. In the event of an emergency and if we are unable to contact you or your emergency contact, or you are unable to collect your dog immediately to present to your own veterinarian, the Business in their sole and absolute discretion may retain the services of a registered veterinary surgeon to attend to any pet requiring veterinary treatment. The resulting veterinary fees and additional charges shall be at the expense of the Owner who hereby agrees to indemnify the Business in respect of them. The Owner agrees to pay all costs and charges for special services requested or deemed necessary by the Business and any veterinary costs for the animal during the time the animal is in the Business' care including, but not limited to travel fees and additional labour costs. In the event where the Owner's pet become seriously ill, and where the Owner cannot be readily contacted, the veterinary surgeon's decision in relation to treatment of the animal shall be final and conclusive.

Late Collection - If you are running late, please give us a call 9044 2878. Our doggy daycare closes at 6.30pm. If you will be unexpectedly later than this, please let us know as we can either arrange to chauffeur your dog home or arrange alternative care (please note both these services will incur fees). The Business reserves the right to charge a late collection fee and an overnight boarding fee to the extent the Owner does not collect the pet. The fees charged are outlined on the website.

If you haven't collected your dog and we are unable to contact you, we will contact the person nominated as your emergency contact. If we are unable to contact either you or your nominated emergency contact, we will continue to provide care for your dog (at an additional expense). We will continue to attempt to contact you and/or your nominated emergency contact as well as your nominated veterinarian. To the extent the pet is left under the care of the Business for more than two weeks after the advised check-out date, the pet will be considered to be an abandoned pet. At this stage the Business has the right to seek an alternate home for the pet. The Owner remains liable to the Business for any shortfall in charges associated with the additional Services. Further information can be found in the Domestic Animals Act 1994 Part 5 displayed in our reception.

Indemnity - The Owner agrees to be solely responsible for any and all acts or behaviour of their pet while it is in the Business' care and hereby indemnifies the Business and shall keep the Business indemnified to the full extent permitted by law for any action of the animal which apart from this indemnity may have created any liability on the Business. The Owner shall be responsible for any loss or damage to any of the Business property and accepts that the Owner of the pet will be liable for any damages caused.

All charges incurred by the Owner pursuant to this agreement must be paid before the animal leaves the Business premises unless the Owner has an active Membership – the terms of which are articulated in the Membership terms and conditions. Pre-paid bulk visits (Passes) are available for all approved dogs and expire 12 months after purchase. Passes are non-refundable and non-transferrable for change of mind. Best Day Ever Dogs reserves the right to deny the purchase of Passes.

Under no circumstances will the Business, or its employees or agents, be held responsible for Canine Influenza, injury, death, loss, or damage of any kind whatsoever that may occur to any animal while in the control of the Business.

The Owner accepts the Terms and Conditions of the Services and certifies to the accuracy of all information given about the animal. The Owner acknowledges that the agreement of this contract shall create a lien over the animal in favour of the Business which lien shall continue to exist whilst ever monies are owing to the Business pursuant to this agreement. In these Conditions, the singular includes the plural and vice versa.

Digital assets ownership - all photographic images or digital recordings taken of the facility, dogs, and staff, together with their prints and their copyrights therein are the property of Best Day Ever Dogs. You understand and agree that you have no further rights to the material, including moral rights and the copyright, and that all material becomes the sole ownership of Best Day Ever Dogs. Should you no longer wish no media format would be posted on any social media or be used in any marketing or promotional media, please advise us as soon as possible in written form with a letter including your name, your dog's name, and the date. Otherwise, we take upon ourselves that any formats of media is the right for us to use as we see fit, which you knowingly understand and accept. You acknowledge that incidental or accidental use of your pet's image may occur even after you have withdrawn your consent under this section.