

# Caring For Your Wood Floors

Unlike the past, when people had to get down on their hands and knees to buff and wax their floors, taking care of wood floors today has become nearly effortless! Routine maintenance involves protecting the finishes from scratches and moisture.

Our commitment to keeping your floors looking beautiful doesn't stop after they're installed. Proper floor care is the final step in the finishing system to protect your investment and ensuring long-lasting beauty. Fortunately for our customers, Timberland offers a 3 step process utilizing the Pallmann hardwood floor care system. Follow these steps to maintain your floors.

## MAINTENANCE OF HARDWOOD FLOORS

1. Vacuum, dry mop or sweep to remove any loose dirt or grit. The best method of removing dirt and grit is vacuuming with soft brush attachment on your vacuum.
2. Spray a light mist on a 4'x6' area of your floor or directly mist the cleaning pad with Pallmann, hardwood floor cleaner.
3. Clean floor using a slightly dampened, well wrung-out Pallmann cleaning pad, thoroughly clean the floor surface using your Pallmann mop. Finish one area before moving on to the next.

*When your mop pad becomes soiled, rinse with water, thoroughly wring out the pad, and continue cleaning your wood floors. When your mop pad becomes excessively soiled, launder or replace with another clean mop pad. Continued use of excessively soiled pads may cause streaking. Your Pallmann cleaning pads are reusable and washable. (Do not use any fabric softeners, dryer sheets or bleach on your micro-plus cleaning pad as these products will diminish the natural cleaning characteristics of the fiber.)*

*If a spill occurs, soak up liquid right away. Mist area with cleaner and wipe with your Pallmann floor cloth.*

## Do's and Don't For Hardwood Floors

Hardwood flooring is a huge investment in your home. In order to protect your investment you'll need to follow steps for keeping your floors looking great. Continue reading for what you should and should not do with your new floors!

# NEVER

Never wet mop your wood floors. Standing water can dull the finish, cup the floor, and/or leave discoloring residue.

Never slide any furniture on wood flooring. (kitchen appliances, table, couch, etc.) This can dent, scratch, and/or damage floors.

Never use house hold treatments on wood floors such as ammonia, dust cleaners, vinegar etc. These products may leave a contaminating residue on floors and may cause it to look cloudy. Improper treatment will void warranty.

Never wear high heel shoes these may leave dents in flooring if the heel is not protected properly.

Never shut down ventilation system for prolonged periods of time.

Never place rugs on floors until they are properly cured. Oil base finish will take 30 days. Water base finish will take 14 days.

# ALWAYS

Always make sure the heating and air conditioning system is functioning properly. Maintain humidity levels between 35% and 50 % year round. This will reduce most normal gaps which are caused by seasonal fluctuations in relative humidity. Floors expand with high humidity and contract with low humidity. This type of expansion and contraction is normal and to be expected for solid wood floors. In solid 2 ¼" wide flooring gaps may be the thickness of a dime (1/32 inch) or wider. Wider boards have even wider gaps. The use of humidifiers and de-humidifiers can reduce fluctuations significantly.

Always place protective rugs or mats at all entrances. These rugs will help trap grit and absorb moisture before either one has a chance to damage the floor. These should only be placed after the finish is fully cured. Take special precautions with non-skid pads that are frequently placed under area rugs. These pads may leave imprints on the finish and wood floor. Also, be aware that area rugs and furniture may cause color differences in floor due to differences in light exposure.

Before furniture is placed on to the wood floor always place floor protector pads on the bottom of all furniture. These inexpensive, everyday items are available at any local hardware store or Wal-Mart.

Floors may need to be recoated every 2-3 years, depending on wear.

Pet nails need to be trimmed regularly to prevent finish and wood damage.

