



oneecm
Your Digital Information Partner

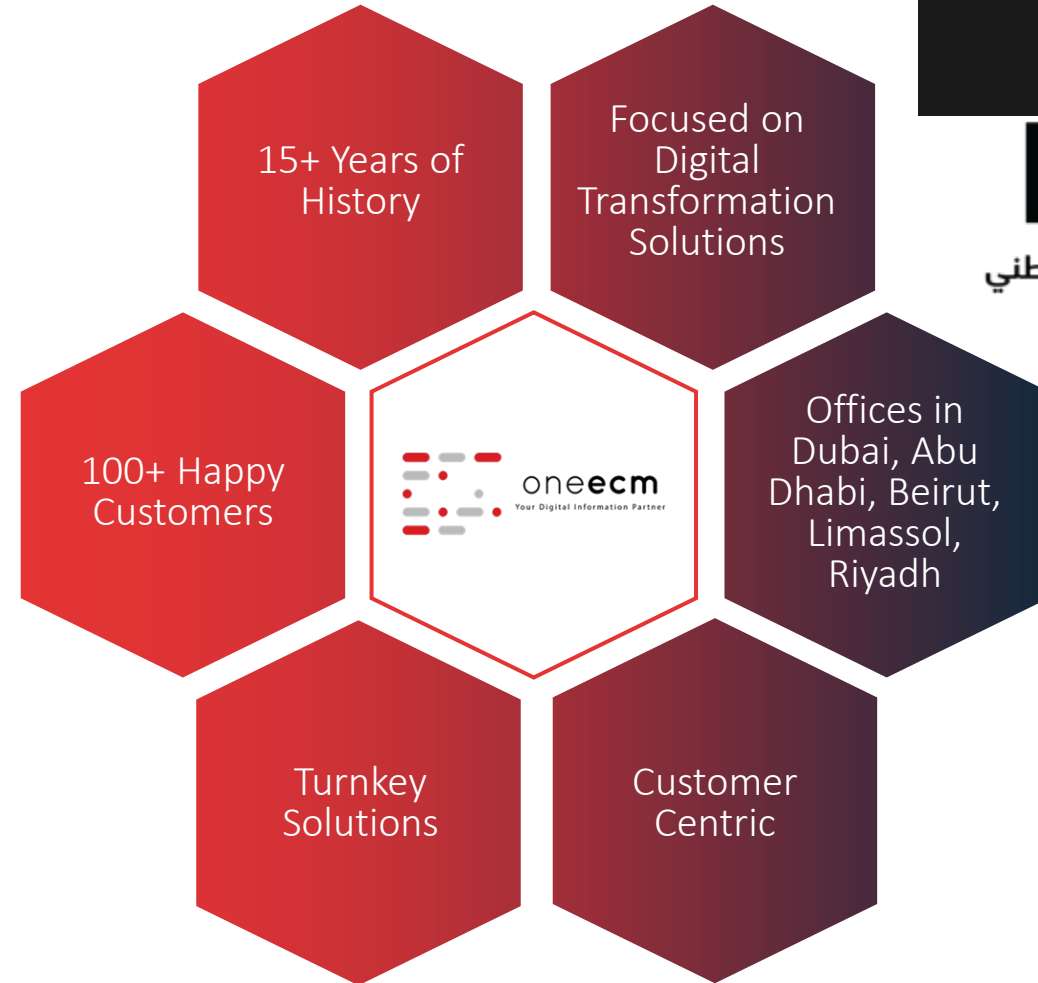
ONE ECM Your Digital Information Partner

WHO WE ARE

We are a dedicated business serving the Enterprise Information & Legal Management (EILM) market, Cognitive intelligence (CI) and Intelligent Document Processing (IDP) to enable Digital Transformation through customer centricity.

We are an ISO Certified Company, ISO 27001:2013 Information Security Management Systems and ISO 9001:2015 Quality Management Systems, ISO 14001:2015 Environmental Management Systems, and In-Country Value (ICV) certified.

We recognize the need for a focused and experienced organization specifically focused to deliver domain expertise and successful implementations that will increase efficiency and productivity in conformity with the local archiving laws and by-laws (ISO15489) to overcome the digital disruption.





WHAT WE DO

- Enterprise Content Management (ECM)
Digital Assets Management (DAM)
- AI, Enterprise Analytics & IOT
- Electronic & Physical Records Management & Digitization
- Business Process Management (BPM)
Robotics Process Automation (RPA)
- Correspondence Management System (CMS)
Contract Management
- Legal, Litigation & Matter Management System
- All in One Monitoring
- Portfolio, Project, Performance Management

1

Digital File, Content & Correspondence Management

- Digitize all paper documents and maintain a complete electronic file
- Define preconfigured filing structures and templates to ensure repeatable processes
- Use roles to adapt to different usage profile and to govern access rights
- Manage the entire life-cycle of incoming and outgoing correspondence



2

Case Management, Workflow, Automation and Collaboration

- Use workflow and case management to structure processes and achieve high quality
- Enable collaboration on content within teams, across departments and applications



3

Content Integrated with Processes & Applications

- Integrate unstructured content into business processes and context of leading application
- Easy access to all relevant documents inside and outside leading applications




4

Compliance, Governance and Auditability


- Secure long-term retention and governance with records management
- Maintain the full change history for important records for traceability and auditability






OUR ALLIANCES




opentext™ Partner
Reseller Platinum




FORMERLY KOFAX


AI, Monitoring &
Information
Management




Power PDF



ControlSuite



Printix



LITERA

Productivity
Applications






DATA IS JUST THE BEGINNING



الهوية الرقمية
UAE PASS





الأرشيف الوطني
NATIONAL ARCHIVES





وزارة شؤون الرئاسة
Ministry of Presidential Affairs

Core Signature



DocuSign®

Legal and Compliance

- ONE ECM Content Services
- ONE ECM *Correspondence Management*
- ONE ECM *ContentSynch for the Oracle Fusion Cloud Application*
- ONE ECM Contracts Lifecycle Management
- ONE ECM *Legal Inquiry & Case*
- ONE ECM RMS Physical Assets
- ONE ECM Engineering Document Management

Business Applications

STRATEGIC ALLIANCE

opentext™

opentext™ | Partner
Reseller Platinum

ONE ECM is the Opentext Platinum
Strategic Named Partner

- Over 15+ years implementing and supporting Opentext solutions based on best practices and Lessons learned.
- Unparalleled level of partnership (R&D, Sales, BVC, Support) up to executives' level.
- ONE ECM has completed the trainings and achieved the certifications required to sell, implement and service OpenText solutions.
- ONE ECM has full OpenText Support in the execution, support and delivery of projects.
- ONE ECM delivers the solutions *in conformity with the National Archives laws and by-laws.*



- Smart Electronic AI Driven EDRMS
- Contract Management
- Project Management
- *Legal Inquiry, Matter, Litigation Management*
- *RMS Physical Assets Management*
- *Correspondence Management*
- Document Change Control
- Engineering Document Management

ECM, BPM, DAM
IOT, AI

Cognitive Capture

Legal and Compliance

Business Applications

KEY CLIENTS

Government



Energy & Utilities



Telecom



Financial



Retail Legal & Other



EIM OFFERING

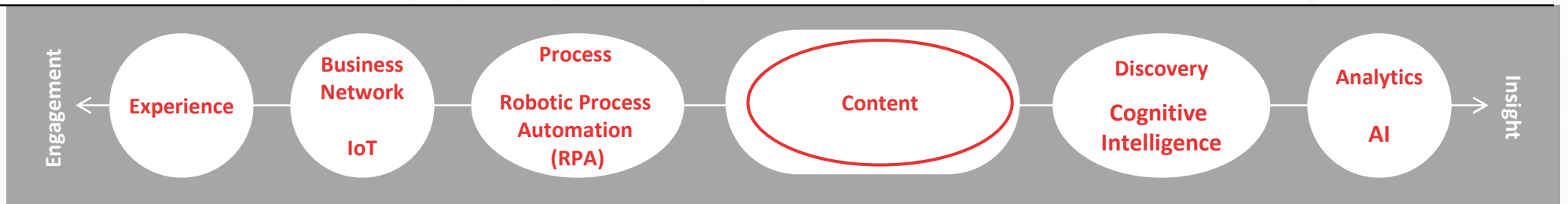
Solutions and Applications



Ecosystem integration



Product suites

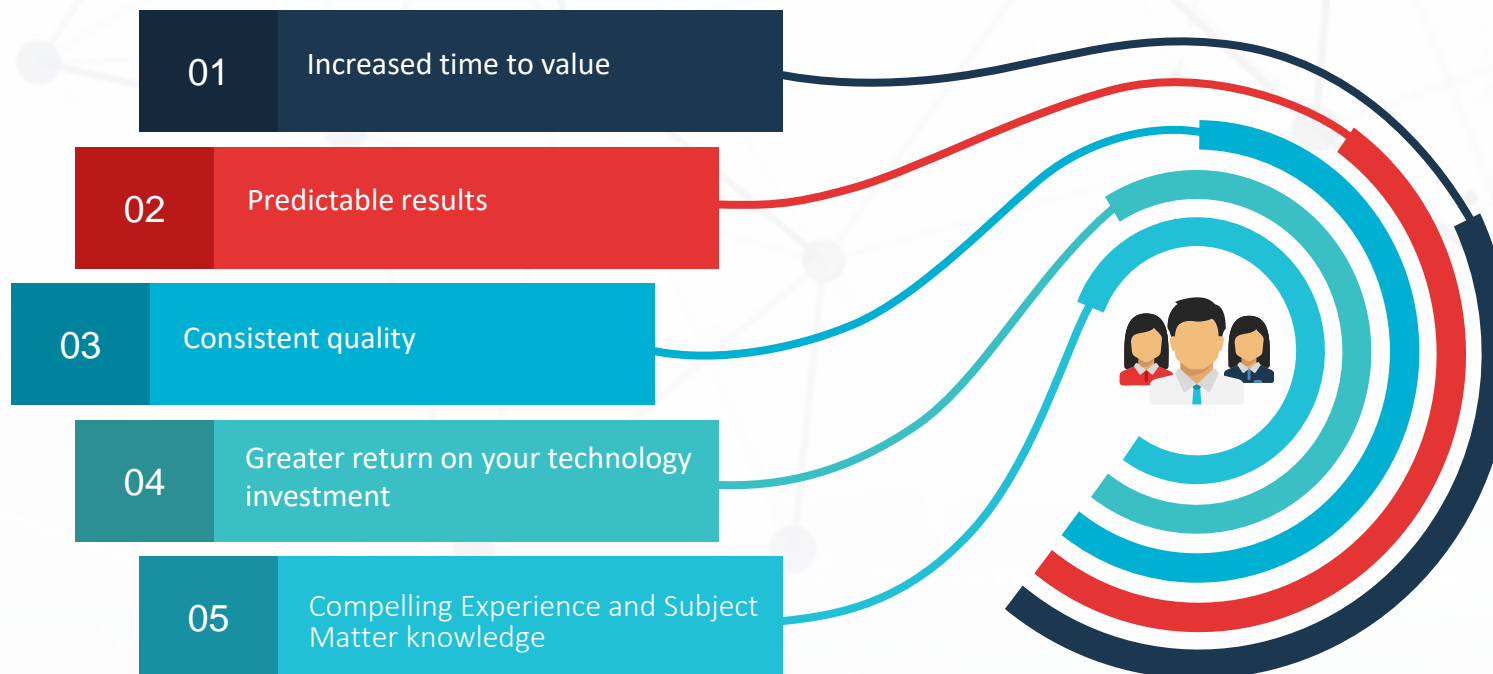


Foundational services



CONSULTANCY SERVICES

Our Added Value



NATIONAL AND INTERNATIONAL PRACTICES

Law No. 7 of 2008 on the National Archives, its amending laws and by-laws

- Documents Accessibility Policy
- Historical Archives Collection Policy
- Paper and Electronic Archives Management Policy
- Document Preservation Policy



**ONE ECM Consultants are
Certified in Archives and
Records Management...**

NFPA13 and FM Global 6-7 Standards

ISO 15499 and ISO 16175

MoReq 2010 Standard

DoD Standard 5015.2

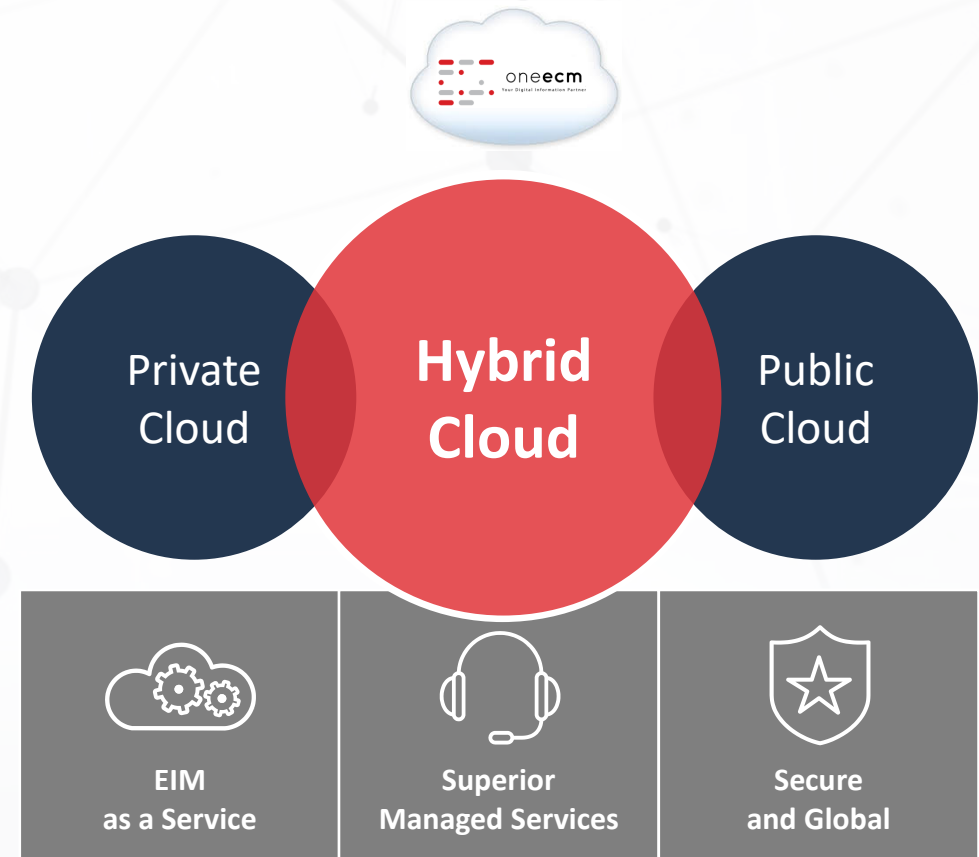
UKPro



CLOUD SERVICES

ONE ECM Cloud offering includes a foundational platform of technology services, and packaged business applications for industry and business processes, supported by comprehensive Managed Services in the Cloud.

The flexible deployment strategy that's right for your business



MANAGED SERVICES



On-Premises



Hybrid



Cloud



2 support
offices



15+ customer
service staff



24/7
support



Managed Services

- Ongoing, renewable and repeatable services
- Global consistency and repeatability
- Global Customer Service
- Operations & Engineering
- Program Management
- Incident Management
- Onboarding



Onboarding

- Platform Allocation
- Solution Implementation
- Readiness Reviews
- Deployment
- Partner Onboarding



Global customer service

- 24X7 Global Technical Support
- Applications Monitoring
- System Monitoring
- Proactive Alerts



Cloud engineering

- Product Management
- Release Management
- Application Security Compliance



Program management

- Focused Delivery Manager
- Status and Scorecard
- Governance and Service Reviews
- Implement & New Requests



Cloud operations

- Infrastructure and Operations
- Change Management
- Problem Management
- Escalation of Infrastructure Failures



Incident management

- SWAT Calls
- Production Service Disruption Management
- Incident Reports

PROFSSIONAL SERVICES

Delivering EIM solutions and customer benefits



Expert resources
Proven methodology
Best practices



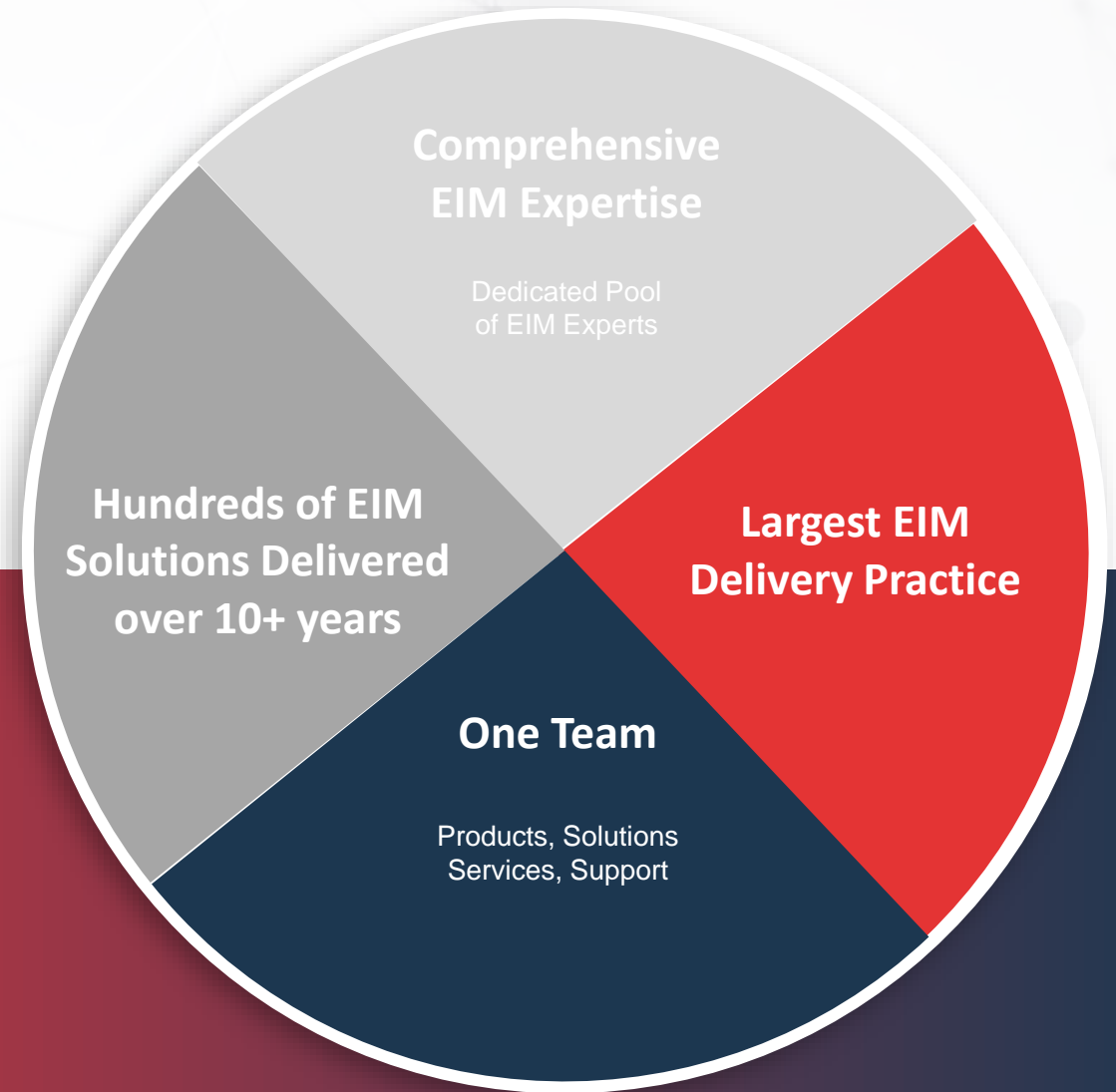
Business solutions
and packages



Deployment
flexibility



Ongoing management
and optimization



Reduce Risk | Quick ROI | Reduced TCO | Simplified Operations



On-Premises



Hybrid



In our Record Centers

DIGITIZATION AND RECORDS STORAGE

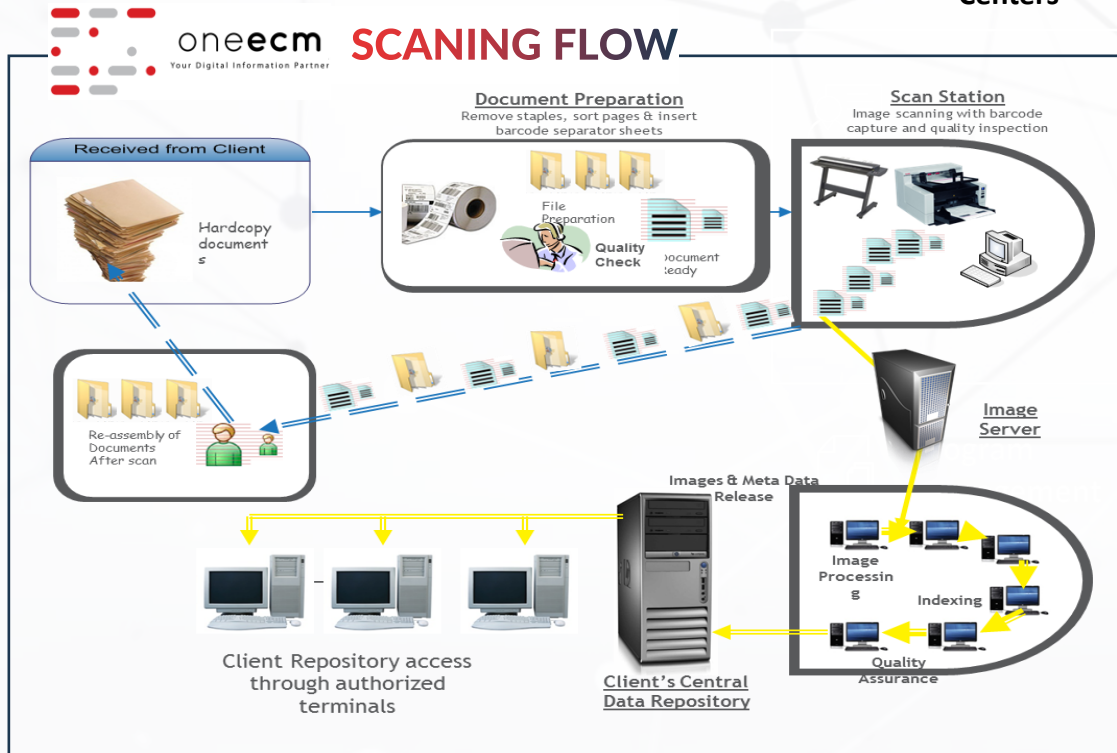


100+ Professionals



300,000+ Images Daily

Compliant with NFPA13 and FM Global 6-7 Standards high standards



Librarians wearing protective safety gear at all times Facilities located outside of flood plains

Safety signage displayed throughout all facilities

Boxes stored in elevated locations – at least 1 meter from road level and 30cm from ground level

Detection and Fighting of Fire

Flood and Pest

No smoking

Sprinklers

Fire-rated FM200 & Inergen Vault for Media and Critical Documents

5 ply boxes to mitigate heat buildup & reduce water damage

Proximity to Civil Defence Station

Direct link via auto-dialer to Civil Defense

rated wiring

Smoke and Heat Detectors

Trained and Certified Facility Staff,

Librarians wearing protective safety gear at all times Facilities located outside of flood plains

SUPPORT SERVICES

ONEECM Support team
comprises of
experienced resources
to support business
critical application

ONEECM Helpdesk
System for ticket
logging, SLA and
reporting

Offer onsite and offsite
resourcing model

Proven Transition
Approach

Managed Services

Customer Satisfaction

IT FTE/Staffing Expertise

- SAP– ABAP, SAP S4 Hana, SAP BRF/PLUS, SAP BTP, SAP CPI/PI/PO, SAP EMBEDDED, SAP FIORI, UI5, BOBJ, APO DP, PIPO, BPM, HCI, CPI, MDG, FICO, HRMS, CRM, MDG, SD, Hybris, SAP Financial Accounting (FI),
- SAP Controlling (CO), SAP Sales and Distribution (SD), AP Production Planning (PP), SAP Materials Management (MM), SAP Quality Management (QM), SAP Human Capital Management (HCM), OpenText, ECM & xECM.
- Engineering (Front and Backend, DevOps and Full stack).
- Data Science, Big data and Analytics.
- RPA (Robotic Process Automation).
- Mobile Applications- Android – Native/ Hybrid, IOS, Windows
- Microsoft Technologies-Dotnet – MVC (All Versions), Angular JS, Cloud Computing, Cloud Architecture, WPF, WCF.
- Azure- BLOB Storage, SQL Azure, App service, Web job, Azure Search, Redis Cache, Web App Bot (Chat Bot), Send Grid (for mail).
- Database Administration-MySQL, MS SQL, Oracle.
- Software/Telecom Testing-Selenium, Cucumber, Test NG, Performance Testing, EBS Testing, Mobile Testing, Guide wire.
- Sun Technologies– Java – Microservices/Web Services, Apache, Angular Frameworks, Full Stack, Guidewire, React/Node JS.
- Infra Services– Unix/Linux/Windows, Lotus Notes/Lotus Dominos, Exchange Server, Networking, VOIP, Cisco, Juniper, Avaya
- BI Tools– SSIS, SSRS, SSAS, Cognos, Crystal, Power BI, Nice Performance Manager
- Open Source Technologies- Pearl, PHP, Python, UI, LAMP, Joomla, Apache, Tomcat
- Oracle- HCM, EBS, Oracle Apps Technical/Functional, ODI, CPQ,
- Security IBM Security, Application Security, GRC, Email Security,
- Nook Skills Service Now, Salesforce, Data Scientist, Mark Logic, Blue prism, AWS, Tibco, Captivate, End Point, Ionic, SIEM Implementation, Juniper Firewall, Devops, Maximo, Bigdata, Tibco



ORACLE®



OUR COMMITMENTS



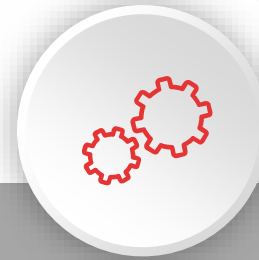
Approach

Simplicity of Proposed
Solution
Implement & run anywhere
on-premise | cloud | hybrid



Consultants

Best in their field
100% product certified



Methodology

Proven through
1,000+ engagements



Experience & Reputation

Best practices and in-depth
experience at your service

**We are Committed to delivering Successful projects in
time and budget**



CONTACT US

www.oneecm.com

If you need any additional assistance, please contact us.
And do not hesitate to email us if you have any questions.



Sales@oneecm.com



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