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OUR MISSION IS TO PROTECT AND SERVE

SERVICE

We are committed to providing superior services. Customer service is of upmost importance to us and those we serve and partner with.

INTEGRITY

We will protect the public trust by ensuring that our actions are consistent with our vision, mission and values. We abide by honesty and the highest ethical standards.

VISION

The Sunriver Police Department strives for excellence in the services we provide. We are professional, innovative, approachable and accountable to those we serve. Our organization is built upon trust, respect and accountability. We lead the law enforcement profession by going above and beyond in our service delivery.

PROFESSIONALISM

We are committed to the highest level of competence and professional conduct.

Excellence We strive for excellence in everything we do.



We are what we repeatedly do. Excellence, then, is not an act, but a habit.

~Aristotle~

Excellence

Service

Integrity

Professionalism

Page 2

A MESSAGE FROM THE CHIEF

I must say 2020 has been one of the most challenging years of my career. First and foremost, our nation faced a global pandemic which disrupted the lives of us all both professionally and personally. While this was not easy, and continues to be a challenge, I do believe there is light at the end of the tunnel. I would like to thank all of the fine residents of Sunriver for the sacrifices you have made to keep our community safe during these difficult times.

I would like to thank our administrative staff, officers, seasonal bike patrol, citizen patrol, our partners at SROA, the Village and Resort. I am very impressed with the on-going collaborative efforts made to navigate this difficult time. I do believe we will see progressive and successful efforts to combat this virus as we move forward into 2021.

We are experiencing a movement toward police reform nationwide. I am very proud of the men and women in law enforcement who put their lives on the line each and every day to protect the members of our communities. You can be assured that the officers of the Sunriver Police Department are professional. They receive on-going up-to-date training to provide services that fall in line with current best practices for law enforcement. The initial efforts made statewide on police reform have already been in practice at the Sunriver Police Department. We embrace and practice diversity, inclusion and equity each and every day. We strive to make each and every contact with community members meaningful, educational and professional.

We are proud to serve our community and are dedicated to providing excellent support and services as we navigate the new year.

Chief Cory Darling

Oregon Police Reform 2020

HB 4201—Establishes the Joint Committee on Transparent Policing and Use of Force Reform to examine policies related to use of force and police accountability.

HB 4203—Bans chokeholds except when deadly use of force is justified.

HB 4205—Requires officers to report when fellow officers have engaged in misconduct or violated policy. The bill prohibits retaliation against officers who report misconduct.

HB 4207—Requires the Department of Public Safety Standards and Training to create and maintain a statewide database that tracks suspensions and revocations of certificates. Before a law enforcement agency can hire new officers, it must review the officers' personnel file from the previous agency for which they worked.

HB 4208—Bans tear gas, CS gas and all derivatives thereof. Prohibits sonic weapons known as long range acoustic devices or LRAD's. Bill was amended to permit tear gas in situations where police declare a riot.

SB 1604—Attempts to make it easier for Oregon police agencies to discipline officers without having the discipline overturned or reduced through binding arbitration.





A Year in Review...

The first two and half months of 2020 felt like business as usual. We held a Use of Force class for the public in January, which was part of the series of Public Education Classes we rolled out in late 2019. We conducted an internal survey to identify areas were we could better serve our officers and to assist with goal setting and budgeting. Sgt. Vincent was busy with establishing a wellness program for our officers. Chief Darling was appointed to be on the Board of Directors for the Kids Center. We sponsored a Chief's Conference for Small Law Enforcement Agencies at the SHARC. When businesses, schools, events and life as we knew it began shuttering in the middle of March, our officers still had a job to do. Calls for service were still being dispatched. New procedures and protocols were put in place to keep everyone safe and it was business as normal as it could be under the circumstances.

In May, a test of the Siren System in Sunriver was conducted. During the test, the clouds grew dark, the winds were very gusty and it poured rain. We received a couple of phone calls asking if there had been a tornado! Prior to the test, a notification was sent out through our text alert system (SR Alerts). If you haven't signed up for SR Alerts, there are instructions on how to do so on Page 11 of this report. If you are visiting and only want to receive SR Alerts while you are in the area, just text STOP when you leave.

We made several technology changes in 2020. All local law enforcement and fire agencies cutover to a new Computer Aided Dispatch (CAD) system. The new CAD System was developed by New World/Tyler, which is the same company that developed the Record Management System (RMS) that local law enforcement agencies purchased in 2012. The two systems were developed to work seamlessly. The cutover went well with minimal issues. We had new in-car cameras installed in our patrol cars, which were donated by Oregon State Police. The new Watchguard camera systems provide both audio and video when activated. Due to issues with mobile connectivity and coverage areas in the patrol cars, we changed our wireless service from Verizon to First Net (At&t Mobility).

COVID IMPACT—The department was receiving information about the COVID-19 pandemic in January and February of 2020, however, it was not until March when it really presented a substantial impact upon operations. The department participated in the county wide incident command system as we rolled out new policy and procedures for first responders. Working with nonspecific and everchanging information was challenging to law enforcement and first responders county wide. We all struggled with the lock downs of businesses and nonessential services. We experienced the moratorium of rental properties within Sunriver. We have drafted and enacted infectious disease protocols, provided training and utilized a vast quantity of personal protective equipment. With all of this, our team did not waiver. They pressed on to provide exceptional services to our community.

We have learned much from the initial onset of COVID-19 and we have grown as a department and community. We are stronger and more aligned in our mission than ever before. We will be diligent in working with community members as we embark upon 2021 with a lenience to return to the normalcy and security we felt prior to 2020.

FLOATING SITES for the **DESCHUTES RIVER**

ROUTES FOR HARPER BRIDGE AREA

- Big River to Harper Bridge Float Time 3-5 Hours.
- Harper Bridge to Besson Day Use Area: Float Time 45 minutes.
- Float Time 45 minutes.
- Harper Bridge to Sunriver Boat Takeout: Float Time 4-6 Hours.
 Float Times Above Reference Sunriver Chamber of Co
 - ALTERNATE ROUT
- Leona Park to Rosland Campground: Float Time 2-4 Hours. • Float Times Above Reference La Pine Chamber o,
- Float Times Above Reference La Pine Chamber of Commerce's:
 La Pine State Park to Big River: Float Times 2-3 Hours
 Float Times Above Reference Tumalo Creek Kayak and Canoe's
- Float Times Above Reference Tumalo Creek Kayak and Canoe's websile
 Besson Day Use Area to Sunriver Boat Takeout: Float Time 2-4 Hours.
- Besson Day Use Area to Benham Falls Day Use Area: Float 3-4 Hours.
 *Float Times Above Reference Surriver Chamber of Commerce's webs

Rules for River Access Being Reviewed...

Sunriver has experienced a steady increase in activity on the Deschutes River over the most recent years. Tourist as well as local Deschutes County residents have found solace on the river during those hot summer days. Unfortunately with the increase in river recreation we have experienced some traffic concerns, both foot traffic and vehicular traffic is various areas within Sunriver. Police Department personnel have worked with the SROA Covenants Committee to enhance rules and regulations in regards to parking, loading and unloading of those utilizing the river for recreation. The rule change will give the police department the necessary tools to help alleviate the traffic issues.



Excellence

COVANTA here we come...The Property and Evidence Unit received approval to destroy 13 boxes of prescription medication, 6 boxes of Evidence and 1 box of old uniforms at Covanta Environmental Solutions near Salem, Oregon. The 18" x 17" boxes are sent up a long conveyer belt where they drop down into an incinerator and are reduced to ashes. This type of destruction is considered to be environmentally friendly and irreversible.

Professionalism

Service

Integrity

Sunriver Police Department Annual Report

A Year in Review...Continues

This past year we lost two Sunriver Service District Board Members (past and present) that were fantastic community members and friends to the Sunriver Police Department. Mark Burford served as SSD Board Director from 09/01/19 until he passed away in March of 2020. Jim Wilson served as SSD Board Vice-Chair and Chair from 09/08/10 to 08/31/13 and, again, from 02/18/16 to 08/31/17. We will miss them both.



It is with great sadness to say goodbye to SSD Board of Director Mark Burford. Mark passed away of complications due to ALS on March 26, 2020. Mark was an outstanding leader and member of our community. Mark was a dedicated member of the Sunriver LaPine Rotary club serving as President and on the Foundation Board for many years. Mark was a strong supporter of the Sunriver Music Festival. Mark was a staunch University of Oregon Duck fan and avid fisherman.

It is also with great sadness we say goodbye to past SSD Board Member Donald "Jim" James Wilson. In addition to being a Sunriver SSD Board member, he served on the Sunriver Nature Center board and Sunriver Christian Fellowship board. Jim was Certified Public Accountant and served on the SROA Board and Finance Committee. He was an avid golfer and a friendly guy who always had a smile on his face.



It's amazing how when national appreciation for law enforcement waivers, the Sunriver community always steps up and makes sure we feel appreciated. In 2020, we received numerous phone calls and emails of encouragement. Mostly just to let us know that they love and support their police department. It was a special day when Bryten Figgins stopped by and asked if she could put words of encouragement on our entry door. She placed several blue hearts on our front door, which remained for about six months.

Thank you Sunriver Community for your continued support!





Excellence

THANK YOU FOR YOUR SERVICE TO THE COMMUNITY

OFFICER WELLNESS TAKEN TO A NEW LEVEL...The Sunriver Police Department took advantage of an excellent opportunity to become more aware of officer wellness. As we know, if our officers are healthy, both mentally as well as physically, they can better perform their duties and provide excellent services to the Sunriver community. The Deschutes County Sheriff, L. Shane Nelson, reached out and extended an opportunity for us to join in on a comprehensive program to assess the wellness of our officers. This program included a cardiac scan, metabolic evaluation, stress test, blood work and other vital components to identify potential issues. This early warning program gave our officers good information on their current state of wellness and the follow up provides for ways to improve. Overall this is a very important part of keeping our officers prepared to serve our community.



A Message from Gracie...

If your pet goes missing in Sunriver, please let the Sunriver Police Department know right away. The amazing home owners and visitors in Sunriver are really great about contacting the police department when they find a pet. Chances are by the time you discover your pet is missing, they will be living the good life at the Police Department eating treats, going for walks and having their belly scratched.

On the flip side, please call Sunriver Police Department right away if you find a pet. Chances are the pet's owner has already notified the police department that their pet is missing and is frantically searching for them. The Sunriver Police Department business line is (541) 593-1014.

Professionalism

Your Canine friend—Gracie

2020

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Service



2020

Sunriver Police Department Annual Report

PERSONNEL CHANGES are a natural part of a law enforcement agency's growth. While it is difficult to say good-bye to our co-workers, change can also be a positive and healthy experience. Recruitment and hiring play a major role in shaping how police agencies develop, grow, and ultimately succeed. It is important to hire people who reflect the values and vision of our department and the community. We wish those who are leaving us all the success in their future endeavors and enthusiastically welcome those who are joining our team.

WELCOME



Officer Kelsey Kaping is a Bend native. She obtained her Bachelor's Degree from Western Oregon University. She previously worked as a preschool teacher and is looking forward to giving back to the community and to her new career in law enforcement.

cation to Central Oregon.



Officer Matt Palmer is a Bend native. He enlisted in the Army and worked as an infantry medic, general surgery clinic manager and a liaison for the Pacific Area Command Surgeon General. Following his time in the military, Matt obtained his Bachelor's degree from Perdue while serving as a public health supervisor for Deschutes County.

GOOD BYES...



Officer Mark Ereth resigned from his position in June to pursue a career in a different field.



Officer Justin Ciampi resigned from his position in November to become a full time police officer with Bend Police Department.

SGT. PJ BEATY RETIRES AFTER 25 YEARS OF LAW ENFORCEMENT!

Sgt. Stephen Lopez comes to us from Santa Clara County Sheriff's Office where he was a Lieutenant. Sgt. Lopez has served as a Field

Training Officer, Rangemaster, Internal Affairs Investigator, Crowd

Control Commander and Academy Director...just to name a few. He

has been a law enforcement officer since 2007 and holds a Bachelor's

Degree from UC Davis. He and his family are excited about the relo-



Sgt. Beaty dedicated 25 years of service to the Sunriver Community. He was known for his sense of community and developed many long lasting relationships with co-workers and the citizens of Sunriver. Sgt. Beaty was very passionate about the Bike Patrol Program, which he ran for many years. He was promoted to Sergeant in 2000.

Sgt. Beaty will truly be missed by all. We wish him luck with his next journey!

TRAINING

In the State of Oregon, police officers must be certified through the Department of Public Safety Standards and Training (DPSST) within 18 months of hire. You must be employed by a police agency to attend this 16 week course. DPSST focuses on delivering quality training and upholding professional standards. Training provides officers with tools and knowledge that will help them with keeping their communities safe. Upholding professional standards ensures that officers meet and maintain all established training, physical, emotional, intellectual and moral fitness standards for all public safety disciplines.

Once officers obtain their certification, they are required to meet specific maintenance standards. In order to maintain their certification, police agencies must provide their officers with access to proper training, even during a pandemic. A good portion of the required training can be completed online. Some training is better served with practical application, such as qualifying with a firearm, Swift Water Rescue, Defensive Tactics and Emergency Vehicle Operator's Course (EVOC).

A sample of the type of training our officers attended in 2020 is: Various types of Firearms training (including qualification with different types of firearms), First Aid/CPR, Hostage, EVOC, Diversity, Swift Water Rescue, Active Threat, and, of course, COVID 19 Protocols. A special thank you to Bend Police Department and Deschutes County Sheriff's Office for allowing us to attend their trainings and allow our officers to work side by side with their detectives.

COVID IMPACT—When COVID shutdowns began in March, all in person training for law enforcement was paused or cancelled. The DPSST Police Academy sent their recruits back to their home agencies (including Sunriver PD Officer Paranto), while they began putting new safety protocols in place. The recruits were able to return in May and finish their certification. With the extensive ongoing training law enforcement officers are required to have, online training was already well established. Most in person training was able to resume in July, with some limitations.



A big THANK YOU to Deschutes County Search and Rescue Swiftwater/Dive Team for instructing River Rescue Training for Sunriver Police Department, Bike Patrol, and Fire Department. This training was well attended and very informative.

Pictured left is Bike Patrol Officer Nate Robbins tossing a throw bag to a Search and Rescue volunteer. Throw bags are now on every patrol bicycle and in every patrol vehicle.



The Deschutes County District Attorney's Office has applied for and received a grant to pay for a Domestic Violence Investigator. Officer Tiffany Thompson has been afforded the opportunity to fill this position for a period of one year. This is a great opportunity for Officer Thompson to expand her skillset and put her past and future training to use. Officer Thompson will transfer in March 2021.



Officers Paranto, Gulbransen and Ciampi use Bike Patrol Officer Robbins as their test subject to train with the newly purchased restraint tool called "The WRAP." The WRAP is a safe restraint system designed to protect subjects, officers, and staff by reducing the possibility of injury and death. Subjects restrained with The WRAP are not forced to lay face down for long periods of time, which is a more stressful position. The seated upright position is recognized as one of the safest positions for oxygen recovery while creating no pressure against the chest. Our hope is we will never have to use it. The reality is we should train on how to use it in case we do.

Service

Integrity

COMMUNITY

A goal for all law enforcement agencies should be improving the quality of life for those who live in, visit, or own a business within their community. This can be accomplished by developing a strong partnership with the community members. It is important to us that community members feel comfortable enough to voice their opinions, and through education and/or collaboration, agree on a solution. In order to get to know your community members, you need to be out in the public eye and accessible. Let's all hope that 2021 will be a year where we can all come back together, face to face, and make our community stronger than ever!

COVID IMPACT–Sunriver is not only a resort, it's also a retirement community. Our community members were very concerned for their health and well-being due to the influx of visitors. When schools and businesses shut down, Sunriver's outdoor activities became very enticing to Central Oregon residents. Sunriver's bike paths became busier, earlier in the year. It was a challenge for our officers to keep a healthy balance of protecting our residents from the spread of COVID, while protecting the civil liberties of others. Our approach was to educate the public on what we could and could not do, and refer to the proper agency when necessary.

COMMUNITY EVENTS IN A COVID YEAR!

ANNUAL SHREDDING/DRUG DISPOSAL EVENT

All I can say is we pulled it off! Our event is normally held the first weekend in June, but due to the pandemic, we moved it to September. The masks we wore provided double protection that day; COVID 19 and smoke from the fires. Due to an unforeseen issue, the SecureShred truck cancelled the day before the event. Not wanting to cancel the event a second time, we elected to hold it. SecureShred brought us extra shred bins and we turned our lobby into a secure shred receptacle. We received more donations for our local food pantry than ever before! SecureShred was able to shred all the documents prior to opening Monday morning. In total, we shredded 2 tons of paperwork and collected 15 pounds of medications to destroy. Thank you Bike Patrol, Citizen Patrol, SecureShred and the local citizens for making this event a complete success.



Sgt. Beaty and his wife, Jamie, still enjoyed Halloween even though Spooktacular was canceled. Can't wait for next year!

Integrity

Service





This is what a drive-by Birthday looks like!

Officers from Sunriver Police Department and the US Forest Service, as well as Sunriver Fire Department wish a happy birthday to Sunriver resident, Jake Durrell.



Sgt. Beaty educates a group of students on what a police officer's job is all about. ...lights, sirens and all!



Sunriver Police Department and Sunriver Fire Department team up with a local business to hand out gifts and goodie bags to families while they pick up their holiday meals at Three Rivers School. It felt great to be involved in some good old fashion Christmas cheer!

Professionalism

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CITIZEN PATROL

Sunriver Citizen Patrol (CP) is a volunteer 501c3 organization designed to assist Sunriver Police Department with departmental and community needs. Each year these volunteers attend a large number of community events, educate the public and provide traffic control.

During the first two months of 2020, it was business as usual for the volunteers. They were able to conduct vacation watches, fill up map boxes and hold their monthly meetings without restriction. In March, due to COVID 19, most community events were cancelled or postponed and CP Activity was suspended until July 1, 2020. The volunteers expressed their desire to stay active and connected, while obeying State COVID 19 guidelines. Thanks to Zoom, virtual monthly meetings were rolled out and CP's were once again ready to go. When the Governor loosened the COVID 19 restrictions, the CP Bike Team was able to patrol the Bike Path, while educating the public about pathway rules and COVID 19 regulations. CP volunteers monitored parking at Cardinal Landing Bridge, while educating the public on watercraft take out. Volunteers Carolyn Barr and Margaret Beard assisted with the yearly shredding event in September.

Although volunteer participation may have been lower than usual in 2020, their enthusiasm to give back to their community and to the police department remained high. CP President Bob Hann did an excellent job keeping the volunteers connected and informed during such a challenging year. Congratulations to John Noordwijk, who replaced Bob Hann as president in November.

If you are interested in becoming a Citizen Patrol Volunteer, please contact Sunriver Police Department.

COVID IMPACT-Our Citizen Patrol volunteers were impacted tremendously by COVID 19. For their health and safety, their operations were suspended twice in accordance with State Regulations. We had to weigh the risk to our volunteers vs. the need to deploy them. Citizen Patrol volunteers work in teams. Placing them in a vehicle together was too risky. The space in the police department is very limited and social distancing is a challenge. They were able to assist the police department during the summer months due to most activities being outdoors where socially distancing was easier and COVID 19 State Guidelines could be followed.

VOLUNTEER UPDATES...In 2020, Citizen Patrol welcomed a

new volunteer, Joseph Keenan, and said good-bye to two others, Janet Gordon and Dennis Dishaw. Thank you, Dennis and Janet, for all your dedication to Citizen Patrol.

Lee Schaefer, a longtime resident of Sunriver and great contributor to the police department passed away in 2020 at the age of 93. For years, Lee attended local events and took photographs of police officers and citizen patrol volunteers. He also made service announcement videos for Sunriver Police Department and provided us with his photos, which were used in past annual reports. Lee was a great person who gave back to his community. Lee will truly be missed.

Volunteering is a voluntary act of an individual or group freely giving time and labor for community service!

Citizen Patrol Vehicle Receives a New Look in 2020

Check out the new graphics on the Citizen Patrol Vehicle! The vehicle is now clearly marked for our volunteers safety. The vehicle is also used by Bike Patrol to place the radar trailer in different areas in Sunriver, to transport bicycles and all other duties as assigned.



Service

Integrity

Professionalism

SRPD BIKE PATROL



The Sunriver Police Department Bike Patrol program is a seasonal program funded mostly by Sunriver Owner's Association. The pro-

cess to hire bike patrol officers begins in January each year. Our recruitment includes reaching out to past Bike Patrol officers , the Central Oregon Community College Criminal Justice Program and local law enforcement cadet programs. The application is on our website and we accept applications all throughout the year. Most of the applications we receive are from college and high school students who are interested in a Criminal Justice career path. You must be

18 years or older on the first day of employment. Bike Patrol Team members are not sworn officers and they do not carry firearms.

We have a very high success rate of Bike Patrol Officers who become Police Officers. Currently, three of our twelve sworn police officers were former Bike Patrol Officers for SRPD. Additionally, there are numerous past SRPD Bike Patrol Officers who are currently police officers at other Central Oregon police agencies, to include Sergeants, Lieutenants and above.

You know how the saying goes, "You gotta start somewhere!"



COVID IMPACT—Due to people trying to move their activities outdoors and schools being shut down, Sunriver saw a larger influx of recreational activity earlier in the year than normal. With colleges and high schools moving to online courses, this enabled us to hire and train our bike patrol earlier, as well. Additionally, the team was able to work full time once they were trained. We also received approval for additional Bike Patrol, which brought the total to nine. In addition to educating visitors about the pathway rules and regulations, they were tasked with educating visitors and homeowners about the latest COVID rules. We are so proud of our 2020 Bike Patrol Team!

2020 Big Chainring Award

Big Chainring Awards have been given annually since 1996 by the **Deschutes County** Bicycle and Pedestrian Advisory Committee (BPAC) to honor individuals, businesses, organizations, and agencies that have made extraordinary efforts to advance bicycling and walking conditions, by encouraging children or adults to walk and ride their bikes to make Deschutes County communities healthier and happier.

...And the winner in the Public Agency Category goes to – Sunriver Police Department Bike

Patrol Team! The 2020 Bike Patrol Team consisted of nine seasonal officers who worked full time during the summer promoting safe bicycling along the 32 miles of pathways in Sunriver. Sunriver hosts thousands of visitors riding bikes each summer. In 2020, despite the pandemic, the Bike Patrol made over 15,000 contacts with community members providing education and enforcement. Due to their proactive efforts, Sunriver PD received less than 15 bicycle crash reports.

The award was presented to Chief Darling on behalf of the SRPD Bike Patrol Team during a November virtual Board of County Commissioner's meeting.

2020

Service

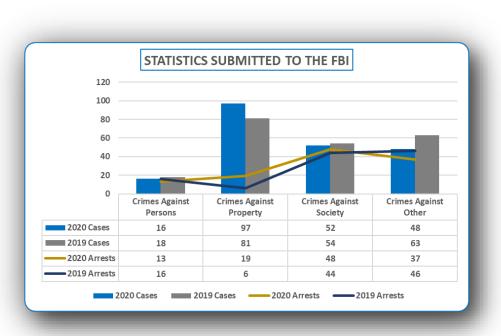
Integrity

Professionalism

There are three types of Calls for Service; calls received via the 9-1-1 line, calls received via the Deschutes County Dispatch non–emergency line and calls that an officer initiates, such as a traffic stop or an incident they happen upon. There was a slight upward trend for calls coming in through 9-1-1 Dispatch in 2020. Officers were limiting unnecessary contacts due to COVID 19, which caused self initiated calls to trend downward.



The FBI began collecting crime statistics from law enforcement agencies across America in 1930. The National Incident-Based Reporting System (NIBRS) was implemented to capture details on a single incident, as well as separate offenses within an incident. NIBRS is broken up into three categories, Crimes Against Person, Crimes Against Property and Crimes Against Society. Crimes Against Other is a category specific to Oregon and is not reported to the FBI. The following chart shows a 2019-2020 comparison of crimes submitted to the FBI by Sunriver Police Department.



EXAMPLES OF CRIMES BY CATEGORY

Orimes Against Person

Homicide, Sex Crimes, Assault, Threats, Kidnapping,

Crimes Against Property

Robbery, Burglary, Theft, Motor Vehicle Theft, Arson, Forgery, Fraud, Embezzlement, Vandalism

Orimes Against Society

Weapon Laws, Prostitution, Pornography, Drug Laws, Gambling, DUII, Liquor Laws, Disorderly Conduct, Trespass, Animal Laws, Runaway Juveniles, Curfew

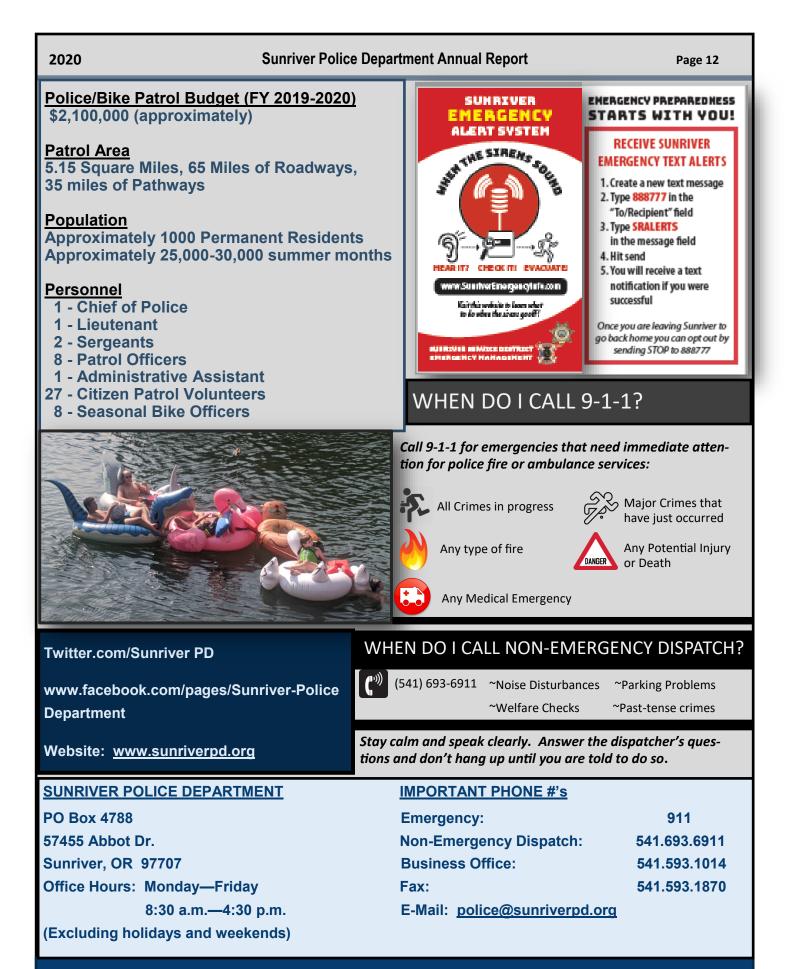
Crimes Against Other

Traffic Crimes—DWS, Reckless, Elude, Hit and Run, Marine Violations, Fish and Game Violations, Warrant/ Probation Violation Arrests

Service

Integrity

Professionalism



Service

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