

Site #:

Your factory warranty ends 12 months after your title date.
Assurant will cover the following six years.

Warranty Process

Tuckahoe Trailer Sales will NOT be coordinating your service calls after the initial walk-through.

1. Use the PINK list of local service companies to address your service needs.
2. ***When you call to schedule your service, notify the company that you are a TTS customer under the 12-month Skyline warranty.***

*****If your service company requires parts that come from Skyline, they must email the requested items along with your name, Tuckahoe site #, & your home's serial # to wmosser@skylinehomes.com & carbon copy tuckahoetrailersales@gmail.com AND duffysmhslc@aol.com.**

3. 12-month warranty items will be paid for by Skyline, but TTS MUST receive a copy of the bill.
4. If you have a question about whether or not it is a covered warranty item, please let us know BEFORE the work is scheduled.

Skyline 12-Month Warranty Details

Manufacturing defects reported to Skyline within 12 months will be corrected without charge and within reasonable time. The warranty period begins on the date you take possession of your new home.

Misuse, unauthorized repairs or alterations, minor imperfections and dealer or owner improper transportation or setup are excluded.

Items that must be reported after first walk-through:

- Countertop chips or scratches
- Floor nicks
- Cabinet door/drawer adjustments
- Window cracks
- Blind defects
- Furniture defects
- Tile defects
- Exterior (i.e. crack in vinyl siding, loose fascia, etc.)

Priority items that should be reported immediately during 12-month warranty:

- Plumbing leaks
- Water heater problems
- HVAC issues (reported to on-site installer)
- Exterior leaks into home

Non-priority items (Keep a running list of these items to be submitted to service company all at once):

- Drywall or vinyl paper touch-ups (warranty covers only one drywall touch-up request from customer)
- Cabinet door/drawer adjustments
- Carpet came loose from tack strip